

# TITLE VI PROGRAM 2014 UPDATE

September 10, 2014



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## **MACOG TITLE VI PROGRAM: 2014 UPDATE Contents**

<u>Section</u>	<u>Page</u>
Profile of the MPO and Urbanized Areas	3
Identification of the Transit Systems	5
I. General Requirements	10
1. Annual Title VI Certification and Assurances	10
2. Title VI Complaint Procedures	10
3. Title VI Investigations, Complaints and Lawsuits	10
4. LEP Program	10
5. Notice to Beneficences	11
6. Additional Information Upon Request	12
II. Program-Specific Requirements	13
1. System-wide Service Standards	13
2. System-wide Service Policies	16
3. Collection of Demographic Data	19
4. Monitoring Transit Service	20
5. Service and Fare Changes	22
III. Demographic Evaluation	23
1. 2010 Census Tracts for Evaluation	23
2. Program Specific Requirements for MPOs	27

<u>Exhibits</u>	<u>Page</u>
1. Population/ Racial/ Distribution Chart & Census Tracts: St. Joseph County	33
2. Population/ Racial/ Distribution Chart & Census Tracts: Elkhart County	49
3. Low Income and Minority Census Tracts: St. Joseph County	58
4. Household Income, St. Joseph County, 2007-2011	61
5. Low Income and Minority Census Tracts: Elkhart County	76
6. Household Income, Elkhart County, 2007-2011	78
7. Title VI Compliance Review Progress for Transportation Planning: MACOG	86
8. Title VI Internal Review Process: TRANSPO	92
9. Vehicle Load Evaluation	93
10. Minority and Non-Minority Travel Patterns: TRANSPO	95
11. Minority and Non-Minority Travel Patterns: Interurban Trolley	97
12. Census Tract Map with fixed routes: TRANSPO and Interurban Trolley	101
13. Potential Environmental Justice Impacts: MACOG Region	103

<u>Attachments</u>	<u>Page</u>
1. MACOG Civil Rights Assurance	31
2. TRANSPO Civil Rights Assurance	32
3. MACOG Title VI Public Information	104
4. MACOG Title VI brochure, onboard poster and route schedules	106
5. MACOG LEP Program	108
6. MACOG Staff Ride Form	121
7. MACOG Vehicle Inspection Form	124
8. TRANSPO Title Vi Program: August 18, 2011	127
9. Interurban Trolley Public Schedules	134

**PROFILE OF THE METROPOLITAN PLANNING ORGANIZATION  
AND THE TWO URBANIZED AREAS**

The Michiana Area Council of Governments (MACOG) was created in 1970 under authority of the Interlocal Cooperation Act, which are Acts of 1957 of the Indiana General Assembly, Chapter 118 (more commonly known as Section 53-1101 to 53-1107, Burns Statutes Annotated, 1964 replacement).

MACOG assumed the transportation planning responsibility on August 8, 1973 for the South Bend Urbanized Area. Prior to that time the Area Plan Commission of St. Joseph County and the Mishawaka City Plan Commission had done the transportation planning duties. This marked the first time a regional agency was given the responsibility for transportation planning in the region.

The Transportation planning process is carried out under the direction of the MACOG Policy Board. The Policy Board is responsible for the general guidance and administrative coordination of all policies relating to the development of the Transportation Plan and its implementation within the urbanized area.

The MACOG Transportation Technical Advisory Committee (TTAC) is represented by persons from each local city and county plan commission, city and county engineers, pollution control representatives from local health departments, representatives from the various chambers of commerce, local airport authorities, public transportation providers, private sector enterprise representatives from each urbanized area, and by a representative from the local bicycle and pedestrian committees. The TTAC serves as an advisory committee to the MACOG Policy Board, and is responsible for reviewing technical activities of the MACOG staff and for making recommendations to the Policy Board.



**Membership of Committees** – The membership of the MACOG Policy Board and the MACOG Transportation Technical Advisory Committee are as follows:

**MACOG POLICY BOARD**

Mayor - City of South Bend  
Council Member - City of South Bend  
Mayor – City of Mishawaka  
Council Member – City of Mishawaka  
Mayor – City of Elkhart  
Council Member – City of Elkhart  
Mayor – City of Goshen  
Mayor – City of Nappanee  
Mayor – City of Plymouth

Mayor – City of Warsaw  
Commissioner – Elkhart County  
Council Member – Elkhart County  
Commissioner – Kosciusko County  
Council Member – Kosciusko County  
Commissioner – Marshall County  
Council Member – Marshall County  
Commissioner – St. Joseph County  
Council Member – St. Joseph County

**MACOG TRANSPORTATION TECHNICAL ADVISORY COMMITTEE**

County Engineer – Elkhart Co. Highway  
Director – Elkhart Co. Planning Dept.  
City Engineer – City of Elkhart  
City Engineer – City of Goshen  
Administrator – Kosciusko County  
GIS Director – Kosciusko County  
Manager – Kosciusko County Highway  
City Planner – City of Warsaw  
Director – Marshall County Planning  
Superintendent – Marshall Co. Highway  
City Engineer – City of Plymouth

County Engineer – St. Joseph County  
Director – St. Joseph County  
Air Quality Officer – St. Joseph Co. Area Plan  
City Engineer – City of Mishawaka  
Director – Mishawaka Planning Dept  
City Engineer – City of South Bend  
Bicycle Coordinator – City of South Bend  
Manager – South Bend Regional Airport  
General Manager – South Bend PTC  
Indiana Department of Transportation

MACOG has a Memorandum of Agreement with the South Bend Public Transportation Corporation (TRANSPO) and with the Indiana Department of Transportation (INDOT) for implementing and carrying out planning and programming activities. MACOG, TRANSPO and the City of Niles, Michigan are designated recipients of FTA Section 5307 Funds for the South Bend Urbanized Area, and MACOG and the Cities of Elkhart and Goshen are designated FTA Section 5307 recipients for the Elkhart/Goshen Urbanized Area.

St. Joseph County is a member of the Northern Indiana Commuter Transportation District (NICTD) that operates the Chicago, South Bend and South Shore Railroad, a commuter rail service. This commuter rail service offers daily trips from South Bend to Chicago.

## **IDENTIFICATION OF TRANSIT SYSTEMS WITHIN THE TWO URBANIZED AREAS**

### **South Bend Urbanized Area:**

The City of South Bend formed the **South Bend Public Transportation Corporation** (TRANSPO) under Indiana Law in 1967. The purpose was to permit the purchase of the company from the private sector owner, the Northern Indiana Transit, Inc. This was accomplished in 1968, and the City of Mishawaka began to contract for service and also began to share the cost of operating the system. Since 1975 the TRANSPO Board of Directors has contracted with a professional management firm to provide management services for the transit system.

TRANSPO operates a radial system of seventeen fixed transit routes that serve the cities of South Bend and Mishawaka on 30 minute and 60 minute headways. The current bus fare is \$1.00 per trip. TRANSPO provided 2,250,083 fixed route unlinked passenger trips in 2012, which was a 2% increase from 2011. 54,808 demand response/ADA trips were taken in 2012, which was a 6% increase from 2011. This represents 8.2 trips per capita based on TRANSPO service area. No Sunday or holiday service is operated. TRANSPO operates a fleet of 48 revenue vehicles with a base period requirement of 35 vehicles. Paratransit service in compliance with ADA regulations operates over the same area that the fixed route system covers, including the three-quarter of a mile corridor on either side of the nearest bus route in the two cities as required by ADA regulations. TRANSPO operated 11 paratransit vehicles in 2012 for this service. The current fare for the ADA service is \$2.00 per trip.

TRANSPO operates a downtown South Bend transfer facility that opened in 1998 and is known as the South Street Station. TRANSPO riders enjoy a temperature-controlled building with public restrooms. A staffed information desk also provides improved communication and a convenient place to purchase monthly bus passes. All areas of South Street Station are accessible, and well lighted, enhancing passenger safety and security.

TRANSPO had used two diesel fueled trolley-replica vehicles to provide shuttle service in the downtown South Bend area; however this service was discontinued in 2013.

The TRANSPO maintenance garage and administration offices are housed in the Studebaker Corridor in South Bend and were the first certified LEED Platinum multi-use transit facility in the country.

The **South Bend and South Shore Railroad** provides interurban electric commuter rail passenger service between South Bend and the City of Chicago with intermediate stops in northwest Indiana. The Northern Indiana Commuter Transportation District (NICTD) operates the service. In 1992, the South Bend station was relocated to the South Bend Regional Airport. New cars have been added to the service and the track and electrification is being upgraded along the rail line.

The South Bend boarding site is located at the South Bend Regional Airport and links the South Shore with domestic airline service, intercity bus service, and TRANSPO. The passenger station at the airport provides a raised boarding platform that gives riders safe, covered and well lit access to the trains. A comfortable waiting and ticketing area is also provided inside the airport. Five daily trains leave from South Bend bound to Chicago, with five trains offering return service. The weekend and holiday schedule offers five trains that originate from South Bend and five trains that provide return service. (Source: 02/01/13 South Shore schedules)

The current rail platform is at the east end of the airport. The construction project continues to be planned by NICTD and the Airport to realign the South Shore rail tracks to enter the west side of the airport property and relocate the rail platform near the inter-city bus station. Portions of the current platform will be reclaimed for use. This track realignment and platform relocation project will remove approximately 1.5 miles of rail track and will eliminate more than 20 at grade crossings. This project is planned for construction when funding is available.

The Niles, Michigan portion of the South Bend Urbanized Area is served by **Niles Dial-A-Ride**, which operates fixed route and demand responsive services. The service area covers the cities of Niles and Buchanan, located in Cass County. Service has been extended into the surrounding townships through an agreement with Berrien Bus. Berrien Bus is a door-to-door, advance reservation, shared-ride transit system operating in Berrien County. In 2010 TRANSPO and the Niles Dial- a-Ride cooperated to establish a common transfer point to provide a transit link between South Bend and Niles MI., fulfilling a transit gap, however the TRANSPO portion of this route was discontinued in 2012. Niles Dial-A Ride continues to operate this route into the far north section of Indiana along US 933.

Niles Dial-A-Ride is administered by the City of Niles and operated through a third party service contract with a private operator. 31,644 unlinked trips were provide in 2012, which was a 1% decreased from 2011.

#### **Elkhart/Goshen Urbanized area:**

In January 1986, the City of Elkhart, through MACOG, began operation of the Heart City Rider (HCR), a demand response user-side subsidy program serving the city of Elkhart.

Due to the success of the HCR program, the City of Goshen requested that the MACOG administer the Goshen Transit Service (GTS) in a like manner, providing transit service to the City of Goshen and a large portion of Elkhart County.

The two adjoining service areas provided a coordinated transit service on a 24-hour, seven day a week basis. This was achieved through a private sector contract with an established taxicab company. The service contract was awarded to a new service provider in 2012. The fleet, which was used for both systems, was comprised of twelve ADA accessible minivans and two Toyota hybrid autos. The service was open to the general public. HCR and GTS operated under the same fare structure: \$3.70 for the first mile and \$1.80 per mile thereafter. On August 15, 2013 the current service provider discontinued the demand response service. At that time MACOG made the decision to take over the dispatching tasks and to provide only ADA trips during the operating hours that the Interurban Trolley service operates. It was also decided to increase the ADA Corridor from 3/4 of a mile from either side of the transit routes, to 1.5 miles either side of the transit routes. A public hearing was held on September 30, 2013 to discuss the changes with the public. The MACOG Policy Board approved these changes in service on October 9, 2013. A mailing to all the current riders was also undertaken which included a new rider card and a new rider brochure. Thus, the 24 hour demand response service was terminated on August 15, 2013. Seven ADA accessible vans are currently available to provide this current ADA only paratransit service and the fare continues to be \$2.00 per ride.

**The Interurban Trolley** operates five fixed bus routes linking Elkhart and Goshen. The first route between Elkhart and Goshen began operation on October 1, 1999. A second route, known as the North Pointe route, was introduced in February 2005 and serves the northern portion of Elkhart. The Bittersweet/Mishawaka route was established in September 2009 and created a common transfer point that filled a transit gap between Elkhart and South Bend/Mishawaka and provided a transfer to the TRANSPO route system.

The Elkhart East/West route began in August 2010 that serves Ivy Tech, social service sites, an industrial area, and a medical facility as transit generators. In April 2012 the East/West and Concord routes were realigned to improve the service headways, and added hourly service to Ivy Tech.

During 2012 the route names for Interurban Trolley routes were changed to a color system for easier rider recognition. The route names and color are now used on the trolley bus destination signs, on the public schedules, and are also identified by color on the new bus stop signs that continue to be posted.

These transit routes operate on weekdays from 5:00 a.m. through 8:00 p.m. and on Saturdays from 5:30 a.m. through 7:00 p.m. The service is operated with eight ADA accessible buses under contract with a private transit provider and is open to the general public. The fare is \$1.00 per trip. Trolleybuses were procured by MACOG in 2006 and 2010. The current fleet has 13 trolleybuses that are leased to the contracted service provider. New trolley buses will be procured in 2014-15 to replace the aging fleet.

The service area for the Interurban Trolley system in Elkhart covers the downtown area, the near west, southwest and east sides of the city and the State Road 19 corridor in the northern section of Elkhart. The southern portion of the route covers Dunlap, the U.S.33 corridor to Goshen, and the downtown and southern sections of Goshen. Sites included in this service area are low income and minority residential areas, a major retail and commercial corridor, industrial areas, public service agency sites, Goshen College and a technical college (Ivy Tech), two hospitals, and several senior citizen housing centers.

## **I. GENERAL REQUIREMENTS AND GUIDELINES**

The information contained in this report reflects the Title VI requirement per FTA Circular 4702.2B of October 12, 2012 and per guidance from FTA Region V. As a recipient of FTA funds, the MACOG and TRANSPO submit the following information under General Reporting Requirements of Chapter IV.

### **1. Requirement to Provide An Annual Title VI Certification and Assurance**

The Michiana Area Council of Governments (MACOG) pinned the FY 2014 Certifications and Assurances on TEAM on February 6, 2014.

### **2. Requirement to Develop Title VI Complaint Procedures**

MACOG developed a Title VI public brochure in 2008 that describes the local process for filing a discrimination complaint. These brochures are mailed to the registered ADA riders. The brochures are also available on the Interurban Trolleys. A poster with the Title VI rights statement has also been posted onboard the trolley buses and placed in the ADA paratransit vehicles. Copies of these materials are included in the Appendix as Attachment 3. TRANSPO has published the Title VI Civil Rights Notice to the Public on their website under "About Transpo". Their website address is [www.sbtranspo.com](http://www.sbtranspo.com).

### **3. Requirement to Record Title VI Investigations, Complaints, and Lawsuits**

MACOG has no active lawsuits or complaints alleging discrimination on the basis of race, color, or national origin with respect to service or other transit benefits.

### **4. Requirement to Provide Meaningful Access to LEP Persons**

Developing a Language Implementation Plan

In 2008 MACOG conducted a survey of local schools and agencies in Elkhart County to assess the languages used and an estimate of the number of persons speaking them. The most frequent language was Spanish. Others identified, though under the specified threshold, were Russian, Laos, Ukrainian, Khmer, Japanese, and Arabic. During 2010 the remaining transit public brochures that needed translation were developed in Spanish and distributed with the transit schedule distribution. A Spanish translator has been identified for phone callers. No requests for languages other than Spanish have been received. A copy of the LEP program is in the Appendix as Attachment 4. During development of this LEP program it was found that the Amish people in Elkhart County speak Dutch and German. A translator for these languages was found and added to the MACOG list of translators. This was updated in the 2014 LEP program.

A full copy of TRANSPO's LEP outreach plan for individuals with limited English proficiency currently is not outlined in a written plan, but was to be included in their next Title VI report. The plan was to include: (1) Route and schedule brochures available in both English and Spanish; (2) Route and schedule information available in Spanish on their website; (3) Transit surveys conducted by TRANSPO available in Spanish.

5. Requirement to Notify Beneficiaries of Protection under Title VI.

Contents: The Civil Rights brochure developed by MACOG and described in Item 2 of this section includes information about protection under Title IV. It describes the complaint procedure, which states how a Federal agency will handle a complaint, the Role of the Department of Justice, and states how no retaliation can be taken against the complainant. It also identifies Federally-assisted Programs and what discrimination is prohibited by Title VI. Attachment 7 is a copy of the MACOG Title VI Program.



The TRANSPO website, [www.sbtranspo.com](http://www.sbtranspo.com), includes the Title VI Complaint Process, the Investigation Protocol and a printable Title VI Civil Rights Questionnaire (complaint form). This is found under “About Transpo” on their website. See Attachment 8 for a copy of TRANSPO’s Title VI Program.

Effective Practices for Fulfilling the Notification Requirement.

Dissemination. MACOG mails the Title VI public brochures to the registered ADA riders for the ADA paratransit services in Elkhart and Goshen when they are approved. The brochures are also available on the Interurban Trolleys. As noted in section 2 above, MACOG also posts this notice onboard the trolley buses and in the paratransit vehicles.

TRANSPO, as noted above, has the Title VI materials posted on their website.

General Notification. MACOG has included a statement of nondiscrimination on the Title VI brochures, onboard the vehicles, and on the MACOG and Interurban Trolley websites. TRANSPO has included the Title VI Civil Rights Notice to the Public statement in their transit facility and on their website, [www.sbtranspo.com](http://www.sbtranspo.com), under “About Transpo”.

Document Translation: MACOG has translated all of the public transit brochures into Spanish, the most frequently used LEP language in Elkhart and Goshen. See Attachment 4 in the Appendix for copies.

Sub recipients:

Neither MACOG nor TRANSPO have Sub-recipients.

6. Requirement to Provide Additional Information Upon Request

FTA may request additional information other than that required by the circular, in writing, from MACOG or TRANSPO to investigate complaints of discrimination or to resolve concerns about possible noncompliance with Title VI.

**II. PROGRAM-SPECIFIC REQUIREMENTS**

Circular C 4702.1B Chapter IV states the requirements and guidelines for fixed route providers. MACOG will also document the same information for the paratransit service. MACOG currently uses 8 peak hour vehicles for the fixed route service and 6 paratransit vehicles in UZA 227: Elkhart, IN with a service area of 92 square miles and 143,582 in population. Thus the MACOG transit services do not meet the threshold for submitting all of the elements, and is only required to set system-wide standard and policies and general requirements described in Chapter 4 of the Circular.

TRANSPO has a peak hour fleet of 52 vehicles (source: INDOT Indiana Public Transit Annual Report) and a service areas with population over 200,000. Thus they do meet the threshold. TRANSPO has submitted their own Title VI document to FTA; however, MACOG continues to include the demographic and census data for the South Bend and the Elkhart/Goshen service areas. MACOG has chosen to prepare similar data and information for the fixed route and paratransit services it administers in the Elkhart/Goshen Urbanized Area.

1. REQUIREMENT TO SET SYSTEMWIDE SERVICE STANDARDS

Effective Practices to Fulfill the Service Standard Requirement

The following service standards are used to monitor public transit service by MACOG and TRANSPO as identified below.

(1) Vehicle Load by mode. TRANSPO uses this indicator to assess each route for actual capacity. 44 Gillig buses are used in the TRANSPO active fixed route fleet that have a seated capacity of 29 seats and two spaces for persons using wheelchairs. TRANSPO also has 14 paratransit vehicles with a seating capacity of 11 and three spaces for persons using wheelchairs. Two Optima trolleys with a seating capacity of 25 and two spaces for persons using wheelchairs are also available. The Passenger Trips per Total Vehicle Revenue Mile was 1.7 passengers per revenue mile in 2012. Demand Response trips were 0.20 per demand response revenue miles in 2012. The NTD 2012 Profile form from NTD was used for this information.

All of the MACOG Interurban Trolley fixed route vehicles have a seated capacity of 32 passenger and two spaces for persons using wheelchairs. Unlinked passenger trips per Total Vehicle Revenue Mile for the Interurban Trolley were 0.58, and were 0.27 for the demand response/paratransit in 2012 per the MACOG NTD profile for 2012.

The paratransit vehicles operated by the MACOG service provider can seat up to four persons, or up to two persons using wheelchairs. The average passenger trip was 2.98 miles in 2011.

The vehicle load evaluation is included in Exhibit 9 on Page 94.

(2) Vehicle Headway by mode. TRANSPO currently has 15 main fixed routes. On weekdays, six of these routes operate on thirty minute headways and nine operate on hourly headways. Sixty-minute headways are operated on Saturdays. TRANSPO operates the Blackthorn Express, a weekday work-oriented weekday service with morning and afternoon trips twice a day. TRANSPO also operates school trippers and a route oriented between Notre Dame University and St. Mary's College on 30 minute headways during weekdays and Saturdays.

In Elkhart and Goshen, Interurban Trolley routes operate on different headways. The Elkhart/Goshen Red Line operates from downtown Elkhart to Goshen using a main traffic corridor and operates on a thirty-minute headway using four vehicles on weekdays and Saturdays. The North Pointe Blue Line, the Bittersweet Yellow Line, the Elkhart Orange Line East, and the Elkhart Green Line West operate on sixty-minute headways on weekdays and Saturdays using one bus on each route.

The minority and low-income census tracts located in Elkhart are served by the Elkhart/Goshen route which has the most frequent headways.

(3) On-Time Performance. MACOG Interurban Trolleys have passenger counters on the trolley buses that report on-time performance based 5 minutes early to 5 minutes late. This data shows that the Interurban Trolley is on-time an average of 60-70% of the daily trips. The average on-time performance for the five fixed routes was 63% on-time, 15% early, 21% late during 2013. The industry standard for on-time performance is 65%, so the Trolley route on-time performance is near this standard.

The ADA paratransit policy defines on-time performance as within 30 minutes before or after the scheduled trip time. MACOG has a software program for this system that prints out an on-time report. During 2013, 71% of these trips were on-time and 29% were outside the 30-minute window. Therefore the paratransit service is also meeting the 65% industry standard for on-time performance. These materials were reviewed during the MACOG 2010 FTA Triennial Review in which MACOG had no findings.

(4) Service Availability for each mode. A radial system employed in the TRANSPO service area is designed to place transit service within one-quarter mile of the majority of households and transit generators in the community. The profile map included with this submission as Exhibit 12 illustrates this access.

The Interurban Trolley: The five fixed route bus system offers transit access to low income and minority areas in Elkhart and Goshen. These routes also offer transit service in business corridors, industrial parks, and education facilities.

ADA eligible riders for paratransit trips now have a 1.5 mile corridor on either side of the transit routes, which expanded the service area in 2013.

Charts depicting Minority and Non-Minority Travel Patterns for TRANSPO and the Interurban Trolley routes are included as Exhibits 10 and 11 on Pages 96 and 98.

## 2. EFFECTIVE PRACTICES TO FULFILL THE SERVICE POLICY REQUIREMENT

### (1) Distribution of transit amenities for each mode

TRANSPO operates a radial pulse system that utilizes off-street transfer centers in downtown South Bend and in downtown Mishawaka. TRANSPO finished an update to the Mishawaka transfer facility in 2012. System maps, route maps and schedules are available at the transfer centers, onboard the buses, and on the TRANSPO website. The transfer centers are similar in scope and offer the same amenities to all riders. Passenger shelters are available at both transit centers. All vehicles offer the same amenities: air conditioning, a kneeling feature or low floor entrance, bike racks, front and side destination signs and an onboard security system. TRANSPO has achieved a 100% accessible bus fleet.

The Interurban Trolley: All vehicles are similar models of trolleybuses with air conditioning and wheelchair access. The trolleybuses have front and side destination signs, bike racks that hold three bikes, padded seats, and an interior and exterior security system. System maps, route maps and schedules are available in the passenger shelters, onboard the trolley buses, at several public buildings, and on the MACOG website. Passenger shelters are at the transfer center, and throughout the

service area. New color-coded bus stop signs continue to be posted in the service area. The Interurban Trolley system is 100% accessible fleet.

ADA paratransit service: Seven 2014 Dodge Caravans were procured in 2013-14 that replace the old vans that were used for this service. Therefore, all the vans are the same model. These vehicles have air conditioning and ramps for persons boarding with a wheelchair. Vehicles are dispatched through a computerized dispatching system. This service is now operated during the hours the Interurban Trolley operates. On weekdays the ADA paratransit vehicles operate from 5:00 am to 7:30 pm, and on Saturdays from 5:00 am to 6:30 pm. There is no service on Sundays or major holidays (New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day).

(2) Vehicle Assignment for each mode

TRANSPO: Fixed routes are operated with a fleet of Gillig 35 foot coaches that are similar coaches and are used interchangeably on all fixed routes. These vehicles have the following features:

- 1999 models: have 36 seats and 2 wheelchair tie down positions.
- 2002-2004 models have 29 seats and 2 wheelchair tie down positions.
- Optima trolleys have 25 seats and 2 wheelchair tie down positions
- The paratransit vehicles have 11 seats and 3 wheelchair tie down positions.

The Interurban Trolley: The fixed route bus service is operated with eight trolleybuses that are owned by MACOG and leased to the service provider. All of these vehicles are ADA accessible, have the similar wooden padded seating and two wheelchair tie down positions. These vehicles are rotated each operating day.

ADA Paratransit Service: The paratransit service is operated with seven 2014 Dodge minivans which are owned by MACOG and leased to the service provider. Daily there are 3 to 6 minivans used in the paratransit service, based on how many trips are requested. These vehicles are dispatched throughout the service area.

Transit Security:

TRANSPO has a camera security system onboard the transit vehicles and also in their administrative/maintenance facility. An identification system is also in place at this facility. At the South Street Station, the driver's area is locked and accessible only to TRANSPO employees. TRANSPO has also implemented the FTA Transit Watch program. Driver training includes safety and security training.

The Interurban Trolley: Each trolley bus has an interior and exterior security camera system and recorder. The driver also has a monitor for viewing the inside and outside of the vehicle and a public announcement system onboard. These trolleys have been equipped with a new camera security system in 2014 that is an upgrade from the prior system. The service provider has upgraded locks and fencing at their facility and are planning more security projects. Safety and Security Policies have been adopted and updated annually. Quarterly meetings are held by MACOG with the fixed route service provider, which include safety and security discussions. MACOG also provides a monthly article regarding safety and security issued to this service provider. The service provider also holds Safety and Security meetings with their transit staff.

During 2014-2015 new trolleys will be procured for the Interurban Trolley fixed route system. These trolleys will use the new bus surveillance system that will provide more cameras, and a ruggedized digital video recorder. Live video

steaming and access for searching and downloading recording will be improved from the current system.

ADA Paratransit Service: In August of 2013 the paratransit service began operation by the same provider as the trolley service. Therefore, similar Safety and Security Policies and meetings are the same as those used in the fixed route service. This service provider also completes an annual risk analysis for their facility.

MACOG staff has met with the Elkhart County emergency management staff and has prepared a Memorandum of Understanding between the two agencies for coordinated safety and security planning which should be completed during 2014.

### 3. REQUIREMENT TO COLLECT AND REPORT DEMOGRAPHIC DATA.

#### Demographic and Service Profile Maps and Charts

MACOG used this option to collect demographic data. Demographic and Service Profile Maps were updated in the 2011 Title VI document to include the 2010 census tracts and population. These documents are included in this document.

These data files are an extract of Indiana's Census 2010 redistricting data, released by the Census Bureau on February 10, 2011. The spreadsheet was produced by the Indiana Research Center and Stats Indiana from the US Census 2010 data.

#### (1) Base Map: Minority Population and Transit Service

The service profile map uses GIS layers to identify low income and minority populations by census tract and the transit routes. GIS base maps and the appropriate layers have been built for both urbanized areas. This data will be maintained and updated as census data is released. A copy of this map is included



in the Appendix as Exhibits 12 and 13 on Pages 102 and 103.

(2) Demographic Map: Minority and Low-Income tracts

The Census tracts in the transit service areas have been updated with 2010 census data. The population data was updated with the counts and minority data. Summary charts for the South Bend Urbanized Area and for the Elkhart/Goshen Urbanized Area, as well as charts for each census tract, are presented as Exhibit 3 and Exhibit 4 on Page 60 and Page 63.

(3) Charts for Minority Census Tracts

The 2010 Census Tract charts for St. Joseph County have been updated and begin on Page 35. These updated charts for Elkhart County start on Page 51.

(4) Demographic Ridership and Travel Patterns

TRANSPO is a transit provider located in an urbanized area over 200,000 in population and operating 50 or more peak hour vehicles. As such TRANSPO is required to gather demographic information about their riders to develop a demographic profile comparing minority riders and non-minority riders, and trips taken by these riders. Demographic information on fare usage by fare type amongst these riders is to be collected, to use in fare equity analyses. TRANSPO has a Limited English Proficiency Outreach Plan to address these needs.

4. REQUIREMENT TO MONITOR TRANSIT SERVICE

The Interurban Trolley and Elkhart/Goshen Demand Response Service: MACOG uses a locally developed process (Option D).

- MACOG staff meets quarterly with each of the service contractors to discuss service performance, complaints, or other considerations.

- MACOG Staff take “secret shopper” rides on the fixed route and demand response service to evaluate the transit service and the condition of the vehicles. Copies of the forms used are provided in the Appendix as Attachment 5.
- MACOG staff also inspects all MACOG owned demand response minivans and Interurban Trolleys on a quarterly basis. Copies of the forms used are provided in the Appendix as Attachment 6.

MACOG has a Transit Service Request Policy that describes the procedure to respond to service requests received from the public. The highlights of this policy are:

- All service requests must be made in writing to MACOG.
- A staff review of the request will be made and the individual or group will be contacted within 15 working days about the outcome.
- If the service request is found viable for study, the evaluation must be completed within 30-90 working days of the original request and the individual or group notified. If the request is approved, the notification will include an implementation date.
- Guidelines for New Route Service: A consistent source of local match funding for a minimum of three to five years must be identified. The requested service must be located within the urbanized area. Vehicles must be available, under procurement, or in a plan to fund and lease the required equipment. Demographics for low income and minority populations must be evaluated for Title VI and environmental justice implications. Other U.S. Census data may be used to evaluate specific census tracts. Connectivity and increased transit

access must be a benefit. The proposed service must go through the MACOG protocol described under Section 4.

- Guidelines for Route Changes: Proposed changes are evaluated in terms of added time and mileage. Possibilities for route deviations will be evaluated. Current on/off bus stop level data are evaluated to determine if stops can be eliminated or added. Effects of the proposed change on low income and minority persons must be assessed per Title VI. All proposed changes must go through the MACOG protocol described under Section 4.

TRANSPO evaluates their services through Comprehensive Operation Analyses and conducted this evaluation during 2011–2012. Recommendations were reviewed and implemented April 2013.

## 5. REQUIREMENT TO EVALUATE SERVICE AND FARE CHANGES.

Locally Developed Evaluation Procedure

Interurban Trolley and ADA Paratransit Service:

When fare increases or service changes are proposed the following steps are used.

- The change is introduced to the Transit Advisory Committee at their quarterly meeting or at a special meeting. The Transit Advisory Committee is composed of citizens appointed by the Mayors of Elkhart and Goshen, and represents senior citizens, the disabled and low income housing centers. The Disability Resource Network of Elkhart County is an organized group of disabled and elderly citizens who reside in the Elkhart and Goshen and are also available for comments.
- Committee member comments are documented in the meeting minutes.

- Public Notice of proposed changes is advertised in the local general circulation and minority newspapers; in the MACOGazette – MACOG's quarterly newsletter mailed to over 500 individuals and agencies; and is posted on the MACOG website.
- If a public hearing is requested, it is held at the next meeting or a special meeting of the Transit Advisory Committee.
- The MACOG Policy Board makes the final approval of any proposed changes.
- This procedure is used for all proposed fare increases
- A "Major" service reduction is defined as one that reduces operating hours by 10% or more. "Major" service modifications that expand transit service are defined as those that increase operating hours or route mileage by 10% or more.

## DEMOGRAPHIC EVALUATION

A prior Title VI Update was based on 2010 population estimates from the U.S. Census website. The 2010 data is also used in this update. Aggregate demographic data by City (2006) and County (2007) were used. The 2010 data is from an extract of Indiana's Census 2010 redistricting data, released by the Census Bureau on February 10, 2011. The spreadsheet associated with this data was produced by the Indiana Research Center and Stats Indiana from the US Census 2010 data, as shown on the next page.

<b>COUNTY</b>	<b>2006</b>	<b>2007</b>	<b>% Change</b>	<b>2010</b>	<b>% Change</b>
Elkhart	182,791	197,942	8.3%	197,359	-0.3%
St. Joseph	265,559	266,088	0.29%	266,931	0.32%

<b>CITY</b>	<b>2006</b>		<b>2010</b>	<b>% Change</b>
Elkhart	52,748		50,949	-3.41%
Goshen	31,882		31,719	-0.50%
South Bend	107,789		101,168	-6.14%
Mishawaka	48,912		48,252	-1.35%

It is evident from this population data that the cities have lost population while the counties have gained. Fixed route transit service is centered in the metropolitan areas that have lost population. However the low-income and minority census tracts are located within the Cities where transit service is available.

The ADA paratransit in Elkhart and Goshen now serves a wider service area with the new 1.5 mile ADA corridor and includes parts of the county where population has increased.

The 2010 census tracts chosen for the analysis are listed below with their respective minority percentage. Note that census tracts have been changed in the 2010 census data, so the tract numbers may be different from the prior Title VI document but may actually be a similar geographical area. Exhibit 10, starting on page 96 shows the analysis of the travel patterns in these chosen census tracks.

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South Bend Urbanized Area: 2010 Census Tracts for Analysis


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<u>Minority Tracts</u>	<u>Percent Minority</u>	<u>Non-Minority Tracts</u>	<u>Percent Minority</u>
Census Tract 2	63.1%	Census Tract 3.01	27.6%
Census Tract 6	63.4%	Census Tract 7	27.8%
Census Tract 21	87.9%	Census Tract 12	16.7%
Census Tract 23	92.9%	Census Tract 13	35.8%
Census Tract 24	77.8%	Census Tract 106	13.4%
Census Tract 25	60.6%	Census Tract 102	5.0%
Census Tract 26	52.4%	Census Tract 105	6.2%
Census Tract 27	69.1%	Census Tract 101	13.8%
Census Tract 28	68.0%	Census Tract 107	9.4%
Census Tract 34	56.2%	Census Tract 32	17.5%

Elkhart/Goshen Urbanized Area: 2010 Census Tracts for Analysis

<u>Minority Tracts</u>	<u>Percent Minority</u>	<u>Non-Minority Tracts</u>	<u>Percent Minority</u>
Census Tract 5.01	43.8%	Census Tract 3.02	18.3%
Census Tract 15.01	23.9%	Census Tract 15.02	10.9%
Census Tract 16.01	26.0%	Census Tract 16.02	18.7%
Census Tract 19.01	40.3%	Census Tract 19.02	18.0%
Census Tract 21.02	54.3%	Census Tract 21.01	20.2%
Census Tract 22	58.4%	Census Tract 14	9.0%
Census Tract 23	45.8%	Census Tract 24	22.0%
Census Tract 26	73.5%	Census Tract 29	21.7%
Census Tract 27	56.5%	Census Tract 18.01	12.5%
Census Tract 17.02	27.3%	Census Tract 14	9.0%

**Projects listed in the Transportation Improvement Program that include Construction or Major Mobility Improvements**

South Bend Urbanized Area: The 2013-2017 TIP includes TRANSPO projects associated with a rehabilitation of their maintenance facility, passenger facilities, and their bus terminal. Replacement of fixed route buses and paratransit vehicles is also planned. These projects would involve the transfer centers in downtown South Bend and downtown Mishawaka as well as at their own facilities. TRANSPO completed construction of their new administrative and operational facility in the former Studebaker corridor and moved into this facility in 2010.

Elkhart/Goshen Urbanized Area: The 2013-2017 TIP includes planned vehicle replacements for the ADA Paratransit service and for the Interurban Trolley fixed route service. A project for preliminary engineering for a potential new transit center in downtown Elkhart is programmed. The TIP also includes the procurement of passenger shelters and trolley buses, operating assistance, hardware and software for transit computers, and preventive maintenance for the transit equipment.

**Service Changes Proposed in the Next Three Years**

South Bend Urbanized Area: TRANSPO completed a Comprehensive Operations Analysis in 2010-11 that resulted in changes to the fixed routes. These changes were implemented on April 2, 2012. TRANSPO followed its Title VI Review Process during the implementation period. TRANSPO will continue to review the fixed routes during the next three years.

Elkhart/Goshen Urbanized Area: MACOG now has a contract with the fixed route service provider to operate the ADA paratransit as well. MACOG implemented changes to the fixed routes in April 2012 that changed an 80 minute headway on one route to a 60 minute headway. MACOG will continue to evaluate the productivity

of the fixed route system during the next three years. MACOG will continue to follow its procedure for route changes and include Title VI and Environmental Justice consideration in this review.

## PROGRAM SPECIFIC REQUIREMENTS FOR MPOs

### (1) Assessment of Planning Efforts

MACOG uses the following methods to ensure that TRANSPO planning efforts are responsive to the requirements of Title VI.

- Attending TRANSPO meetings
- Review of proposed route and service changes
- Review of reports such as their Transit Alternatives Analysis
- Review of the annual National Transit Database TRANSPO profile
- Review of the Indiana Public Transit annual reports
- Review of annual TRANSPO TIP projects

All transit TIP projects are required to meet the accepted bidding process that encourages public input and insures that projects are completed without discrimination.

In addition, MACOG has completes an operational analysis for the prior demand response service and for the Interurban Trolley systems each year. These reports are additional efforts to insure that the planning efforts for the Cities of Elkhart and Goshen are responsive to the requirements of Title VI. All TIP projects are also evaluated using a project selection process as required by federal legislation.

### (2) Monitor Title VI Activities

(a) Within the last three (3) years TRANSPO implemented changes to their fixed routes. These changes and the implementation were featured in the local media,



and MACOG was kept aware of the route changes. MACOG may conduct fixed facility compliance reviews at the transit facilities. This review process is conducted during the master design phase along with public participation.

(b) The MACOG staff work with the TRANSPO staff to produce the Title VI updates. For the Title VI review, TRANSPO utilizes existing local service standards and policies. The following is a summary of the reports, which are generated in this assessment.

1. Updated designation of minority routes.
2. Load factors for minority and non-minority routes.
3. Summary of route performance for minority and non-minority service routes.

TRANSPO and MACOG review service standards and policies every year with the annual update of the Transportation Improvement Plan (TIP). This review is also completed during the updates of the MACOG 2035 Transportation Plan. There have not been any changes to the service standards in the past three years.

### (3) Information Dissemination

MACOG develops the Transportation Improvement Plan each year and seeks public input, especially with construction projects in minority neighborhoods. MACOG utilizes an “open house” format that allows citizens one-on-one communication about projects and issues. These meetings are held between the hours of 8:00 am and 4:30 pm or from 4:00 pm to 6:30 pm and have provided more useful public comment opportunities than traditional public meetings.

TRANSPO holds various public meetings in conjunction with proposed changes for both fixed route and paratransit service. TRANSPO also utilizes paid ads, news articles, articles, and public service announcements to disseminate information.

The TRANSPO ADA Advisory Committee is composed of representatives of social service agencies and members of the disabled community. These individuals impart transit and paratransit information to their constituents.

MACOG, as the administrator of the ADA Paratransit service and the fixed route services, distributes notices of meetings and uses legal publications to inform interested persons and groups about upcoming service changes and improvements. The MACOG also makes annual presentations to the Elkhart and Goshen Mayors, City Council representatives and County Commission representatives to inform them and the public of the status of the transit programs.

(4) Minority Participation in the Decision Making Process

MACOG has worked with staff members of the Housing Authority and the Human Rights Directors in the region as well as representatives of minority groups. The MACOG has also solicited minority community input during the planning process for the ADA Paratransit service and fixed route programs using various notifications and meetings to inform the community of the type of services the program has to offer. Minority representation has participated as stakeholders during the update process for the 4-region Public Transit-Human Services Coordinated Plan. This Plan was updated in 2013-14, holding stakeholder meetings in the MACOG four county region and also updating the regional vehicle fleet inventory.

(5) Minority Representation on Decision Making Bodies

MACOG and TRANSPO have several committee structures that include minority representation.

The TRANSPO Board of Directors is comprised of nine members. Two members are minorities. The Mayors and City Councils of South Bend and Mishawaka appoint these members.

The MACOG Policy Board has eighteen elected officials who are members of the board by virtue of their elected office. The Policy Board includes Mayors, City Council members, County Council members, and County Commissioners. There are one minority member and two women on this Board.

The MACOG Transportation Technical Advisory Committee (TTAC) is composed of traffic engineers and planners from various municipal departments. The individuals on this committee are determined by job position. Currently the TTAC has 23 members, which includes three women but no other minority membership.

The Mayors of Elkhart and Goshen appoint the MACOG Transit Advisory Committee members. The current committee has six members that include one visually handicapped transit rider and one senior citizen. The other members represent ADEC (a sheltered workshop), the Elkhart Council of Aging, Elkhart County Planning, and Goshen City Planning.

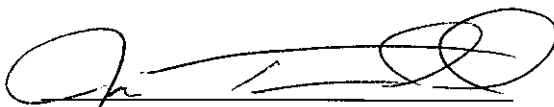
**FEDERAL TRANSIT ADMINISTRATION CIVIL RIGHTS ASSURANCE**

The Michiana Area Council of Governments HEREBY CERTIFIES THAT, as a condition of receiving Federal financial assistance under the Urban Mass Transportation Act of 1964, as amended, it will ensure that

1. No person on the basis of race, color, or national origin will be subjected to discrimination in the level or quality of transportation services and transit-related benefits.
2. The Michiana Area Council of Governments will compile, maintain, and submit in timely manner Title VI information required by FTA Circular 4702.1B and in compliance with the Department of Transportation's Title VI regulation 49 CFR Part 21.9.
3. The Michiana Area Council of Governments will make it known to the public that those person or persons alleging discrimination on the basis of race, color, or national origin as it relates to the provision of transportation services and transit-related benefits may file a complaint with the Federal Transit Administration and/or the U.S. Department of Transportation.

The person whose signature appears below is authorized to sign this assurance on behalf of the grant applicant or recipient.

James J. Turnwald, Executive Director, MACOG

  
Signature

9/10/14  
Date

**FEDERAL TRANSIT ADMINISTRATION CIVIL RIGHTS ASSURANCE**

The South Bend Public Transportation Corporation HEREBY CERTIFIES THAT, as a condition of receiving Federal financial assistance under the Urban Mass Transportation Act of 1964, as amended, it will ensure that

1. No person on the basis of race, color, or national origin will be subjected to discrimination in the level or quality of Transportation services and transit-related benefits.
2. The South Bend Public Transportation Corporation will compile, maintain, and submit in timely manner Title VI information required by FTA Circular 4702.1B and in compliance with the Department of Transportation's Title VI regulation 49 CFR Part 21.9.
3. The South Bend Public Transportation Corporation will make it known to the public that those person or persons alleging discrimination on the basis of race, color, or national origin as it relates to the provision of Transportation services and transit-related benefits may file a complaint with the Federal Transit Administration and/or the U.S. Department of Transportation.

The person whose signature appears below is authorized to sign this assurance on behalf of the grant applicant or recipient.

  
\_\_\_\_\_  
General Manager

  
\_\_\_\_\_  
Date

**POPULATION / RACIAL DISTRIBUTION CHART**  
**St. Joseph County**

Race 2010 Census Data	All Census Tracts, St. Joseph County, Indiana	
	Population	Percent
<b>Total Population</b>	<b>266,931</b>	<b>100.0</b>
<b>White Alone</b>	<b>209,972</b>	<b>78.8</b>
<b>Black Alone</b>	<b>33,958</b>	<b>12.7</b>
<b>Asian Alone</b>	<b>5,036</b>	<b>1.9</b>
<b>Other Race Alone</b>	<b>10,255</b>	<b>3.9</b>
<b>Multi-Race</b>	<b>7,710</b>	<b>2.9</b>
<b>Total Minority Population</b>	<b>65,230</b>	<b>24.4</b>
<b>White Alone, Non-Hispanic</b>	<b>201,701</b>	<b>75.6</b>
<b>Hispanic</b>	<b>19,395</b>	<b>7.3</b>

**Charts for each 2010 Census Tract in St. Joseph County  
begin on the next page.**

**POPULATION / RACIAL DISTRIBUTION CHART**  
**St. Joseph County**  
**Census Tracts 1- 4**

Race 2010 Census data

	Census Tract 1		Census Tract 2		Census Tract 3.01		Census Tract 3.02		Census Tract 4	
	Pop.	%	Pop.	%	Pop.	%	Pop.	%	Pop.	%
Total:	2,076	100.0	3,426	100.0	2,456	100.0	2,716	100.0	2,252	100.0
White alone	1,023	49.2	1,344	39.2	1,832	74.6	1,467	54.0	759	20.3
Black alone	786	37.9	1,692	49.5	430	17.5	1,076	39.6	1,200	53.2
Asian alone	11	0.5	29	0.8	25	1.0	27	1.0	15	0.6
Other Race alone	159	7.6	171	7.0	61	2.4	43	1.5	193	8.5
Multi-Race	97	4.6	190	5.5	108	4.4	103	3.8	85	3.7
Hispanic	269		298		131		125		281	
White, Non Hispanic	940		1263		1779		1411		666	

Race 2010 Census Yellow is Minority Tract (50%+)	Census Tract 1		Census Tract 2		Census Tract 3.01		Census Tract 3.02		Census Tract 4	
	Pop.	%	Pop.	%	Pop.	%	Pop.	%	Pop.	%
Total:	2,076	100.0	3,426	100.0	2,456	100.0	2,716	100.0	2,252	100.0
Total Minority	1,136	54.7	2,163	63.1	677	27.6	1,305	48.1	1,586	70.4

**EXHIBIT 1**  
**Continued****POPULATION / RACIAL DISTRIBUTION CHART**  
**St. Joseph County**  
**Census Tracts 5-9**

Race 2010 Census data

	Census Tract 5		Census Tract 6		Census Tract 7		Census Tract 8		Census Tract 9	
	Pop.	%	Pop.	%	Pop.	%	Pop.	%	Pop.	%
Total:	1,660	100.0	2,072	100.0	1,573	100.0	1,678	100.0	1,311	100.0
White alone	399	24.0	855	41.2	1,180	75.0	1,458	86.8	915	69.8
Black alone	1,088	65.5	943	45.5	265	16.8	113	6.7	274	20.9
Asian alone	2	0.0	10	0.4	32	0.2	32	1.9	32	2.4
Other race alone	110	6.6	186	8.9	41	2.6	18	1.0	39	2.9
Multi-Race	61	3.7	78	3.7	55	3.5	57	3.4	51	3.8
Hispanic	181		274		90		78		75	
White, Non Hispanic	354		777		1135		1405		880	

Race 2010 Census Yellow is Minority Tract (50%+)	Census Tract 5		Census Tract 6		Census Tract 7		Census Tract 8		Census Tract 9	
	Pop.	%	Pop.	%	Pop.	%	Pop.	%	Pop.	%
Total:	1,660	100.0	2,072	100.0	1,573	100.0	1,678	100.0	1,311	100.0
Total Minority	1,306	78.6	1,295	63.4	438	27.8	273	16.2	431	32.8



**POPULATION / RACIAL DISTRIBUTION CHART**  
**St. Joseph County**  
**Census Tracts 10 – 14**

Race 2010 Census data

	Census Tract 10		Census Tract 11		Census Tract 12		Census Tract 13		Census Tract 14	
	Pop.	%	Pop.	%	Pop.	%	Pop.	%	Pop.	%
Total:	2,913	100.0	4,569	100.0	2,182	100.0	2,464	100.0	3,348	100.0
White alone	1,267	43.5	3,128	68.4	1,859	87.3	1,666	67.6	2,570	76.7
Black alone	1,327	45.5	896	19.6	206	9.4	505	20.5	533	15.8
Asian alone	35	1.2	140	3.0	28	1.2	48	1.9	17	0.5
Other race alone	137	4.7	228	4.9	35	1.6	152	6.1	88	2.6
Multi-Race	147	5.0	177	3.8	54	2.4	93	3.7	140	4.1
Hispanic	326		326		83		251		187	
White, Non Hispanic	1116		2989		1817		1581		2478	

Race 2010 Census Yellow is Minority Tract (50%+)	Census Tract 10		Census Tract 11		Census Tract 12		Census Tract 13		Census Tract 14	
	Pop.	%	Pop.	%	Pop.	%	Pop.	%	Pop.	%
Total:	2,913	100.0	4,569	100.0	2,182	100.0	2,464	100.0	3,348	100.0
Total Minority	1,797	61.6	1,580	34.5	365	16.7	883	35.8	867	25.9

**POPULATION / RACIAL DISTRIBUTION CHART**  
**St. Joseph County**  
**Census Tracts 15-20**

Race 2010 Census data

	<b>Census Tract 15</b>		<b>Census Tract 16</b>		<b>Census Tract 17</b>		<b>Census Tract 19</b>		<b>Census Tract 20</b>	
	<b>Pop.</b>	<b>%</b>	<b>Pop.</b>	<b>%</b>	<b>Pop.</b>	<b>%</b>	<b>Pop.</b>	<b>%</b>	<b>Pop.</b>	<b>%</b>
Total:	3,037	100.0	2,323	100.0	1,665	100.0	1,115	100.0	1,775	100.0
White alone	2,320	76.4	2,055	88.4	836	50.2	457	40.9	454	25.5
Black alone	349	11.5	173	7.4	726	43.6	537	48.1	1,071	60.3
Asian alone	58	1.9	23	0.9	10	0.6	5	0.4	5	0.2
Other race alone	134	4.4	18	0.7	29	1.7	51	4.5	134	7.5
Multi-Race	176	5.8	54	2.2	64	3.8	65	5.8	111	6.2
Hispanic	253		79		72		134		242	
White, Non Hispanic	2238		1994		801		418		374	

<b>Race 2010 Census</b> <b>Yellow is Minority Tract (50%+)</b>	<b>Census Tract 15</b>		<b>Census Tract 16</b>		<b>Census Tract 17</b>		<b>Census Tract 19</b>		<b>Census Tract 20</b>	
	<b>Pop.</b>	<b>%</b>	<b>Pop.</b>	<b>%</b>	<b>Pop.</b>	<b>%</b>	<b>Pop.</b>	<b>%</b>	<b>Pop.</b>	<b>%</b>
Total:	3,037	100.0	2,323	100.0	1,665	100.0	1,115	100.0	1,775	100.0
Total Minority	799	26.3	329	14.1	864	51.9	697	62.5	1,401	78.9

**POPULATION / RACIAL DISTRIBUTION CHART**  
**St. Joseph County**  
**Census Tracts 21- 25**

Race 2010 Census data

	Census Tract 21		Census Tract 22		Census Tract 23		Census Tract 24		Census Tract 25	
	Pop.	%	Pop.	%	Pop.	%	Pop.	%	Pop.	%
Total:	1,194	100.0	3,115	100.0	1,566	100.0	2,989	100.0	2,129	100.0
White alone	185	15.5	1,223	39.2	228	14.3	1,140	38.1	977	45.8
Black alone	860	72.0	638	20.4	1,088	69.4	913	30.5	720	33.8
Asian alone	1	0.0	21	0.6	3	0.2	9	0.3	16	0.7
Other race alone	85	7.1	1,085	34.8	168	10.7	784	26.2	335	15.7
Multi-Race	63	5.2	148	4.7	79	5.0	143	4.9	81	3.8
Hispanic	134		1,777		323		1,347		515	
White, Non Hispanic	144		624		110		662		839	

Race 2010 Census Yellow is Minority Tract (50%+)	Census Tract 21		Census Tract 22		Census Tract 23		Census Tract 24		Census Tract 25	
	Pop.	%	Pop.	%	Pop.	%	Pop.	%	Pop.	%
Total:	1,194	100.0	3,115	100.0	1,566	100.0	2,989	100.0	2,129	100.0
Total Minority	1,050	87.9	2,491	79.9	1,456	92.9	2,327	77.8	1,290	60.6

**POPULATION / RACIAL DISTRIBUTION CHART**  
**St. Joseph County**  
**Census Tracts 26- 30**

Race 2010 Census data

	Census Tract 26		Census Tract 27		Census Tract 28		Census Tract 29		Census Tract 30	
	Pop.	%	Pop.	%	Pop.	%	Pop.	%	Pop.	%
Total:	3,213	100.0	1,926	100.0	2,390	100.0	1,170	100.0	1,685	100.0
White alone	1,728	53.7	843	43.7	931	38.9	352	30.0	929	55.14
Black alone	816	25.4	577	29.9	835	34.9	634	54.1	448	26.4
Asian alone	29	0.9	7	0.3	23	0.9	6	0.5	9	0.5
Other race alone	517	16.0	438	22.7	429	17.9	113	9.6	172	10.2
Multi-Race	123	3.8	61	3.1	172	7.2	65	5.5	127	7.5
Hispanic	772		716		647		204		310	18.4
White, Non Hispanic	1528		595		763		273		817	

Race 2010 Census Yellow is Minority Tract (50%+)	Census Tract 26		Census Tract 27		Census Tract 28		Census Tract 29		Census Tract 30	
	Pop.	%	Pop.	%	Pop.	%	Pop.	%	Pop.	%
Total:	3,213	100.0	1,926	100.0	2,390	100.0	1,170	100.0	1,685	100.0
Total Minority	1,685	52.4	1,331	69.1	1,627	68.0	897	76.6	868	46.5

**POPULATION / RACIAL DISTRIBUTION CHART**  
**St. Joseph County**  
**Census Tracts 31- 35**

Race 2010 Census data

	Census Tract 31		Census Tract 32		Census Tract 33		Census Tract 34		Census Tract 35	
	Pop.	%	Pop.	%	Pop.	%	Pop.	%	Pop.	%
Total:	3,665	100.0	4,935	100.0	2,967	100.0	3,709	100.0	2,811	100.0
White alone	2,540	69.3	4,209	85.2	2,196	74.0	1,914	51.6	2,069	73.6
Black alone	664	18.1	427	8.6	494	16.6	1,040	28.0	527	18.7
Asian alone	30	0.8	53	1.0	19	0.6	28	0.7	24	0.8
Other race alone	185	5.0	107	2.1	147	4.9	542	14.6	81	2.8
Multi-Race	246	6.7	139	2.8	111	3.7	185	4.9	110	3.9
Hispanic	384		267		269		884		137	
White, Non Hispanic	2378		4069		2074		1623		2004	

Race 2010 Census Yellow is Minority Tract (50%+)	Census Tract 31		Census Tract 32		Census Tract 33		Census Tract 34		Census Tract 35	
	Pop.	%	Pop.	%	Pop.	%	Pop.	%	Pop.	%
Total:	3,665	100.0	4,935	100.0	2,967	100.0	3,709	100.0	2,811	100.0
Total Minority	1,287	35.1	866	17.5	893	30.1	2,086	56.2	807	28.7

**POPULATION / RACIAL DISTRIBUTION CHART**  
**St. Joseph County**  
**Census Tracts 101-105**

Race 2010 Census data

	Census Tract 101		Census Tract 102		Census Tract 103		Census Tract 104		Census Tract 105	
	Pop.	%	Pop.	%	Pop.	%	Pop.	%	Pop.	%
Total:	2,935	100.0	5,274	100.0	5,746	100.0	3,287	100.0	2,927	100.0
White alone	2,600	88.5	4,818	91.3	5,059	88.0	3,071	93.4	2,783	95.0
Black alone	146	4.9	211	4.0	338	5.8	84	2.5	33	1.1
Asian alone	10	0.3	27	0.5	50	0.8	8	0.2	24	0.8
Other race alone	75	2.5	77	1.4	101	1.7	29	0.8	31	1.0
Multi-Race	104	3.5	141	2.6	198	3.4	95	2.8	56	1.9
Hispanic	131		166		196		100		67	
White, Non Hispanic	2528		4726		4977		3016		2477	

Race 2010 Census Yellow is Minority Tract (50%+)	Census Tract 101		Census Tract 102		Census Tract 103		Census Tract 104		Census Tract 105	
	Pop.	%	Pop.	%	Pop.	%	Pop.	%	Pop.	%
Total:	2,935	100.0	5,274	100.0	5,746	100.0	3,287	100.0	2,927	100.0
Total Minority	407	13.8	548	10.3	769	13.3	271	8.2	183	6.2

**POPULATION / RACIAL DISTRIBUTION CHART**  
**St. Joseph County**  
**Census Tracts 106 - 110**

Race 2010 Census data

	Census Tract 106		Census Tract 107		Census Tract 108		Census Tract 109		Census Tract 110	
	Pop.	%	Pop.	%	Pop.	%	Pop.	%	Pop.	%
Total:	4,138	100.0	3,720	100.0	4,660	100.0	7,754	100.0	6,434	100.0
White alone	3,701	89.4	3,466	93.1	4,486	96.2	7,142	92.1	5,338	82.9
Black alone	207	5.0	81	2.1	25	0.5	343	4.4	693	10.7
Asian alone	37	0.9	31	0.8	16	0.3	65	0.8	173	2.6
Other race alone	70	1.7	60	1.6	52	1.1	90	1.1	97	1.5
Multi-Race	123	2.9	82	2.2	81	1.7	114	1.4	133	2.0
Hispanic	197		154		107		265		229	
White, Non Hispanic	3581		3369		4431		6977		5216	

Race 2010 Census Yellow is Minority Tract (50%+)	Census Tract 106		Census Tract 107		Census Tract 108		Census Tract 109		Census Tract 110	
	Pop.	%	Pop.	%	Pop.	%	Pop.	%	Pop.	%
Total:	4,138	100.0	3,720	100.0	4,660	100.0	7,754	100.0	6,434	100.0
Total Minority	557	13.4	351	9.4	229	4.9	777	10.0	1,218	18.9

**POPULATION / RACIAL DISTRIBUTION CHART**  
**St. Joseph County**  
**Census Tracts 111-113.02**

Race 2010 Census data	Census Tract 111		Census Tract 112.01		Census Tract 112.02		Census Tract 113.01		Census Tract 113.02	
	Pop.	%	Pop.	%	Pop.	%	Pop.	%	Pop.	%
Total:	4,661	100.0	807	100.0	8,050	100.0	5,817	100.0	6,522	100.0
White alone	3,633	77.9	676	83.7	6,918	85.9	4,615	79.3	5,536	84.4
Black alone	501	10.7	23	2.8	218	2.7	684	11.7	533	5.6
Asian alone	22	0.4	68	8.4	493	6.1	213	3.6	219	3.3
Other race alone	326	7.0	23	2.8	141	1.7	172	2.9	104	1.6
Multi-Race	129	2.7	17	2.1	280	3.4	133	2.2	130	2.0
Hispanic	560		43		721		372		234	
White, Non Hispanic	3409		649		6395		4435		5395	

Race 2010 Census Yellow is Minority Tract (50%+)	Census Tract 111		Census Tract 112.01		Census Tract 112.02		Census Tract 113.01		Census Tract 113.02	
	Pop.	%	Pop.	%	Pop.	%	Pop.	%	Pop.	%
Total:	4,661	100.0	807	100.0	8,050	100.0	5,817	100.0	6,522	100.0
Total Minority	1,202	25.7	158	19.5	1,655	20.5	1,382	23.7	1,127	17.2



**EXHIBIT 1  
Continued****POPULATION / RACIAL DISTRIBUTION CHART  
St. Joseph County  
Census Tracts 111.03- 114.03**

Race 2010 Census data	Census Tract 113.03		Census Tract 113.04		Census Tract 113.05		Census Tract 113.06		Census Tract 114.03	
	Pop.	%	Pop.	%	Pop.	%	Pop.	%	Pop.	%
Total:	6,098	100.0	2,427	100.0	4,389	100.0	2,879	100.0	5,924	100.0
White alone	5,205	85.3	2,140	88.1	3,886	88.5	2,648	91.9	5,319	89.7
Black alone	560	9.1	132	5.4	208	4.7	80	2.7	108	1.8
Asian alone	65	1.0	106	4.3	122	2.7	88	3.0	340	5.7
Other race alone	113	1.8	13	0.5	57	1.3	28	0.9	55	0.9
Multi-Race	155	2.5	36	1.4	116	2.6	35	1.2	102	1.7
Hispanic	179		38		172		49		174	
White, Non Hispanic	5141		2113		3774		2616		5199	

Race 2010 Census Yellow is Minority Tract (50%+)	Census Tract 111.03		Census Tract 113.04		Census Tract 113.05		Census Tract 113.06		Census Tract 114.03	
	Pop.	%	Pop.	%	Pop.	%	Pop.	%	Pop.	%
Total:	6,098	100.0	2,427	100.0	4,389	100.0	2,879	100.0	5,924	100.0
Total Minority	957	15.7	314	12.9	615	14.0	263	9.1	725	12.2

**POPULATION / RACIAL DISTRIBUTION CHART**  
**St. Joseph County**  
**Census Tracts 114.04-115.03**

Race 2010 Census data	Census Tract 114.04		Census Tract 114.05		Census Tract 114.06		Census Tract 115.01		Census Tract 115.03	
	Pop.	%	Pop.	%	Pop.	%	Pop.	%	Pop.	%
Total:	6,886	100.0	3,528	100.0	5,172	100.0	3,925	100.0	1,866	100.0
White alone	5,965	86.6	3,320	94.1	4,831	93.4	2,456	62.5	1,759	94.2
Black alone	157	2.2	39	1.1	91	1.7	942	24.0	44	2.3
Asian alone	584	8.4	82	2.3	133	2.5	158	4.0	10	0.5
Other race alone	43	0.6	27	0.7	59	1.1	227	5.7	31	1.6
Multi-Race	137	1.9	60	1.7	58	1.1	142	3.6	22	1.1
Hispanic	152		72		106		378		70	
White, Non Hispanic	5867		3278		4766		2322		1713	

Race 2010 Census Yellow is Minority Tract (50%+)	Census Tract 114.04		Census Tract 114.05		Census Tract 114.06		Census Tract 115.01		Census Tract 115.03	
	Pop.	%	Pop.	%	Pop.	%	Pop.	%	Pop.	%
Total:	6,886	100.0	3,528	100.0	5,172	100.0	3,925	100.0	1,866	100.0
Total Minority	1,019	14.8	250	7.0	406	7.8	1,603	40.8	153	8.2

**POPULATION / RACIAL DISTRIBUTION CHART**  
**St. Joseph County**  
**Census Tracts 115.04- 116.02**

Race 2010 Census data	Census Tract 115.04		Census Tract 115.05		Census Tract 115.06		Census Tract 116.01		Census Tract 116.02	
	Pop.	%	Pop.	%	Pop.	%	Pop.	%	Pop.	%
Total:	1,598	100.0	3,007	100.0	4,953	100.0	7,911	100.0	7,340	100.0
White alone	1,458	91.2	2,413	80.5	3,886	78.5	7,521	95.0	6,918	94.2
Black alone	29	1.8	167	5.5	647	13.0	120	1.5	164	2.2
Asian alone	53	3.3	276	9.1	160	3.2	96	1.2	70	0.9
Other race alone	30	1.8	74	2.4	102	2.0	76	0.9	62	0.8
Multi-Race	28	1.7	77	2.5	158	3.1	98	1.2	126	1.7
Hispanic	50		152		275		159		120	
White, Non Hispanic	1422		2337		3696		7428		6828	

Race 2010 Census Yellow is Minority Tract (50%+)	Census Tract 115.01		Census Tract 115.02		Census Tract 115.03		Census Tract 116.01		Census Tract 116.02	
	Pop.	%	Pop.	%	Pop.	%	Pop.	%	Pop.	%
Total:	1,598	100.0	3,007	100.0	4,953	100.0	7,911	100.0	7,340	100.0
Total Minority	176	11.0	670	22.2	1,257	25.3	483	6.1	512	6.9

**POPULATION / RACIAL DISTRIBUTION CHART**  
**St. Joseph County**  
**Census Tracts 117.01-119**

Race 2010 Census data

	Census Tract 117.01		Census Tract 117.02		Census Tract 118.01		Census Tract 118.02		Census Tract 119	
	Pop.	%	Pop.	%	Pop.	%	Pop.	%	Pop.	%
Total:	4,049	100.0	7,854	100.0	1,459	100.0	6,544	100.0	3,917	100.0
White alone	3,779	93.3	6,657	84.7	1,368	93.7	5,829	89.0	3,665	93.5
Black alone	77	1.9	734	9.3	50	3.4	385	5.8	100	2.5
Asian alone	27	0.6	160	2.0	10	0.6	98	1.5	27	0.6
Other race alone	81	2.0	138	1.7	11	0.7	98	1.5	52	1.3
Multi-Race	85	2.1	165	2.1	20	1.3	134	2.0	73	1.8
Hispanic	134		259		51		254		117	
White, Non Hispanic	3724		6543		1333		5686		3602	

Race 2010 Census Yellow is Minority Tract (50%+)	Census Tract 117.01		Census Tract 117.02		Census Tract 118.01		Census Tract 118.02		Census Tract 119	
	Pop.	%	Pop.	%	Pop.	%	Pop.	%	Pop.	%
Total:	4,049	100.0	7,854	100.0	1,459	100.0	6,544	100.0	3,917	100.0
Total Minority	325	8.0	1,311	16.7	126	8.6	858	13.1	315	8.0

**POPULATION / RACIAL DISTRIBUTION CHART**  
**St. Joseph County**  
**Census Tracts 120-124**

**POPULATION / RACIAL DISTRIBUTION CHART**  
**St. Joseph County**  
**Census Tracts 120-124**

Race 2010 Census data	Census Tract 120		Census Tract 121		Census Tract 122		Census Tract 123		Census Tract 124	
	Pop.	%	Pop.	%	Pop.	%	Pop.	%	Pop.	%
Total:	3,976	100.0	3,830	100.0	3,065	100.0	3,668	100.0	1,909	100.0
White alone	3,724	93.6	3,718	97.0	2,915	95.1	3,589	97.8	1,853	97.0
Black alone	95	2.3	15	0.4	9	0.3	12	0.3	2	0.1
Asian alone	20	0.5	11	0.2	16	0.5	2	0.06	4	0.2
Other race alone	70	1.7	20	0.5	83	2.7	30	0.8	12	0.6
Multi-Race	67	1.6	66	1.7	42	1.3	35	0.9	38	1.9
Hispanic	151		75		141		65		28	
White, Non Hispanic	3644		3657		2855		3547			

Race 2010 Census Yellow is Minority Tract (50%+)	Census Tract 120		Census Tract 121		Census Tract 122		Census Tract 123		Census Tract 124	
	Pop.	%	Pop.	%	Pop.	%	Pop.	%	Pop.	%
Total:	3,976	100.0	3,830	100.0	3,065	100.0	3,668	100.0	1,909	100.0
Total Minority	332	8.3	173	4.5	210	6.8	121	3.3	69	3.6

**POPULATION / RACIAL DISTRIBUTION CHART**  
**Elkhart County**

Race 2010 Census Data	All Census Tracts, Elkhart County, Indiana	
	Population	Percent
<b>Total Population</b>	<b>197,559</b>	<b>100.0</b>
<b>White Alone</b>	<b>163,792</b>	<b>82.9</b>
<b>Black Alone</b>	<b>11,307</b>	<b>5.7</b>
<b>Asian Alone</b>	<b>1,915</b>	<b>0.9</b>
<b>Other Race Alone</b>	<b>15,620</b>	<b>7.9</b>
<b>Multi-Race</b>	<b>4,925</b>	<b>2.5</b>
<b>Total Minority Population</b>	<b>45,004</b>	<b>22.7</b>
<b>White Alone, Non-Hispanic</b>	<b>152,555</b>	<b>77.2</b>
<b>Hispanic</b>	<b>27,886</b>	<b>14.1</b>

**Charts for each 2010 Census Tract in Elkhart County  
begin on the next page.**

**POPULATION / RACIAL DISTRIBUTION CHART**  
**Elkhart County**  
**Census Tracts 1- 4**

Race 2010 Census data	Census Tract 1		Census Tract 2		Census Tract 3.01		Census Tract 3.02		Census Tract 4	
	Pop.	%	Pop.	%	Pop.	%	Pop.	%	Pop.	%
Total:	3,202	100.0	7,457	100.0	3,972	100.0	6,029	100.0	4,784	100.0
White alone	2,490	77.7	5,704	76.5	3,283	82.6	5,339	88.5	4,173	87.2
Black alone	63	1.9	238	3.2	34	0.8	74	1.2	59	1.2
Asian alone	16	0.5	36	0.4	65	1.6	60	1.0	105	2.2
Other race alone	524	16.3	1,235	16.5	536	13.5	472	7.8	338	7.0
Multi-Race	109	3.4	244	3.2	54	1.2	85	1.4	109	2.2
Hispanic	955		2,545		967		909		724	
White, Non Hispanic	2199		4506		2875		4924		3800	

Race 2010 Census Yellow is Minority Tract (50%+)	Census Tract 1		Census Tract 2		Census Tract 3.01		Census Tract 3.02		Census Tract 4	
	Pop.	%	Pop.	%	Pop.	%	Pop.	%	Pop.	%
Total:	3,202	100.0	7,457	100.0	3,972	100.0	6,029	100.0	4,784	100.0
Total Minority	1,083	33.8	2,951	39.5	1,097	27.6	1,105	18.3	984	20.5

**EXHIBIT 2**  
**Continued**
**POPULATION / RACIAL DISTRIBUTION CHART**  
**Elkhart County**  
**Census Tracts 5.01 – 8.01**

Race 2010 Census data	Census Tract 5.01		Census Tract 5.02		Census Tract 6		Census Tract 7		Census Tract 8.01	
	Pop.	%	Pop.	%	Pop.	%	Pop.	%	Pop.	%
Total:	6,014	100.0	4,931	100.0	9,691	100.0	6,925	100.0	3,317	100.0
White alone	4,252	70.7	3,875	78.5	9,130	94.2	6,153	88.8	3,238	97.6
Black alone	156	2.6	104	2.1	73	0.7	94	1.3	18	0.5
Asian alone	66	1.1	73	1.4	118	1.2	63	0.9	15	0.4
Other race alone	1,364	22.6	754	15.3	251	2.5	441	6.3	28	0.8
Multi-Race	173	2.8	125	2.5	119	1.2	174	2.5	18	0.5
Hispanic	2,330		1,251		614		740		53	
White, Non Hispanic	3379		3420		8784		5869		3216	

Race 2010 Census Yellow is Minority Tract (50%+)	Census Tract 5.01		Census Tract 5.02		Census Tract 6		Census Tract 7		Census Tract 8.01	
	Pop.	%	Pop.	%	Pop.	%	Pop.	%	Pop.	%
Total:	6,014	100.0	4,931	100.0	9,691	100.0	6,925	100.0	3,317	100.0
Total Minority	2,635	43.8	1,511	30.6	907	9.3	1,056	15.2	101	3.0



**POPULATION / RACIAL DISTRIBUTION CHART**  
**Elkhart County**  
**Census Tracts 8.02-12**

Race 2010 Census data	Census Tract 8.02		Census Tract 9		Census Tract 10		Census Tract 11		Census Tract 12	
	Pop.	%	Pop.	%	Pop.	%	Pop.	%	Pop.	%
Total:	8,909	100.0	7,587	100.0	4,288	100.0	4,835	100.0	5,212	100.0
White alone	8,548	95.9	7,445	98.1	4,183	97.5	4,736	97.9	4,940	96.4
Black alone	44	0.5	19	0.2	4	0.06	6	0.08	43	0.8
Asian alone	78	0.8	6	0.08	11	0.2	8	0.1	17	0.3
Other race alone	108	1.2	75	0.9	54	1.2	60	1.2	136	2.6
Multi-Race	131	1.4	42	0.5	36	0.8	25	0.5	76	1.4
Hispanic	217		146		159		138		311	
White, Non Hispanic	8434		7362		4081		4663		4770	

Race 2010 Census Yellow is Minority Tract (50%+)	Census Tract 8.02		Census Tract 9		Census Tract 10		Census Tract 11		Census Tract 12	
	Pop.	%	Pop.	%	Pop.	%	Pop.	%	Pop.	%
Total:	8,909	100.0	7,587	100.0	4,288	100.0	4,835	100.0	5,212	100.0
Total Minority	475	5.3	225	2.9	207	4.8	172	3.5	442	8.4

**POPULATION / RACIAL DISTRIBUTION CHART**  
**Elkhart County**  
**Census Tracts 13-16.01**

Race 2010 Census data	Census Tract 13		Census Tract 14		Census Tract 15.01		Census Tract 15.02		Census Tract 16.01	
	Pop.	%	Pop.	%	Pop.	%	Pop.	%	Pop.	%
Total:	7,601	100.0	9,431	100.0	5,048	100.0	6,110	100.0	4,843	100.0
White alone	6,954	91.4	8,781	93.1	4,033	79.9	5,550	90.8	3,819	78.8
Black alone	367	4.8	229	2.4	498	9.8	157	2.5	370	7.6
Asian alone	44	0.5	40	0.4	73	1.4	91	1.4	35	0.7
Other race alone	155	2.0	189	2.0	275	5.4	179	2.9	436	9.0
Multi-Race	81	1.0	192	2.0	169	3.3	133	2.1	183	3.7
Hispanic	401		391		481		279		687	
White, Non Hispanic	6710		8582		3843		5442		3583	

Race 2010 Census Yellow is Minority Tract (50%+)	Census Tract 13		Census Tract 14		Census Tract 15.01		Census Tract 15.02		Census Tract 16.01	
	Pop.	%	Pop.	%	Pop.	%	Pop.	%	Pop.	%
Total:	7,601	100.0	9,431	100.0	5,048	100.0	6,110	100.0	4,843	100.0
Total Minority	891	11.7	849	9.0	1,205	23.8	668	10.9	1,260	26.0

**POPULATION / RACIAL DISTRIBUTION CHART**  
**Elkhart County**  
**Census Tracts 16.02- 18.02**

Race 2010 Census data	Census Tract 16.02		Census Tract 17.01		Census Tract 17.02		Census Tract 18.01		Census Tract 18.02	
	Pop.	%	Pop.	%	Pop.	%	Pop.	%	Pop.	%
Total:	4,835	100.0	3,361	100.0	5,239	100.0	4,027	100.0	6,267	100.0
White alone	4,067	84.1	2,940	87.4	4,208	80.3	3,627	90.0	5,619	89.6
Black alone	227	4.7	192	5.7	255	4.8	150	3.7	272	4.3
Asian alone	156	3.2	54	1.6	59	1.1	41	1.0	91	1.4
Other race alone	235	4.8	69	2.0	576	11.0	114	2.8	124	1.9
Multi-Race	150	3.1	106	3.0	141	2.7	95	2.3	161	2.5
Hispanic	399		187		994		226		289	
White, Non Hispanic	3933		2838		3808		3522		5480	

Race 2010 Census Yellow is Minority Tract (50%+)	Census Tract 16.02		Census Tract 17.01		Census Tract 17.02		Census Tract 18.01		Census Tract 18.02	
	Pop.	%	Pop.	%	Pop.	%	Pop.	%	Pop.	%
Total:	4,835	100.0	3,361	100.0	5,239	100.0	4,027	100.0	6,267	100.0
Total Minority	902	18.6	523	15.5	1,431	27.3	505	12.5	787	12.5

**POPULATION / RACIAL DISTRIBUTION CHART**  
**Elkhart County**  
**Census Tracts 19.01-21.02**

Race 2010 Census data	Census Tract 19.01		Census Tract 19.02		Census Tract 20		Census Tract 21.01		Census Tract 21.02	
	Pop.	%	Pop.	%	Pop.	%	Pop.	%	Pop.	%
Total:	6,676	100.0	3,848	100.0	7,035	100.0	4,058	100.0	5,201	100.0
White alone	4,386	65.7	3,340	86.8	6,071	86.3	3,446	84.9	2,893	55.6
Black alone	900	13.4	133	3.4	306	4.3	191	4.7	993	19.1
Asian alone	57	0.8	77	2.0	100	1.4	34	0.8	36	0.7
Other race alone	1,044	15.6	205	5.3	380	5.4	315	7.7	1,030	19.8
Multi-Race	289	4.3	93	2.4	178	2.5	72	1.7	249	4.7
Hispanic	1,547		405		688		542		1,607	
White, Non Hispanic	3984		3154		5800		3239		2378	

Race 2010 Census Yellow is Minority Tract (50%+)	Census Tract 19.01		Census Tract 19.02		Census Tract 20		Census Tract 21.01		Census Tract 21.02	
	Pop.	%	Pop.	%	Pop.	%	Pop.	%	Pop.	%
Total:	6,676	100.0	3,848	100.0	7,035	100.0	4,058	100.0	5,201	100.0
Total Minority	2,692	40.3	694	18.0	1,235	17.5	819	20.1	2,823	54.2

**EXHIBIT 2**  
**Continued**
**POPULATION / RACIAL DISTRIBUTION CHART**  
**Elkhart County**  
**Census Tracts 22-27**

Race 2010 Census data	Census Tract 22		Census Tract 23		Census Tract 24		Census Tract 26		Census Tract 27	
	Pop.	%	Pop.	%	Pop.	%	Pop.	%	Pop.	%
Total:	8,363	100.0	2,404	100.0	4,186	100.0	4,736	100.0	2,382	100.0
White alone	4,736	56.6	1,498	62.3	3,390	80.9	1,730	36.5	1,333	55.9
Black alone	1,486	17.7	464	19.3	287	6.8	1,841	38.8	533	22.3
Asian alone	88	1.0	20	0.8	29	0.7	5	0.1	10	0.4
Other race alone	1,702	20.3	316	13.1	296	7.0	929	19.6	393	16.5
Multi-Race	351	4.2	106	4.4	184	4.4	231	4.8	113	4.7
Hispanic	3,090		539		441		1,453		726	30.4
White, Non Hispanic	3480		1302		3264		1253		1035	

Race 2010 Census Yellow is Minority Tract (50%+)	Census Tract 22		Census Tract 23		Census Tract 24		Census Tract 26		Census Tract 27	
	Pop.	%	Pop.	%	Pop.	%	Pop.	%	Pop.	%
Total:	8,363	100.0	2,404	100.0	4,186	100.0	4,736	100.0	2,382	100.0
Total Minority	4,883	58.3	1,102	45.8	922	22.0	3,483	73.5	1,347	56.5

**POPULATION / RACIAL DISTRIBUTION CHART**  
**Elkhart County**  
**Census Tract 29**

Race 2010 Census data	Census Tract 29									
	Pop.	%	Pop.	%	Pop.	%	Pop.	%	Pop.	%
Total:	4,755	100.0								
White alone	3,882	81.6								
Black alone	424	8.9								
Asian alone	38	0.8								
Other race alone	282	5.9								
Multi-Race	129	2.7								
Hispanic	455	37.23								
White, Non Hispanic										

Race 2010 Census Yellow is Minority Tract (50%+)	Census Tract 29									
	Pop.	%	Pop.	%	Pop.	%	Pop.	%	Pop.	%
Total:	4,755	100.0								
Total Minority	1,031	21.6								

**Low Income & Minority Tracts  
St. Joseph County  
(Minority Tracts highlighted in yellow)**

2010 Census Data			
Census Tract	Total Population	Total Minority	Minority Percent
1	2,076	1,136	54.7
2	3,426	2,163	63.1
3.01	2,456	677	27.6
3.02	2,716	1,305	48.1
4	2,252	1,586	70.4
5	1,660	1,306	78.6
6	2,072	1,295	63.4
7	1,573	438	27.8
8	1,678	273	16.2
9	1,311	431	32.8
10	2,913	1,797	61.6
11	4,569	1,580	34.5
12	2,182	365	16.7
13	2,464	883	35.8
14	3,348	867	25.9
15	3,037	799	26.3
16	2,323	329	14.1
17	1,665	864	51.9
19	1,115	697	62.5
20	1,775	1,401	78.9
21	1,194	1,050	87.9
22	3,115	2,491	79.9

2007-2011 American Community Survey		
Total Households	Total Households < 80% Median Income	Percent Households < 80% Median Income
839	22	2.62%
1,254	170	13.56%
1,131	60	5.31%
1,248	35	2.80%
667	53	7.95%
633	200	31.60%
505	234	46.34%
693	300	43.29%
736	300	40.76%
527	175	33.21%
1,087	346	31.83%
1,866	665	35.64%
917	325	35.44%
1,289	495	38.40%
1,597	550	34.44%
1,208	515	42.63%
961	125	13.01%
801	435	54.31%
589	225	38.20%
751	325	43.28%
394	155	39.34%
937	325	34.69%

**EXHIBIT 3  
Continued****Low Income & Minority Tracts  
St. Joseph County  
(Minority Tracts highlighted in yellow)**

<b>2010 Census Data</b>			
<b>Census Tract</b>	<b>Total Population</b>	<b>Total Minority</b>	<b>Minority Percent</b>
23	1,566	1,456	92.9
24	2,989	2,327	77.8
26	3,213	1,685	52.4%
27	1,926	1,331	69.1%
28	2,390	1,627	68.0%
29	1,170	897	76.6%
30	1,685	868	46.5%
31	3,665	1,287	35.1%
32	4,935	866	17.5%
33	2,967	893	30.1%
34	3,709	2,086	56.2%
35	2,811	807	28.7%
101	2,935	407	13.8%
102	5,274	548	10.0%
103	5,746	769	13.3%
104	3,287	271	8.2%
105	2,927	183	6.2%
106	4,138	557	13.4%
107	3,720	351	9.4%
108	4,660	277	4.9%
109	7,754	777	10.0%
110	6,434	1,218	18.9%
111	4,661	1,202	25.7%
112.01	807	158	19.5%
112.02	8,050	1,655	20.5%
113.01	5,817	1,382	23.7%

<b>2007-2011 American Community Survey</b>		
<b>Total Households</b>	<b>Total Households &lt; 80% Median Income</b>	<b>Percent Households &lt; 80% Median Income</b>
557	200	35.91%
834	325	38.97%
1,183	400	33.8%
321	123	38.3%
781	285	36.5%
361	170	47.1%
537	160	29.8%
1,305	500	38.3%
2,036	700	34.4%
1,135	450	39.6%
1,207	470	38.9%
1,328	525	39.5%
1,139	950	83.4%
2,310	945	40.9%
2,243	150	6.7%
1,140	500	43.9%
1,219	490	40.2%
1,591	638	40.1%
1,455	565	38.8%
1,774	675	38.0%
2,894	824	28.5%
2,265	168	7.4%
2,740	945	34.5%
255	90	35.3%
217	90	41.5%
2,016	830	41.2%



**EXHIBIT 3  
Continued****Low Income & Minority Tracts  
St. Joseph County  
(Minority Tracts highlighted in yellow)**

<b>2010 Census Data</b>			
<b>Census Tract</b>	<b>Total Population</b>	<b>Total Minority</b>	<b>Minority Percent</b>
113.02	6,522	1,127	17.2%
113.03	6,098	957	15.7%
113.04	2,427	314	12.9%
113.05	4,389	314	14.0%
113.06	2,879	263	9.1%
114.03	5,924	725	12.2%
114.04	6,886	1,019	14.8%
114.05	3,528	250	7.0%
114.06	5,172	406	7.8%
115.01	3,925	1,603	40.8%
115.03	1,866	153	8.2%
115.04	1,598	176	11.0%
115.05	3,007	670	11.0%
115.06	4,953	1,257	25.8%
116.01	7,911	4,483	6.1%
116.02	7,340	512	6.9%
117.01	4,049	325	8.0%
117.02	7,854	1,311	16.7%
118.01	1,459	126	8.6%
118.02	6,544	858	13.1%
119	3,917	315	8.0%
120	3,976	332	8.3%
121	3,830	173	4.5%
122	3,065	210	6.8%
123	3,668	121	3.3%
124	1,909	69	3.6%
<b>Total</b>	<b>152,285</b>	<b>50,908</b>	

<b>2007-2011 American Community Survey</b>		
<b>Total Households</b>	<b>Total Households &lt; 80% Median Income</b>	<b>Percent Households &lt; 80% Median Income</b>
2,557	830	32.46%
2,190	855	39.04%
810	325	40.12%
1,527	635	41.58%
1,059	350	33.05%
1976	936	47.37%
2030	670	33.00%
1148	285	24.83%
1648	565	34.28%
2,075	500	24.10%
829	152	18.34%
563	180	31.97%
1505	590	39.20%
2365	725	30.66%
2,772	825	29.76%
2,597	950	36.58%
1,439	515	35.79%
3,952	1465	37.07%
579	190	32.82%
2924	1050	35.91%
1,545	520	33.66%
1,585	500	31.55%
1,368	515	37.65%
1,039	400	38.50%
1,468	600	40.87%
708	255	36.02%

**Household Income  
St. Joseph County  
(Minority Tracts highlighted in yellow)**

This data is updated using the 2007-2011 American Community Survey 5 year estimate of Household income in the last 12 months. The source is Table B19001. Median Income is from American Community Survey Table S1903.

<b>HOUSEHOLD INCOME St. Joseph County Census Tracts 1 - 4</b>	<b>Census Tract 1</b>	<b>Census Tract 2</b>	<b>Census Tract 3.01</b>	<b>Census Tract 3.02</b>	<b>Census Tract 4,</b>
Total:	839	1254	1131	1248	667
Less than \$10,000	147	131	110	132	76
\$10,000 to \$14,999	31	113	27	58	76
\$15,000 to \$19,999	29	116	236	70	62
\$20,000 to \$24,999	90	54	53	48	54
\$25,000 to \$29,999	112	174	102	173	53
\$30,000 to \$34,999	73	116	55	119	5
\$35,000 to \$39,999	16	113	11	67	56
\$40,000 to \$44,999	66	52	23	107	154
\$45,000 to \$49,999	69	51	61	104	19
\$50,000 to \$59,999	60	85	143	110	55
\$60,000 to \$74,999	62	83	82	164	43
\$75,000 to \$99,999	61	96	103	76	14
\$100,000 to \$124,999	23	29	109	20	0
\$125,000 to \$149,999	0	0	0	0	0
\$150,000 to \$199,999	0	10	16	0	0
\$200,000 or more	0	11	0	0	0
<b>Median household income in 2007-2011</b>	<b>\$30,673</b>	<b>\$31,393</b>	<b>\$32,467</b>	<b>\$38,208</b>	<b>\$35,721</b>
80% median household income	\$24,538	\$25,114	\$26,207	\$30,566	\$28,577
Approximate # Households < 80% median	22	170	60	35	53

**Household Income  
St. Joseph County  
(Minority Tracts highlighted in yellow)**

<b>HOUSEHOLD INCOME St. Joseph County Census Tracts 5 - 9</b>	<b>Census Tract 5</b>	<b>Census Tract 6</b>	<b>Census Tract 7</b>	<b>Census Tract 8</b>	<b>Census Tract 9</b>
Total:	633	505	693	736	527
Less than \$10,000	55	116	90	40	68
\$10,000 to \$14,999	69	14	69	22	52
\$15,000 to \$19,999	41	18	56	8	46
\$20,000 to \$24,999	31	71	65	35	8
\$25,000 to \$29,999	156	60	81	87	40
\$30,000 to \$34,999	64	39	12	26	81
\$35,000 to \$39,999	32	7	23	31	12
\$40,000 to \$44,999	45	38	6	9	32
\$45,000 to \$49,999	11	9	18	34	10
\$50,000 to \$59,999	63	69	71	39	25
\$60,000 to \$74,999	19	17	58	85	57
\$75,000 to \$99,999	26	14	62	158	28
\$100,000 to \$124,999	0	16	15	57	12
\$125,000 to \$149,999	20	17	45	22	40
\$150,000 to \$199,999	0	0	22	33	5
\$200,000 or more	0	0	0	49	11
<b>Median household income in 2007-2011</b>	<b>\$28,845</b>	<b>\$28,301</b>	<b>\$29,451</b>	<b>\$70,081</b>	<b>\$32,250</b>
80% median household income	\$23,076	\$22,641	\$23,521	\$56,065	\$25,800
Approximate # Households < 80% median	200	234	300	300	175

**EXHIBIT 4**  
**Continued****Household Income**  
**St. Joseph County**  
**(Minority Tracts highlighted in yellow)**

<b>HOUSEHOLD INCOME</b> <b>St. Joseph County</b> <b>Census Tracts 10-14</b>	<b>Census</b> <b>Tract 10</b>	<b>Census</b> <b>Tract 11</b>	<b>Census</b> <b>Tract 12</b>	<b>Census</b> <b>Tract 13</b>	<b>Census</b> <b>Tract 14</b>
Total:	1087	1866	917	1289	1597
Less than \$10,000	127	150	36	114	183
\$10,000 to \$14,999	100	121	25	46	119
\$15,000 to \$19,999	94	195	12	98	77
\$20,000 to \$24,999	97	101	77	72	88
\$25,000 to \$29,999	139	95	32	166	76
\$30,000 to \$34,999	55	148	16	81	130
\$35,000 to \$39,999	37	125	25	134	157
\$40,000 to \$44,999	117	36	101	96	139
\$45,000 to \$49,999	49	154	16	70	107
\$50,000 to \$59,999	16	125	169	195	177
\$60,000 to \$74,999	119	262	57	65	154
\$75,000 to \$99,999	39	190	173	88	137
\$100,000 to \$124,999	12	111	117	41	26
\$125,000 to \$149,999	0	16	12	23	16
\$150,000 to \$199,999	51	7	27	0	11
\$200,000 or more	35	30	22	0	0
<b>Median household income in 2007-2011</b>	<b>\$29,456</b>	<b>\$39,878</b>	<b>\$58,422</b>	<b>\$37,482</b>	<b>\$38,977</b>
80% median household income	\$23,565	\$31,602	\$46,738	\$29,986	\$31,182
Approximate # Households < 80% median	346	665	325	495	550

**Household Income  
St. Joseph County  
(Minority Tracts highlighted in yellow)**

<b>HOUSEHOLD INCOME St. Joseph County Census Tracts 15-20</b>	<b>Census Tract 15</b>	<b>Census Tract 16</b>	<b>Census Tract 17</b>	<b>Census Tract 19</b>	<b>Census Tract 20</b>
Total:	1208	961	801	589	751
Less than \$10,000	137	15	235	192	309
\$10,000 to \$14,999	151	81	123	108	57
\$15,000 to \$19,999	80	28	132	6	63
\$20,000 to \$24,999	140	0	38	77	89
\$25,000 to \$29,999	19	78	51	27	12
\$30,000 to \$34,999	135	42	74	5	52
\$35,000 to \$39,999	22	34	14	42	34
\$40,000 to \$44,999	99	71	31	0	14
\$45,000 to \$49,999	34	28	27	47	37
\$50,000 to \$59,999	100	49	9	19	22
\$60,000 to \$74,999	109	104	24	14	23
\$75,000 to \$99,999	65	139	43	14	0
\$100,000 to \$124,999	47	136	0	9	8
\$125,000 to \$149,999	31	7	0	6	20
\$150,000 to \$199,999	39	89	0	14	0
\$200,000 or more	0	63	0	9	11
<b>Median household income in 2007-2011</b>	<b>\$33,441</b>	<b>\$66,139</b>	<b>\$16,022</b>	<b>\$14,763</b>	<b>\$15,819</b>
80% median household income	\$26,753	\$26,511	\$12,818	\$11,810	\$12,655
Approximate # Households < 80% median	515	125	435	225	325

Denotes Median Income < Poverty Threshold

**Household Income  
St. Joseph County  
(Minority Tracts highlighted in yellow)**

<b>HOUSEHOLD INCOME St. Joseph County Census Tracts 21 - 25</b>	<b>Census Tract 21</b>	<b>Census Tract 22</b>	<b>Census Tract 23</b>	<b>Census Tract 24</b>	<b>Census Tract 25</b>
Total:	394	937	557	834	719
Less than \$10,000	76	79	160	117	36
\$10,000 to \$14,999	82	72	149	61	63
\$15,000 to \$19,999	55	59	12	141	81
\$20,000 to \$24,999	83	111	68	66	40
\$25,000 to \$29,999	17	122	14	41	113
\$30,000 to \$34,999	22	77	58	84	76
\$35,000 to \$39,999	0	52	22	77	63
\$40,000 to \$44,999	30	83	0	58	75
\$45,000 to \$49,999	5	50	0	49	10
\$50,000 to \$59,999	0	89	26	68	63
\$60,000 to \$74,999	17	56	20	44	32
\$75,000 to \$99,999	0	64	22	13	39
\$100,000 to \$124,999	0	0	6	15	28
\$125,000 to \$149,999	0	20	0	0	0
\$150,000 to \$199,999	0	3	0	0	0
\$200,000 or more	7	0	0	0	0
<b>Median household income in 2007-2011</b>	<b>\$17,647</b>	<b>\$33,134</b>	<b>\$14,162</b>	<b>\$29,167</b>	<b>\$31,019</b>
80% median household income	\$14,118	\$26,508	\$11,330	\$23,334	\$24,815
Approximate # Households < 80% median	155	325	200	325	220

Denotes Median Income < Poverty Threshold

**Household Income  
St. Joseph County  
(Minority Tracts highlighted in yellow)**

<b>HOUSEHOLD INCOME St. Joseph County Census Tracts 26 - 30</b>	<b>Census Tract 26</b>	<b>Census Tract 27</b>	<b>Census Tract 28</b>	<b>Census Tract 29</b>	<b>Census Tract 30</b>
Total:	1183	321	781	361	537
Less than \$10,000	61	24	86	139	28
\$10,000 to \$14,999	117	60	78	32	42
\$15,000 to \$19,999	119	39	106	7	85
\$20,000 to \$24,999	73	39	46	17	81
\$25,000 to \$29,999	107	35	117	22	67
\$30,000 to \$34,999	129	15	18	56	35
\$35,000 to \$39,999	90	16	47	10	28
\$40,000 to \$44,999	67	12	91	4	58
\$45,000 to \$49,999	47	8	16	0	0
\$50,000 to \$59,999	105	28	48	29	7
\$60,000 to \$74,999	126	13	61	18	47
\$75,000 to \$99,999	68	4	36	27	58
\$100,000 to \$124,999	59	28	25	0	0
\$125,000 to \$149,999	9	0	6	0	0
\$150,000 to \$199,999	6	0	0	0	0
\$200,000 or more	0	0	0	0	0
<b>Median household income in 2007-2011</b>	<b>\$34,137</b>	<b>\$24,766</b>	<b>\$28,460</b>	<b>\$22,868</b>	<b>\$26,806</b>
80% median household income	\$27,310	\$19,813	\$22,768	\$18,295	\$21,445
Approximate # Households < 80% median	400	123	285	170	160

**Household Income  
St. Joseph County  
(Minority Tracts highlighted in yellow)**

<b>HOUSEHOLD INCOME St. Joseph County Census Tracts 31 - 35</b>	<b>Census Tract 31</b>	<b>Census Tract 32</b>	<b>Census Tract 33</b>	<b>Census Tract 34</b>	<b>Census Tract 35,</b>
Total:	1305	2036	1135	1207	1328
Less than \$10,000	52	78	63	141	272
\$10,000 to \$14,999	104	88	69	76	147
\$15,000 to \$19,999	112	9	32	67	69
\$20,000 to \$24,999	142	167	57	126	103
\$25,000 to \$29,999	91	162	107	64	113
\$30,000 to \$34,999	112	99	122	103	102
\$35,000 to \$39,999	114	93	82	173	19
\$40,000 to \$44,999	126	203	63	73	60
\$45,000 to \$49,999	79	76	110	63	56
\$50,000 to \$59,999	103	261	44	105	115
\$60,000 to \$74,999	199	174	175	65	92
\$75,000 to \$99,999	71	199	181	76	130
\$100,000 to \$124,999	0	143	24	37	50
\$125,000 to \$149,999	0	63	6	38	0
\$150,000 to \$199,999	0	91	0	0	0
\$200,000 or more	0	130	0	0	0
<b>Median household income in 2007-2011</b>	<b>\$37,581</b>	<b>\$50,968</b>	<b>\$43,678</b>	<b>\$36,541</b>	<b>\$27,619</b>
80% median household income	\$30,065	\$40,775	\$34,942	\$29,233	\$22,095
Approximate # Households < 80% median	500	700	450	470	525



**Household Income  
St. Joseph County  
(Minority Tracts highlighted in yellow)**

<b>HOUSEHOLD INCOME St. Joseph County Census Tracts 101 - 105</b>	<b>Census Tract 101</b>	<b>Census Tract 102</b>	<b>Census Tract 103</b>	<b>Census Tract 104</b>	<b>Census Tract 105</b>
Total:	1139	2310	2243	1140	1219
Less than \$10,000	128	347	235	59	35
\$10,000 to \$14,999	91	209	229	89	42
\$15,000 to \$19,999	94	189	123	139	40
\$20,000 to \$24,999	97	148	90	103	58
\$25,000 to \$29,999	43	115	148	105	65
\$30,000 to \$34,999	49	190	48	99	92
\$35,000 to \$39,999	52	147	173	160	67
\$40,000 to \$44,999	135	124	76	62	88
\$45,000 to \$49,999	115	107	109	69	30
\$50,000 to \$59,999	119	139	200	108	104
\$60,000 to \$74,999	104	238	303	171	186
\$75,000 to \$99,999	106	151	248	117	250
\$100,000 to \$124,999	0	127	96	41	106
\$125,000 to \$149,999	0	0	128	58	15
\$150,000 to \$199,999	6	53	9	19	32
\$200,000 or more	0	26	28	41	9
<b>Median household income in 2007-2011</b>	<b>\$42,571</b>	<b>\$33,819</b>	<b>\$44,954</b>	<b>\$39,141</b>	<b>\$58,309</b>
80% median household income	\$34,057	\$27,055	\$35,963	\$31,313	\$46,647
Approximate # Households < 80% median	950	945	150	500	490

**Household Income  
St. Joseph County  
(Minority Tracts highlighted in yellow)**

<b>HOUSEHOLD INCOME St. Joseph County Census Tracts 106 - 110</b>	<b>Census Tract 106</b>	<b>Census Tract 107</b>	<b>Census Tract 108</b>	<b>Census Tract 109</b>	<b>Census Tract 110</b>
Total:	1591	1455	1774	2894	2650
Less than \$10,000	176	176	51	91	92
\$10,000 to \$14,999	160	143	71	85	78
\$15,000 to \$19,999	130	105	190	125	84
\$20,000 to \$24,999	172	137	123	74	202
\$25,000 to \$29,999	91	91	73	82	101
\$30,000 to \$34,999	115	85	60	129	142
\$35,000 to \$39,999	62	54	85	148	89
\$40,000 to \$44,999	99	51	65	110	134
\$45,000 to \$49,999	131	79	86	128	149
\$50,000 to \$59,999	152	139	164	203	352
\$60,000 to \$74,999	206	132	223	428	309
\$75,000 to \$99,999	97	196	215	651	434
\$100,000 to \$124,999	0	18	180	309	216
\$125,000 to \$149,999	0	34	79	143	81
\$150,000 to \$199,999	0	15	87	149	131
\$200,000 or more	9	0	22	39	56
<b>Median household income in 2007-2011</b>	<b>\$31,679</b>	<b>\$33,021</b>	<b>\$54,583</b>	<b>\$67,433</b>	<b>\$57,598</b>
80% median household income	\$25,343	\$26,417	\$43,666	\$53,946	\$46,078
Approximate # Households < 80% median	638	565	675	824	925

**Household Income  
St. Joseph County  
(Minority Tracts highlighted in yellow)**

<b>HOUSEHOLD INCOME St. Joseph County Census Tracts 111- 113.02</b>	<b>Census Tract 111</b>	<b>Census Tract 112.01</b>	<b>Census Tract 112.02</b>	<b>Census Tract 113.01</b>	<b>Census Tract 113.02</b>
Total:	2740	255	217	2016	2557
Less than \$10,000	92	13	9	190	182
\$10,000 to \$14,999	210	14	0	135	108
\$15,000 to \$19,999	264	21	12	190	74
\$20,000 to \$24,999	92	27	32	155	62
\$25,000 to \$29,999	279	12	19	169	178
\$30,000 to \$34,999	218	17	18	97	225
\$35,000 to \$39,999	188	16	0	124	122
\$40,000 to \$44,999	140	18	0	87	189
\$45,000 to \$49,999	140	4	0	105	188
\$50,000 to \$59,999	345	23	29	124	216
\$60,000 to \$74,999	157	43	7	232	280
\$75,000 to \$99,999	416	28	25	198	316
\$100,000 to \$124,999	183	2	21	151	208
\$125,000 to \$149,999	0	4	0	23	45
\$150,000 to \$199,999	16	7	0	15	122
\$200,000 or more	0	5	34	21	41
<b>Median household income in 2007-2011</b>	<b>\$40,912</b>	<b>\$41,250</b>	<b>\$54,219</b>	<b>\$37,679</b>	<b>\$48,969</b>
80% median household income	\$32,730	\$33,000	\$43,375	\$30,143	\$39,175
Approximate # Households < 80% median	945	90	90	840	830

**Household Income**  
**St. Joseph County**  
**(Minority Tracts highlighted in yellow)**

<b>HOUSEHOLD INCOME</b> <b>St. Joseph County</b> <b>Census Tracts 113.03 – 114.03</b>	<b>Census</b> <b>Tract</b> <b>113.03</b>	<b>Census</b> <b>Tract</b> <b>113.04</b>	<b>Census</b> <b>Tract</b> <b>113.05</b>	<b>Census</b> <b>Tract</b> <b>113.06</b>	<b>Census</b> <b>Tract</b> <b>114.03</b>
Total:	2190	810	1527	1059	1976
Less than \$10,000	230	0	49	17	0
\$10,000 to \$14,999	116	7	23	0	15
\$15,000 to \$19,999	117	0	23	26	67
\$20,000 to \$24,999	137	0	21	39	58
\$25,000 to \$29,999	159	17	11	51	11
\$30,000 to \$34,999	87	47	35	18	109
\$35,000 to \$39,999	81	20	87	43	0
\$40,000 to \$44,999	164	27	62	53	14
\$45,000 to \$49,999	57	24	64	30	106
\$50,000 to \$59,999	164	49	136	73	133
\$60,000 to \$74,999	312	109	124	95	239
\$75,000 to \$99,999	221	99	271	194	184
\$100,000 to \$124,999	101	111	237	105	283
\$125,000 to \$149,999	164	110	118	76	226
\$150,000 to \$199,999	31	55	141	84	273
\$200,000 or more	49	135	125	158	258
<b>Median household income in 2007-2011</b>	<b>\$45,304</b>	<b>\$101,875</b>	<b>\$84,447</b>	<b>\$82,996</b>	<b>\$104,907</b>
80% median household income	\$36,243	\$81,500	\$67,558	\$66,396	\$83,925
Approximate # Households < 80% median	855	325	635	350	936

**Household Income  
St. Joseph County  
(Minority Tracts highlighted in yellow)**

<b>HOUSEHOLD INCOME St. Joseph County Census Tracts 114.04– 115.03</b>	<b>Census Tract 114.04</b>	<b>Census Tract 114.05</b>	<b>Census Tract 114.06</b>	<b>Census Tract 115.01</b>	<b>Census Tract 115.03</b>
Total:	2030	1148	1648	2075	765
Less than \$10,000	12	0	44	244	22
\$10,000 to \$14,999	57	28	56	163	32
\$15,000 to \$19,999	46	15	77	496	70
\$20,000 to \$24,999	25	0	39	282	31
\$25,000 to \$29,999	11	0	12	180	57
\$30,000 to \$34,999	71	5	58	88	119
\$35,000 to \$39,999	6	83	28	137	50
\$40,000 to \$44,999	23	40	59	98	56
\$45,000 to \$49,999	88	39	122	68	19
\$50,000 to \$59,999	97	71	67	83	46
\$60,000 to \$74,999	232	145	216	91	38
\$75,000 to \$99,999	236	250	347	70	83
\$100,000 to \$124,999	263	228	224	51	73
\$125,000 to \$149,999	238	100	126	24	20
\$150,000 to \$199,999	296	58	123	0	8
\$200,000 or more	329	86	50	0	41
<b>Median household income in 2007-2011</b>	<b>\$109,474</b>	<b>\$87,292</b>	<b>\$78,750</b>	<b>\$21,308</b>	<b>\$40,288</b>
80% median household income	\$87,579	\$64,833	\$63,000	\$17,046	\$32,230
Approximate # Households < 80% median	670	285	565	500	215

**Household Income  
St. Joseph County  
(Minority Tracts highlighted in yellow)**

<b>HOUSEHOLD INCOME St. Joseph County Census Tracts 115.04-116.02</b>	<b>Census Tract 115.04</b>	<b>Census Tract 115.05</b>	<b>Census Tract 115.06</b>	<b>Census Tract 116.01</b>	<b>Census Tract 116.02</b>
Total:	563	1505	2365	2772	2597
Less than \$10,000	33	87	59	25	124
\$10,000 to \$14,999	13	88	126	117	24
\$15,000 to \$19,999	0	169	279	123	137
\$20,000 to \$24,999	0	129	195	126	167
\$25,000 to \$29,999	9	67	281	87	79
\$30,000 to \$34,999	24	122	257	88	291
\$35,000 to \$39,999	14	58	128	131	191
\$40,000 to \$44,999	22	91	170	89	119
\$45,000 to \$49,999	51	123	96	237	185
\$50,000 to \$59,999	9	84	228	251	239
\$60,000 to \$74,999	119	120	228	337	273
\$75,000 to \$99,999	96	128	224	564	382
\$100,000 to \$124,999	71	141	50	256	200
\$125,000 to \$149,999	53	41	15	223	101
\$150,000 to \$199,999	49	30	15	68	72
\$200,000 or more	0	27	14	50	13
<b>Median household income in 2007-2011</b>	<b>\$74,199</b>	<b>\$41,354</b>	<b>\$34,778</b>	<b>\$66,019</b>	<b>\$49,127</b>
80% median household income	\$59,359	\$33,083	\$27,822	\$52,815	\$39,302
Approximate # Households < 80% median	180	590	725	825	950

**Household Income  
St. Joseph County  
(Minority Tracts highlighted in yellow)**

<b>HOUSEHOLD INCOME St. Joseph County Census Tracts 117.01-119</b>	<b>Census Tract 117.01</b>	<b>Census Tract 117.02</b>	<b>Census Tract 118.01</b>	<b>Census Tract 118.02</b>	<b>Census Tract 119</b>
Total:	1439	3952	579	2924	1545
Less than \$10,000	133	262	0	70	43
\$10,000 to \$14,999	149	218	38	137	78
\$15,000 to \$19,999	57	367	0	134	46
\$20,000 to \$24,999	22	282	0	188	70
\$25,000 to \$29,999	9	334	0	215	26
\$30,000 to \$34,999	64	310	89	184	117
\$35,000 to \$39,999	73	230	22	123	73
\$40,000 to \$44,999	92	291	0	71	63
\$45,000 to \$49,999	44	119	37	203	120
\$50,000 to \$59,999	165	319	59	239	165
\$60,000 to \$74,999	90	228	82	214	144
\$75,000 to \$99,999	230	382	80	571	271
\$100,000 to \$124,999	205	276	30	263	89
\$125,000 to \$149,999	44	104	24	131	156
\$150,000 to \$199,999	49	132	35	48	25
\$200,000 or more	13	98	83	133	59
<b>Median household income in 2007-2011</b>	<b>\$52,361</b>	<b>\$39,511</b>	<b>\$66,295</b>	<b>\$55,217</b>	<b>\$57,044</b>
80% median household income	\$41,889	\$31,609	\$53,036	\$44,174	\$45,635
Approximate # Households < 80% median	515	1465	190	1050	520

**Household Income  
St. Joseph County  
(Minority Tracts highlighted in yellow)**

<b>HOUSEHOLD INCOME St. Joseph County Census Tracts 120 - 124</b>	<b>Census Tract 120</b>	<b>Census Tract 121</b>	<b>Census Tract 122</b>	<b>Census Tract 123</b>	<b>Census Tract 124</b>
Total:	1585	1368	1039	1468	708
Less than \$10,000	37	82	51	69	14
\$10,000 to \$14,999	20	39	44	30	32
\$15,000 to \$19,999	77	64	81	64	0
\$20,000 to \$24,999	65	65	67	144	8
\$25,000 to \$29,999	58	117	36	106	74
\$30,000 to \$34,999	42	96	74	101	41
\$35,000 to \$39,999	32	47	82	91	64
\$40,000 to \$44,999	79	102	55	34	15
\$45,000 to \$49,999	91	35	44	119	31
\$50,000 to \$59,999	159	110	131	149	72
\$60,000 to \$74,999	250	243	118	111	71
\$75,000 to \$99,999	271	191	77	207	125
\$100,000 to \$124,999	186	117	78	119	86
\$125,000 to \$149,999	45	22	63	86	60
\$150,000 to \$199,999	96	38	4	22	15
\$200,000 or more	77	0	34	16	0
<b>Median household income in 2011-2011</b>	<b>\$67,750</b>	<b>\$52,604</b>	<b>\$48,550</b>	<b>\$49,221</b>	<b>\$60,326</b>
80% median household income	\$54,200	\$42,083	\$38,840	\$39,377	\$48,261
Approximate # Households < 80% median	500	515	400	600	255



**Low Income & Minority Tracts  
Elkhart County  
(Minority Tracts highlighted in yellow)**

2010 Census Data			
Census Tract	Total Population	Total Minority	Minority Percent
1	3,202	1,083	33.8%
2	7,457	2,951	39.6%
3.01	3,972	1,097	27.6%
3.02	6,029	1,105	18.3%
4	4,784	984	20.5%
5.01	6,014	2,635	43.8%
5.02	4,931	1,511	30.6%
6	9,691	907	9.4%
7	6,925	1,056	15.2%
8.01	3,317	101	3.0%
8.02	8,909	475	5.3%
9	7,587	225	3.0%
10	4,288	207	4.8%
11	4,835	172	3.6%
12	5,212	442	8.5%
13	7,601	891	11.7%
14	9,431	849	9.0%
15.01	5,048	1,205	23.9%
15.02	6,110	668	10.9%
16.01	4,843	1,260	26.0%
16.02	4,835	902	18.7%

2007-2011 American Community Survey		
Total Households	Total Households < 80% Median Income	Percent Households < 80% Median Income
1,152	325	28.2%
2,170	700	32.3%
1,355	525	38.7%
2,774	735	26.5%
1,724	665	38.6%
2,239	1,050	46.9%
1,899	650	34.2%
3,039	985	32.4%
2,694	1035	38.4%
1,090	1,025	94.0%
2,870	1,000	34.8%
2,162	585	27.1%
1,416	500	35.3%
1,415	460	32.5%
1,942	700	36.0%
2,362	850	36.0%
3,329	1,325	39.8%
2,031	725	35.7%
2,223	700	31.5%
2,151	926	43.0%
1,801	675	37.5%

**Low Income & Minority Tracts  
Elkhart County  
(Minority Tracts highlighted in yellow)**

2010 Census Data			
Census Tract	Total Population	Total Minority	Minority Percent
17.01	3,361	523	15.6%
17.02	5,239	1,431	27.3%
18.01	4,027	505	12.5%
18.02	6,267	787	12.6%
19.01	6,676	2,692	40.3%
19.02	3,848	694	18.0%
20	7,035	1,235	17.6%
21.01	4,058	819	20.2%
21.02	5,201	2,823	54.3%
22	8,363	4,883	58.4%
23	2,404	1,102	45.8%
24	4,186	922	22.0%
26	4,736	3,483	73.5%
27	2,382	1,347	56.5%
29	4,755	1,032	21.7%

2007-2011 American Community Survey		
Total Households	Total Households < 80% Median Income	Percent Households < 80% Median Income
1,427	450	32%
1,968	865	44%
1,524	675	44%
2,592	1,000	39%
2,168	835	39%
1,537	685	45%
2,391	865	36%
1,204	400	33%
1,868	675	36%
2,762	845	31%
892	331	37%
1,653	460	28%
1,557	450	29%
807	300	37%
2,147	780	36%

U.S. Census  
Bureau

Census 2010  
PCT88 Household Income in 1999

**Household Income  
Elkhart County  
(Minority Tracts highlighted in yellow)**

This data is updated using the 2007-2011 American Community Survey 5 year estimate of Household income in the last 12 months. The source is Table B19001. Median Income is from American Community Survey Table S1903.

<b>HOUSEHOLD INCOME Elkhart County Census Tracts 1 - 4</b>	<b>Census Tract 1</b>	<b>Census Tract 2</b>	<b>Census Tract 3.01</b>	<b>Census Tract 3.02</b>	<b>Census Tract 4</b>
Total:	1152	2170	1355	2474	1724
Less than \$10,000	66	256	34	244	82
\$10,000 to \$14,999	91	173	16	219	71
\$15,000 to \$19,999	77	121	42	270	93
\$20,000 to \$24,999	32	147	114	260	99
\$25,000 to \$29,999	58	12	124	163	95
\$30,000 to \$34,999	111	136	92	145	151
\$35,000 to \$39,999	101	216	100	155	73
\$40,000 to \$44,999	126	101	56	177	141
\$45,000 to \$49,999	28	134	83	154	44
\$50,000 to \$59,999	164	204	114	243	158
\$60,000 to \$74,999	39	225	166	168	189
\$75,000 to \$99,999	79	239	262	129	287
\$100,000 to \$124,999	70	134	63	51	99
\$125,000 to \$149,999	60	17	57	14	40
\$150,000 to \$199,999	50	29	17	28	73
\$200,000 or more	20	26	15	54	29
<b>Median household income in 2007-2011</b>	<b>\$41,250</b>	<b>\$41,176</b>	<b>\$52,426</b>	<b>\$32,355</b>	<b>\$50,570</b>
80% median household income	\$33,000	\$32,941	\$41,941	\$25,884	\$40,456
Approximate # Households < 80% median	325	700	525	735	665

**Household Income  
Elkhart County  
(Minority Tracts highlighted in yellow)**

<b>HOUSEHOLD INCOME Elkhart County Census Tracts 5.01- 8.01</b>	<b>Census Tract 5.01</b>	<b>Census Tract 5.02</b>	<b>Census Tract 6</b>	<b>Census Tract 7</b>	<b>Census Tract 8.01</b>
Total:	2239	1899	3039	2694	1090
Less than \$10,000	149	88	47	48	66
\$10,000 to \$14,999	107	11	55	184	129
\$15,000 to \$19,999	147	115	34	159	74
\$20,000 to \$24,999	50	57	40	120	154
\$25,000 to \$29,999	328	178	97	103	137
\$30,000 to \$34,999	61	204	151	177	168
\$35,000 to \$39,999	152	111	165	241	67
\$40,000 to \$44,999	57	208	271	161	206
\$45,000 to \$49,999	141	138	127	57	122
\$50,000 to \$59,999	280	92	309	289	345
\$60,000 to \$74,999	311	142	415	297	334
\$75,000 to \$99,999	272	410	599	384	592
\$100,000 to \$124,999	69	71	361	198	169
\$125,000 to \$149,999	69	33	96	68	134
\$150,000 to \$199,999	46	10	118	127	69
\$200,000 or more	0	31	154	81	104
<b>Median household income in 2007-2011</b>	<b>\$46,861</b>	<b>44,229</b>	<b>\$68,887</b>	<b>\$53,350</b>	<b>\$61,434</b>
80% median household income	\$37,489	\$35,383	\$55,110	\$42,680	\$49,147
Approximate # Households < 80% median	1050	650	985	1035	1025

**Household Income  
Elkhart County  
(Minority Tracts highlighted in yellow)**

<b>HOUSEHOLD INCOME Elkhart County Census Tracts 8.02 - 12</b>	<b>Census Tract 8.02</b>	<b>Census Tract 9</b>	<b>Census Tract 10</b>	<b>Census Tract 11</b>	<b>Census Tract 12</b>
Total:	2870	2162	1416	1415	1942
Less than \$10,000	66	144	12	76	58
\$10,000 to \$14,999	129	74	38	37	119
\$15,000 to \$19,999	74	63	23	66	80
\$20,000 to \$24,999	154	29	30	73	187
\$25,000 to \$29,999	137	50	37	65	150
\$30,000 to \$34,999	168	144	100	61	70
\$35,000 to \$39,999	67	77	143	74	112
\$40,000 to \$44,999	206	145	112	77	122
\$45,000 to \$49,999	122	78	292	79	131
\$50,000 to \$59,999	345	194	232	177	269
\$60,000 to \$74,999	334	333	282	226	240
\$75,000 to \$99,999	591	305	202	208	205
\$100,000 to \$124,999	169	236	90	67	129
\$125,000 to \$149,999	134	175	44	51	36
\$150,000 to \$199,999	69	163	59	23	25
\$200,000 or more	104	52	10	55	9
<b>Median household income in 2007-2011</b>	<b>\$59,276</b>	<b>\$66,509</b>	<b>\$59,095</b>	<b>\$54,825</b>	<b>\$47,147</b>
80% median household income	\$47,421	\$53,207	\$47,276	\$43,860	\$37,718
Approximate # Households < 80% median	1000	585	500	460	700

**Household Income  
Elkhart County  
(Minority Tracts highlighted in yellow)**

<b>HOUSEHOLD INCOME Elkhart County Census Tracts 12 – 15.02</b>	<b>Census Tract 12</b>	<b>Census Tract 13</b>	<b>Census Tract 14,</b>	<b>Census Tract 15.01</b>	<b>Census Tract 15.02</b>
Total:	1942	2362	3329	2031	2223
Less than \$10,000	58	75	72	329	3
\$10,000 to \$14,999	119	78	156	129	68
\$15,000 to \$19,999	80	47	56	73	101
\$20,000 to \$24,999	187	84	134	192	30
\$25,000 to \$29,999	150	48	231	170	142
\$30,000 to \$34,999	70	107	392	137	64
\$35,000 to \$39,999	112	92	282	94	114
\$40,000 to \$44,999	122	196	180	105	174
\$45,000 to \$49,999	131	121	96	59	132
\$50,000 to \$59,999	269	258	439	182	282
\$60,000 to \$74,999	240	261	351	276	405
\$75,000 to \$99,999	205	500	408	114	246
\$100,000 to \$124,999	129	175	395	123	287
\$125,000 to \$149,999	36	80	44	24	109
\$150,000 to \$199,999	25	52	50	13	47
\$200,000 or more	9	188	43	11	19
<b>Median household income in 2007-2011</b>	<b>\$47,147</b>	<b>\$65,076</b>	<b>\$51,331</b>	<b>\$32,393</b>	<b>\$60,139</b>
80% median household income	\$37,718	\$52,061	\$41,065	\$25,914	\$48,111
Approximate # Households < 80% median	675	850	1325	725	700

**Household Income  
Elkhart County  
(Minority Tracts highlighted in yellow)**

<b>HOUSEHOLD INCOME Elkhart County Census Tracts 16.01 -17.02</b>	<b>Census Tract 16.01</b>	<b>Census Tract 16.02</b>	<b>Census Tract 17.01</b>	<b>Census Tract 17.02</b>
Total:	2151	1801	1427	1968
Less than \$10,000	167	90	70	197
\$10,000 to \$14,999	125	46	27	124
\$15,000 to \$19,999	418	66	126	141
\$20,000 to \$24,999	216	71	122	122
\$25,000 to \$29,999	92	108	51	144
\$30,000 to \$34,999	165	204	155	132
\$35,000 to \$39,999	223	82	124	183
\$40,000 to \$44,999	99	79	87	118
\$45,000 to \$49,999	59	85	54	113
\$50,000 to \$59,999	129	232	169	320
\$60,000 to \$74,999	252	230	111	209
\$75,000 to \$99,999	68	356	135	57
\$100,000 to \$124,999	41	116	74	63
\$125,000 to \$149,999	61	0	37	19
\$150,000 to \$199,999	18	25	52	120
\$200,000 or more	18	11	33	26
<b>Median household income in 2007-2011</b>	<b>\$31,732</b>	<b>\$53,021</b>	<b>\$41,604</b>	<b>\$38,379</b>
80% median household income	\$25,386	\$42,417	\$33,832	\$30,703
Approximate # Households < 80% median	926	675	450	865

**Household Income  
Elkhart County  
(Minority Tracts highlighted in yellow)**

<b>HOUSEHOLD INCOME Elkhart County Census Tracts 18.01 – 19.02</b>	<b>Census Tract 18.01</b>	<b>Census Tract 18.02</b>	<b>Census Tract 19.01</b>	<b>Census Tract 19.02</b>
Total:	1574	2592	2168	1537
Less than \$10,000	35	88	141	41
\$10,000 to \$14,999	135	63	120	26
\$15,000 to \$19,999	117	64	324	60
\$20,000 to \$24,999	69	137	221	156
\$25,000 to \$29,999	15	209	59	48
\$30,000 to \$34,999	165	28	198	76
\$35,000 to \$39,999	128	35	142	190
\$40,000 to \$44,999	61	247	102	85
\$45,000 to \$49,999	48	135	41	129
\$50,000 to \$59,999	162	223	221	82
\$60,000 to \$74,999	162	389	196	150
\$75,000 to \$99,999	266	423	243	230
\$100,000 to \$124,999	21	221	81	116
\$125,000 to \$149,999	26	150	15	55
\$150,000 to \$199,999	115	89	35	42
\$200,000 or more	49	91	29	851
<b>Median household income in 2007-2011</b>	<b>\$51,944</b>	<b>\$63,990</b>	<b>\$35,571</b>	<b>\$48,735</b>
80% median household income	\$41,555	\$51,192	\$28,456	\$38,988
Approximate # Households < 80% median	675	1000	835	685



**Household Income  
Elkhart County  
(Minority Tracts highlighted in yellow)**

<b>HOUSEHOLD INCOME Elkhart County Census Tracts 20 - 22</b>	<b>Census Tract 20</b>	<b>Census Tract 21.01</b>	<b>Census Tract 21.02</b>	<b>Census Tract 22</b>
Total:	2391	1204	1868	2762
Less than \$10,000	163	18	309	164
\$10,000 to \$14,999	162	63	134	210
\$15,000 to \$19,999	145	26	220	115
\$20,000 to \$24,999	64	55	140	162
\$25,000 to \$29,999	94	30	137	191
\$30,000 to \$34,999	141	64	83	275
\$35,000 to \$39,999	90	13	118	195
\$40,000 to \$44,999	106	68	122	219
\$45,000 to \$49,999	147	62	126	102
\$50,000 to \$59,999	255	88	256	249
\$60,000 to \$74,999	306	201	144	318
\$75,000 to \$99,999	336	191	45	321
\$100,000 to \$124,999	174	171	17	157
\$125,000 to \$149,999	65	62	0	33
\$150,000 to \$199,999	76	45	17	32
\$200,000 or more	67	47	0	19
<b>Median household income in 2007-2011</b>	<b>\$53,456</b>	<b>\$68,537</b>	<b>\$29,840</b>	<b>\$41,223</b>
80% median household income	\$42,764	\$54,829	\$23,872	\$32,978
Approximate # Households < 80% median	865	400	675	845

**Household Income  
Elkhart County  
(Minority Tracts highlighted in yellow)**

<b>HOUSEHOLD INCOME Elkhart County Census Tracts 23 - 27</b>	<b>Census Tract 23</b>	<b>Census Tract 24</b>	<b>Census Tract 26</b>	<b>Census Tract 27</b>	<b>Census Tract 29</b>
Total:	892	1656	1157	807	2147
Less than \$10,000	95	38	262	204	343
\$10,000 to \$14,999	84	77	170	88	69
\$15,000 to \$19,999	152	159	201	120	247
\$20,000 to \$24,999	80	55	163	131	121
\$25,000 to \$29,999	88	132	181	44	226
\$30,000 to \$34,999	75	230	78	17	195
\$35,000 to \$39,999	59	102	98	21	89
\$40,000 to \$44,999	37	132	72	39	93
\$45,000 to \$49,999	34	76	53	18	88
\$50,000 to \$59,999	60	195	112	66	150
\$60,000 to \$74,999	30	180	91	50	129
\$75,000 to \$99,999	55	169	42	0	298
\$100,000 to \$124,999	32	111	34	0	25
\$125,000 to \$149,999	11	0	0	0	30
\$150,000 to \$199,999	0	0	0	9	11
\$200,000 or more	0	0	0	0	33
<b>Median household income in 2007-2011</b>	<b>\$26,080</b>	<b>\$40,858</b>	<b>\$24,558</b>	<b>\$19,627</b>	<b>\$31,607</b>
80% median household income	\$20,864	\$32,686	\$19,646	\$15,701	25,285
Approximate # Households < 80% median	331	460	450	300	780

### **Title VI Compliance Review Process for Transportation Planning**

This document describes the process used by the Michiana Area Council of Governments (MACOG) for assessing impacts of transportation plans on low income and minority residents in the MACOG region. This is in response to the FTA Title VI program and the Environmental Justice program that low income and minority residents should not bear an unfair burden of the negative environmental impacts.

The MACOG region covers two urbanized areas: the South Bend Urbanized area which includes the cities of South Bend and Mishawaka; and the Elkhart/Goshen Urbanized Area which includes the cities of Elkhart and Goshen. To assess the impact of transportation planning, data from the 2000 and 2010 census for these urbanized areas was used to identify low income and minority census tracts.

Census tracts will be categorized as follow:

- **Low Income Tracts;** those where 50% or more of the households earn less than 80% of \$22,610, which is the poverty threshold for household Income reported by the Department of Health and Human Services in the 2005 Poverty Guidelines for a family of five. 80% of this household poverty level is \$18,088. The income data source in this report is the U.S. Census 2000, PCT88, and Household Income in 1999 and has not been updated. This income data will be evaluated when it becomes available from the U.S. Census 2010 files.
- **Minority Tracts:** those where minority population in the tract total is 50% or more of the total population in the tract, as reported in the 2010 census data provided by STATS Indiana.

MACOG has analyzed the 2010 census tracts in the South Bend and Elkhart / Goshen urbanized areas to determine which census tracts met the minority and poverty thresholds.

South Bend Urbanized Area: There are 75 census tracts (2010) in St. Joseph County. Of these, 19 tracts have greater than 50% minority population, ranging from 51.9% to 92.9%. All of the minority tracts are located in South Bend.

Ten of the census tracts seem to meet the low-income threshold. The U.S. Census groups the nearest income level into \$20,000 to 24,999, which is somewhat higher than the \$22,610 threshold. Based on analysis of the ten tracts, 54.8% to 78.6% of the households in these tracts have less than 80% of the median income. All of the St. Joseph County low-income tracts are located in South Bend.

Elkhart/Goshen Urbanized Area: There are 28 census tracts (2000) in Elkhart County. Only one tract, census tract 26, meets the minority threshold at 67.2%, and is located in Elkhart. Based on the 1999 income data, only one tract meets the low-income threshold. This census tract is also located in Elkhart.

### **Project Level Review Process**

Transportation projects that are planned for inclusion in the MACOG Transportation Improvement Plan (TIP) are assessed for Title VI and environmental justice impacts during the priority selection process. Each project sponsor is requested to provide a detailed map of the project location and to specify if the project is in an area specified as a low income or minority area. Project sponsors are also requested to identify the number of persons affected as well as the racial and income breakdowns.

Projects are evaluated in the following areas or other areas identified by the project sponsor:

- Potential for relocation, isolation, division, or disruption to low income and minority communities
- Air quality impacts on low income and minority communities
- Average work week trip length or times by mode for low income and minority communities
- Transit service connectivity between employment sites and low income and minority communities
- Availability and frequency of transit service for low income and minority communities
- Proximity to transportation facilities for low income and minority populations
- Proximity to employment sites for low income and minority populations.

Proposed transportation projects are advanced for inclusion in the TIP after this information is submitted and evaluated. A copy of the “Environmental Justice Review” form is included on the following pages.

#### Administrative Responsibility

James J. Turnwald, the Executive Director of the Michiana Area Council of Governments, has responsibility for oversight of the local process. The Executive Director and a team of MACOG senior planners administer the priority selection process where Title VI and Environmental Justice issues are assessed at the project level. The MACOG Policy Board, comprised of eighteen local elected officials, has the responsibility for project approval when each TIP is approved.

<p style="text-align: center;"><b>Michiana Area Council of Governments</b> <b>Environmental Justice Review</b></p>
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*In 1964 Title VI of the Civil Rights Act required each federal agency to ensure that “no person, on the grounds of race, color, or national origin, be excluded from participation in, denied the benefits of, or subjected to discrimination: under any program or activity receiving federal aid. MACOG has completed the regions’ Title VI programs for transit since 1984. The implications of the Title VI on the Transportation planning process was further refined by the February 11, 1994 Executive Order (12898). The executive order requires each federal agency to achieve environmental justice by “identifying and addressing disproportionately high and adverse human health or environmental effects of its programs, policies and activities on minority and low-income populations.*

1. Provide a detailed map. Project Location: \_\_\_\_\_
2. Have you presented your project for public review? Attach comments.  
No \_\_\_\_\_ Yes \_\_\_\_\_ Dates (s) \_\_\_\_\_
3. Is your project located in an environmental justice area? (See attached EJ maps).  
Please pinpoint your project on the map.
4. Total number of all persons affected \_\_\_\_\_
5. Below identify the number of minority or low-income populations(s)  
African-American \_\_\_\_\_ Low-Income \_\_\_\_\_ Hispanic \_\_\_\_\_
6. What are the anticipated impacts of the project on the low-income and minority populations identified above? Examples:
  - ☐ Potential for re-location, isolation, division or disruption to low-income and minority communities
  - ☐ Air quality impacts on low-income and minority communities.
  - ☐ Average workweek trip length or times by mode for low-income and minority communities.
  - ☐ Transit service connectivity between employment and low-income and minority communities.
  - ☐ Availability and frequency of transit service for low-income and minority populations.
  - ☐ Proximity to employment for low-income and minority populations.

<p>Michiana Area Council of Governments <b>Environmental Justice Review – Page 2</b></p>
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Identify all potential negative impacts:

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Identify all potential positive impacts:

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Additional comments:

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FY 2014 Title VI

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F:/abc/mpo/workplan/2005/w2011tip/D03environ.doc



**South Bend Public Transportation Corporation (TRANSPO)  
Title VI Internal Review Process**

TRANSPO publishes each project for public review. Further, before the capital plan is updated each year it is presented before the TRANSPO Board of Directors at a public meeting. Public input is solicited at that time.

Once TRANSPO submits its projects to MACOG the staff reviews the projects, determines eligibility, and prioritizes projects for submission in the Transportation Improvement Program (TIP). In conjunction with the TIP, the public notices about the capital projects are posted and opportunity for public comment is solicited.

TRANSPO uses policies and standards governing vehicle loads, vehicle assignments, vehicle headways, route performance, distribution of transit amenities, and transit access to determine compliance of the public system with Title VI.

Review Process / Responsibility for Decision Making

Staff Development of Recommendations:  
General Manager

Board Committee Review / Presentation of Staff Recommendations:  
Operations Committee – comprised of four Board members, who are designated on an annual basis.

Press and Passenger Releases, Solicit Input:  
General Manager

Conduct Public Hearings:  
Board of Directors, Chairman, who is elected annually

Take Action:  
Board of Directors, by majority vote of nine appointed members.

**Vehicle Load Evaluation****Interurban Trolley (2013 Ridership)**

<b>Elkhart/Goshen Urbanized Area</b>			
<b>Route Name</b>	<b>Number of Seats per Hour</b>	<b>Average Peak Hour Riders per Trip</b>	<b>Load Factor</b>
<b>Elkhart/Goshen (Red Line)</b>	<b>68</b>	<b>10</b>	<b>7.556</b>
<b>North Pointe (Blue Line)</b>	<b>34</b>	<b>17</b>	<b>3.778</b>
<b>Bittersweet/Mishawaka (Yellow Line)</b>	<b>34</b>	<b>12</b>	<b>3.778</b>
<b>Elkhart East (Orange Line)</b>	<b>34</b>	<b>11</b>	<b>3.778</b>
<b>Elkhart West (Green Line)</b>	<b>34</b>	<b>11</b>	<b>3.778</b>

## Vehicle Load Evaluation (continued)

## TRANSPO 2013

South Bend IN Urbanized Area			
Route Number/Name	Number of Seats per Hour	Average Peak Hour Riders per Trip	Load Factor
1-Madison/Mishawaka	32	17	1.882
3A - Portage	32	27	1.185
3B- Portage	32	18	1.778
4-Lincolnway West/Airport	64	21	3.048
5- N. Michigan	32	15	2.133
6- S. Michigan/	64	17	3.765
7-Notre Dame/ UP Mall	64	18	3.556
7A Notre Dame Midnight Express	Friday/Saturday only		
8- Miami / Scottsdale	64	15	4.267
9- Northside / Mishawaka	64	27	2.370
10- Western Avenue	64	25	2.560
11-Southside/ Mishawaka	64	28	2.286
12- Rum Village	32	14	2.286
12/14 - Rum Village/Sample	32	10	2.000
13- Corby / Town & Country	64	16	4.000
14- Sample / Mayflower	64	9	7.111
15A- UP Mall/Mishawaka via Main	32	14	2.286
15B- UP Mall/Mishawaka via Grape	32	17	1.882

### Minority Travel Patterns TRANSPO Routes (2013)

From Census Tract	Route(s)	To Destination	Average Travel Time	Number of Transfers	Total Cost
Census Tract 2	3A & 7	University Park Mall	:52	1	\$1.00
	3A & 6	Erskine Village	:52	1	
	3B	Airport Industrial Park	:15	0	
Census Tract 6	4 & 7	University Park Mall	:52	1	\$1.00
	4 & 6	Erskine Village	:46	1	
	4 & 3B	Airport Industrial Park	:38	1	
Census Tract 21	4 & 7	University Park Mall	:42	1	\$1.00
	4 & 6	Erskine Village	:52	1	
	4 & 3B	Airport Industrial Park	:38	1	
Census Tract 23	10 & 7	University Park Mall	:48	1	\$1.00
	10 & 6	Erskine Village	:43	1	
	10 & 3B	Airport Industrial Park	:44	1	
Census Tract 24	10 & 7	University Park Mall	:48	1	\$1.00
	10 & 6	Erskine Village	:43	1	
	10 & 3B	Airport Industrial Park	:44	1	
Census Tract 25	10 & 7	University Park Mall	:48	1	\$1.00
	10 & 6	Erskine Village	:43	1	
	10 & 3B	Airport Industrial Park	:44	1	
Census Tract 26	10 & 7	University Park Mall	:48	1	\$1.00
	10 & 6	Erskine Village	:43	1	
	10 & 3B	Airport Industrial Park	:44	1	
Census Tract 27	10 & 7	University Park Mall	:48	1	\$1.00
	10 & 6	Erskine Village	:43	1	
	10 & 3B	Airport Industrial Park	:44	1	
Census Tract 28	10 & 7	University Park Mall	:48	1	\$1.00
	10 & 6	Erskine Village	:43	1	
	10&3B	Airport Industrial Park	:44	1	
Census Tract 34	12 & 7	University Park Mall	:47	1	\$1.00
	12 & 6	Erskine Village	:43	1	
	12 & 4	Airport Industrial Park	:42	1	

### Non-Minority Travel Patterns TRANSPO Routes

From Census Tract	Route(s)	To Destination	Average Travel Time	Number of Transfers	Total Cost
Census Tract 3.01	3B & 7	University Park Mall	:60	1	\$1.00
	3B & 6	Erskine Village	:68	1	
	3B & 4	Airport Industrial Park	:68	1	
Census Tract 7	5 & 7	University Park Mall	:70	1	\$1.00
	5 & 6	Erskine Village	:46	1	
	5 & 4	Airport Industrial Park	:40	1	
Census Tract 12	1 & 7	University Park Mall	:74	1	\$1.00
	1 & 6	Erskine Village	:46	1	
	1 & 4	Airport Industrial Park	:40	1	
Census Tract 13	1 & 7	University Park Mall	:74	1	\$1.00
	1 & 6	Erskine Village	:46	1	
	1 & 4	Airport Industrial Park	:40	1	
Census Tract 106	9 & 15A	University Park Mall	:38	1	\$1.00
	9 & 6	Erskine Village	:56	1	
	9 & 4	Airport Industrial Park	:72	1	
Census Tract 102	11 & 7	University Park Mall	:41	1	\$1.00
	11 & 6	Erskine Village	:60	1	
	11 & 4	Airport Industrial Park	:43	1	
Census Tract 105	9 & 15B	University Park Mall	:67	1	\$1.00
	9 & 6	Erskine Village	:74	1	
	9 & 4	Airport Industrial Park	:68	1	
Census Tract 101	11 & 15A	University Park Mall	:38	1	\$1.00
	11 & 6	Erskine Village	:56	1	
	11 & 4	Airport Industrial Park	:50	1	
Census Tract 107	15A	University Park Mall	:27	0	\$1.00
	15 A, 1 & 6	Erskine Village	:57	2	
	15 A, 1 & 4	Airport Industrial Park	:56	2	
Census Tract 32	8 & 7	University Park Mall	:52	1	\$1.00
	6	Erskine Village	:15	0	
	8 & 4	Airport Industrial Park	:53	1	

### Minority Travel Patterns Interurban Trolley Routes 2013

From Census Tract	Route(s)	To Destination	Average Travel Time	Number of Transfers	Total Cost
Census Tract 5.01	Red Line	Concord Mall	:10	0	\$1.00
	Red Line	Downtown Goshen	:22	0	
	Red Line	Downtown Elkhart	:20	0	
	Red & Blue	North Pointe Shopping Center	:55	1	
Census Tract 15.01	Green & Red	Concord Mall	:37	1	\$1.00
	Green & Red	Downtown Goshen	:59	1	
	Green Line	Downtown Elkhart	:22	0	
	Green & Blue	North Pointe Shopping Center	:57	1	
Census Tract 16.01	Blue & Red	Concord Mall	:24	1	\$1.00
	Blue & Red	Downtown Goshen	:46	1	
	Blue	Downtown Elkhart	:09	0	
	Blue	North Pointe Shopping Center	:26	0	
Census Tract 19.01	Orange Line	Concord Mall	:08	0	\$1.00
	Orange & Red	Downtown Goshen	:30	1	
	Orange Line	Downtown Elkhart	:35	0	
	Orange & Blue	North Pointe Shopping Center	:35	1	
Census Tract 21.02	Red Line	Concord Mall	:20	0	\$1.00
	Red Line	Downtown Goshen	:42	0	
	Red Line	Downtown Elkhart	N/A	0	
	Red & Blue	North Pointe Shopping Center	:49	1	
Census Tract 22	Green & Red	Concord Mall	:36	1	\$1.00
	Green & Red	Downtown Goshen	:66	1	
	Green Line	Downtown Elkhart	:21	0	
	Green & Blue	North Pointe Shopping Center	:49	1	
Census Tract 23	Yellow & Red	Concord Mall	:55	1	\$1.00
	Yellow & Red	Downtown Goshen	:77	1	
	Yellow Line	Downtown Elkhart	:40	0	
	Yellow & Blue	North Pointe Shopping Center	:75	1	

### Minority Travel Patterns Interurban Trolley Routes (continued)

From Census Tract	Route(s)	To Destination	Average Travel Time	Number of Transfers	Total Cost
Census Tract 26	Red Line	Concord Mall	:15	0	\$1.00
	Red Line	Downtown Goshen	:37	0	
	Red Line	Downtown Elkhart	:05	0	
	Red & Blue	North Pointe Shop Center.	:40	1	
Census Tract 27	Blue & Red	Concord Mall	:20	1	\$1.00
	Blue & Red	Downtown Goshen	:42	1	
	Blue Line	Downtown Elkhart	:05	0	
	Blue Line	North Pointe Shop Cntr.	:40	0	
Census Tract 17.02	Blue & Red	Concord Mall	:50	1	\$1.00
	Blue & Red	Downtown Goshen	:72	1	
	Blue Line	Downtown Elkhart	:35	0	
	Blue Line	North Pointe Shop. Cntr.	:40	0	

### Non-Minority Travel Patterns Interurban Trolley Routes 2013

From Census Tract	Route(s)	To Destination	Average Travel Time	Number of Transfers	Total Cost
Census Tract 3.02	Red Line	Concord Mall	:50	0	\$1.00
	Red Line	Downtown Goshen	:10	0	
	Red Line	Downtown Elkhart	:50	0	
	Red & Blue	North Point Shopping Center	:85	1	
Census Tract 15.02	This Tract has no fixed route service	Concord Mall	N/A	0	
		Downtown Goshen	N/A	0	
		Downtown Elkhart	N/A	0	
		North Point Shopping Center	N/A	0	
Census Tract 16.02	Green & Red	Concord Mall	:22	1	\$1.00
	Green & Red	Downtown Goshen	:44	1	
	Green Line	Downtown Elkhart	:10	0	
	Green & Blue	North Point Shopping Center	:42	1	
Census Tract 19.02	Orange & Red	Concord Mall	:31	1	\$1.00
	Orange & Red	Downtown Goshen	:47	1	
	Orange Line	Downtown Elkhart	:10	0	
	Orange & Blue	North Point Shopping Center	:45	1	
Census Tract 21.01	Red Line	Concord Mall	:10	0	\$1.00
	Red Line	Downtown Goshen	:40	0	
	Red Line	Downtown Elkhart	:25	0	
	Red & Blue	North Point Shopping Center	:60	1	

Note: Census tracts labeled "n/a" with the pattern blocks have no transit access.



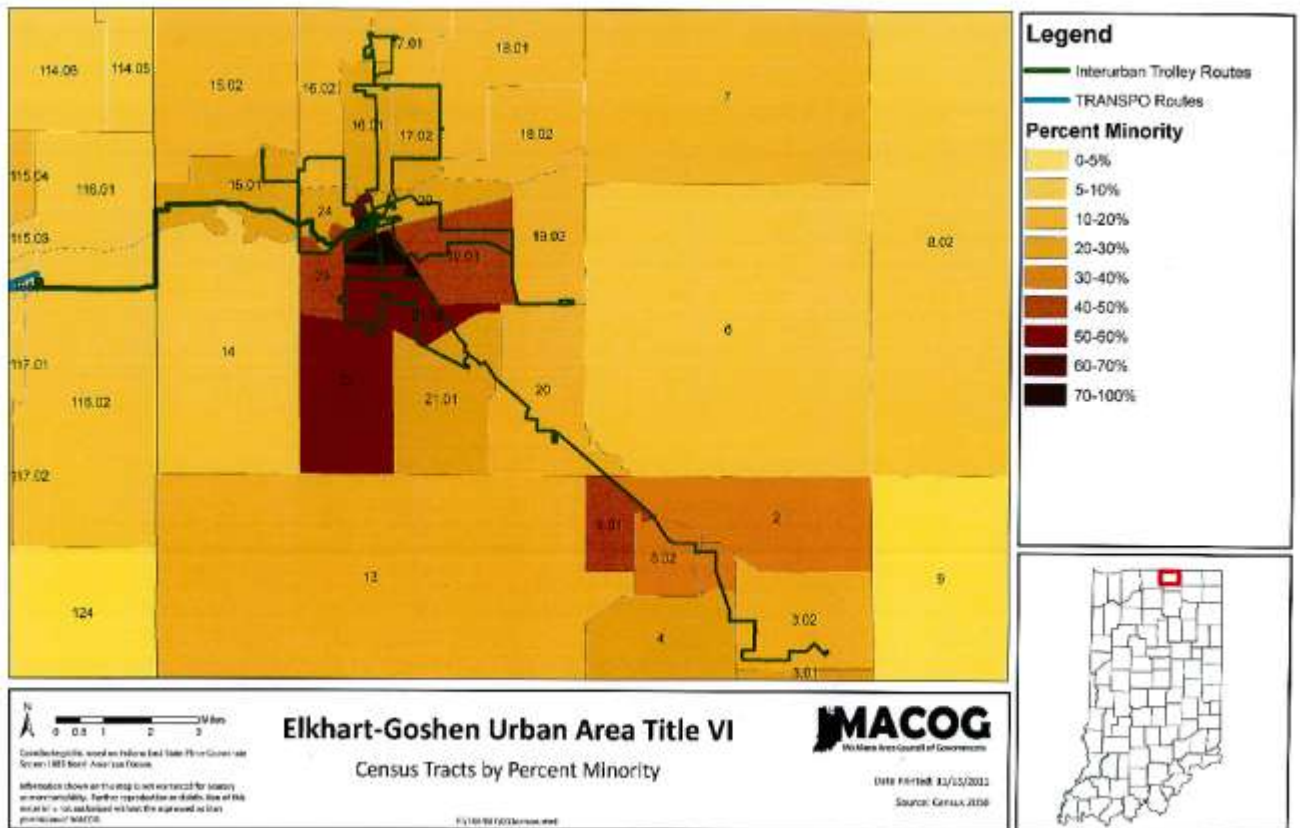
### Non-Minority Travel Patterns Interurban Trolley Routes (continued)

From Census Tract	Route(s)	To Destination	Average Travel Time	Number of Transfers	Total Cost
Census Tract 14	This Tract has no fixed route service	Concord Mall Downtown Goshen Downtown Elkhart North Point Shopping Center	N/A N/A N/A N/A	0 0 0 0	
Census Tract 24	Green & Red Green & Red Green & Red Green & Blue	Concord Mall Downtown Goshen Downtown Elkhart North Point Shopping Center	:40 :42 :10 :45	1 1 1 1	\$1.00
Census Tract 29	Orange & Red Orange & Red Orange Line Orange & Blue	Concord Mall Downtown Goshen Downtown Elkhart North Point Shopping Center	:25 :47 :10 :45	1 1 0 1	\$1.00
Census Tract 18.01	This Tract has no fixed route service	Concord Mall Downtown Goshen Downtown Elkhart North Point Shopping Center	N/A N/A N/A N/A	0 0 0 0	
Census Tract 14	This Tract has no fixed route service	Concord Mall Downtown Goshen Downtown Elkhart North Point Shopping Center	N/A N/A N/A N/A	0 0 0 0	

Note: Census tracts labeled "n/a" with the pattern blocks have no transit access.

**2010 Census Tract Service Maps  
for Elkhart and St. Joseph Counties**

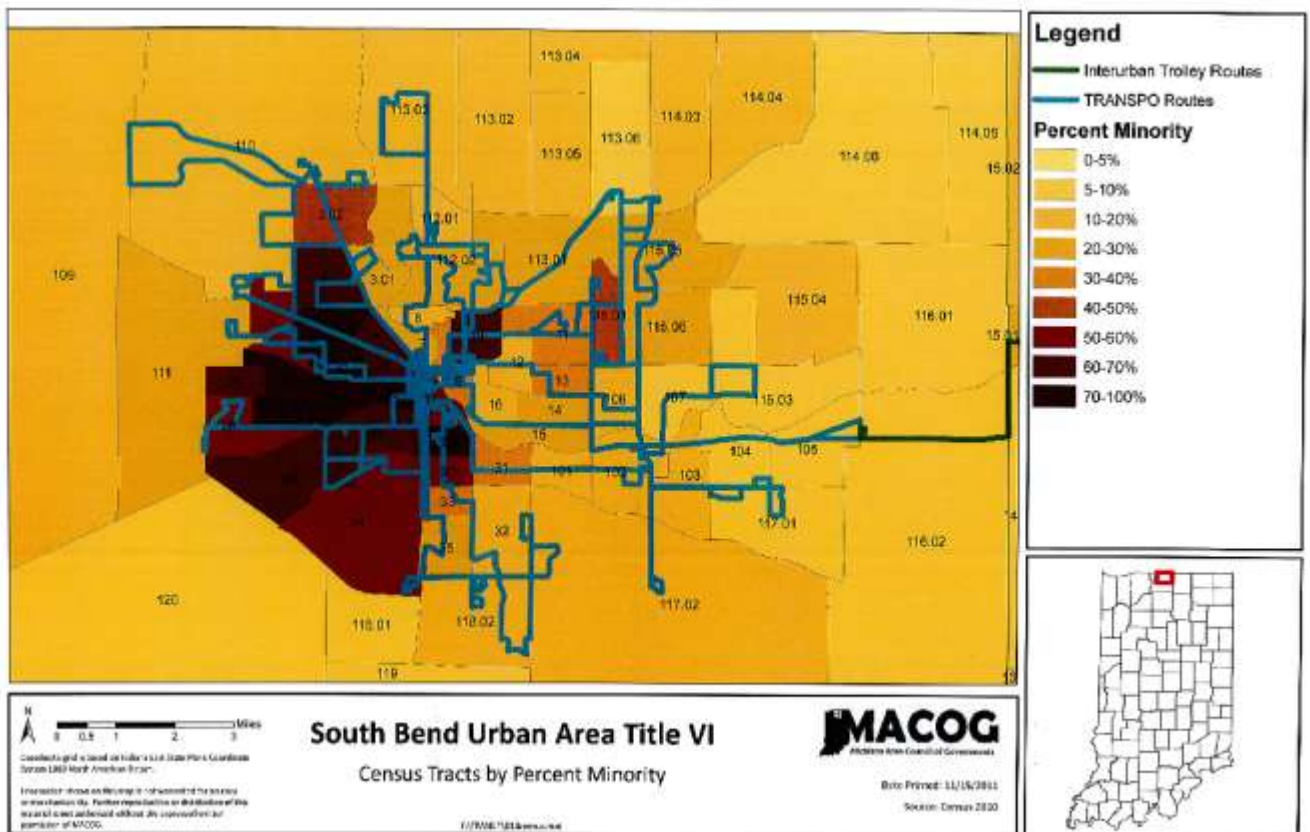
**INTERURBAN TROLLEY**  
Elkhart County



**EXHIBIT 12**  
**Continued**

**2010 Census Tract Service Maps  
for Elkhart and St. Joseph Counties**

**Transpo Routes  
St. Joseph County**



**Review and Assessment  
Potential Environmental Justice Impacts  
Low Income and Minority Populations in the  
MACOG Region.**

The Michiana Area Council of Governments has produced and used its GIS and Pictometry tools and other Title VI data sources to review and identify low income and minority populations. MACOG analytical tools are used for both transit and highway projects as part of its decision making process. Once identified as meeting the Title VI / Environmental Justice threshold, further analysis of the burdens and benefits of the project are developed. The purpose and need for the project is identified and the target population is involved in identification of concerns and issues that may be faced by the low income or minority residents.

The MACOG 2035 Transportation Plan identifies the location of minority and low income population areas throughout the region. MACOG uses various data sets including the most recently available census data, Stats Indiana and local knowledge to prepare the maps attached as part of this narrative. This documentation is intended to clarify and fully document the MACOG Environmental Justice (EJ) efforts throughout the region as they relate to the Transportation Plan and its planning process.

MACOG will be developing an enhanced process connected with the FHWA Planning and Environmental Linkages program through the Every Day Counts to better connect Title VI and EJ to the NEPA process. The Public Participation Process chapter of the 2035 Transportation Plan describes the process and procedures used to gather public input. It also includes a section on Environmental Justice for both highway projects and transit services. The Environmental Justice maps were produced with the 2035 Plan.

Transportation plan shows low income and minority areas in Elkhart and St. Joseph Counties and are provided. This data is updated as needed to be project specific. The entire 2035 Transportation Plan is available for viewing at [www.macog.com](http://www.macog.com).

## TITLE VI Public Information

### Title VI Public Brochure - MACOG

#### What programs are covered by Title VI?

Approximately 30 Federal agencies provide Federal financial assistance in the form of funds, training, and technical and other assistance to State and local governments, and non-profit and private organizations. These recipients of Federal assistance, in turn, operate programs and deliver benefits and services to individuals (known as "beneficiaries") to achieve the goals of the Federal legislation that authorizes the programs.



"Simple justice requires that public funds, to which all taxpayers of all races contribute, not be spent in any fashion which encourages, entrenches, subsidizes, or results in racial discrimination." (President John F. Kennedy)

#### What discrimination is prohibited by Title VI?

There are many forms of illegal discrimination based on race, color, or national origin that can limit the opportunity of minorities to gain equal access to services and programs. They include:

- Deny program services, aids, or benefits;
- Provide a different service, aid, or benefit, or provide them in a manner different than they are provided to others; or
- Segregate or separately treat individuals in any manner related to the receipt of any services, aid, or benefit.

Michiana Area Council of Governments  
227 W. Jefferson Blvd. #1120  
South Bend, IN 48801  
574-674-8894  
www.miacog.com  
miacogdir@miacog.com

## Your Rights and the Title VI Act of 1964



"No person in the United States shall, on the grounds of race, color, or national origin be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving Federal financial assistance."

**Michiana Area Council of  
Governments**

[www.miacog.com](http://www.miacog.com)

Call 574-674-8894 for More Information...

## Inside page of Title VI Public Brochure

### How can I file a discrimination complaint?

Each Federal agency that provides Federal financial assistance is responsible for investigating complaints of discrimination on the basis of race, color, or national origin in the use of its funds. If you believe that you or others protected by Title VI have been discriminated against, you may file a complaint with the Federal agency that provides funds for the program where you believe the discrimination is occurring. You may file a complaint at MACOG, County-City Bldg Room 1120, 227 W. Jefferson Blvd., South Bend, IN 46901.



A signed, written complaint should be filed with the appropriate Federal agency, generally within 180 days of the date of the alleged discrimination.

It should describe:

- Your name, address, and telephone number. Your complaint must be signed. If you are filing on behalf of another person, include your name, address, telephone number, and your relation to that person (e.g., friend, attorney, parent, etc.)
- The name and address of the agency, institution, or department you believe discriminated against you.
- How, why, and when you believe you were discriminated against. Include as much background information as possible about the alleged act of discrimination.

- Include names of individuals whom you allege discriminated against you, if you know their names.
- The names of any persons, if known, that the investigation agency could contact for additional information to support or clarify your allegations.

### What will the Federal agency do with my complaint?

Once a complaint is filed, it will be reviewed by the agency to determine whether it has jurisdiction to investigate the issues you have raised. Each agency's procedures are different, but an agency generally will investigate your allegations and attempt to resolve violations it has found. If negotiations to correct a violation are unsuccessful, enforcement proceedings may be instituted.

### What is the Department of Justice's role?

The Department of Justice, under Executive Order 12250, coordinates the enforcement of Title VI jurisdiction, or if you do not know where to send your complaint, you may send it to the Department of Justice. As the government-wide Title VI "clearinghouse," the Department of Justice will refer your complaint to the appropriate agency.

### The address:

Coordination and Review—Section NWB  
Civil Rights Division  
U.S. Department of Justice  
Pennsylvania Ave. NW  
Washington DC 20530  
(202) 307-2222 (voice)  
(202) 307-2678 (TDD)

### What if the recipient retaliates against me for asserting my rights or filing a complaint?

Recipients are prohibited from retaliating against you or any person because he or she opposed an unlawful policy or practice, or made charges, testified, or participated in any complaint action under Title VI. If you believe that you have been retaliated against, you should immediately contact the Federal agency with authority to investigate your complaint.

Title VI of the Civil Rights Act of 1964 is the Federal law that protects individuals from discrimination on the basis of their race, color, or national origin in programs that receive Federal financial assistance.



### Federally assisted programs address such broad and diverse areas as:

- Elementary, secondary, and higher education
- Health care, social services, and public welfare
- Public transportation
- Parks and recreation
- Natural resources and the environment
- Employment and job training
- Housing and community development
- Law enforcement and the administration of justice
- Agriculture and nutrition



## TITLE VI Onboard Public Poster – MACOG

### Your Rights and the Title VI Act of 1964



"No person in the United States shall, on the grounds of race, color, or national origin be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving Federal financial assistance."

For Complaints or Other Information

574 - 674 - 8894  
or  
macogdir@macog.com



### Your Rights and the Title VI Act of 1964



"No person in the United States shall, on the grounds of race, color, or national origin be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving Federal financial assistance."

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macogdir@macog.com



## **TITLE VI**

### **Public Poster – ADA Paratransit - MACOG**

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#### **Your Rights and the Title VI Act of 1964**



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## **MACOG LEP/ LAP PROGRAMS**

# **Limited English Proficiency Program Michiana Area Council of Governments 2013-2014**

## **REVIEW PROCESS:**

As proposed in its original Limited English Proficiency (LEP) Program developed in 2008, the Michiana Area Council of Governments (MACOG) will review its program every 5 years as it relates to transit provision in Elkhart County, Indiana. The review is in compliance with Federal Title VI of the Civil Rights Act of 1964 requirements focusing on provision of transit services to LEP populations.

## **HISTORY:**

At the time of the original LEP Program development in 2008, MACOG managed 3 routes of the Interurban Trolley--a fixed route transit service. A demand-response service--Heart City Rider and Goshen Transit Service, operated through a contractual arrangement with a private taxicab service, provided another transit option. The service corridor was 0.75 miles on either side of the Trolley corridor. Para-transit service for qualified Americans with Disabilities Act (ADA) persons was also provided through the contracted private taxicab service. In 2007 Elkhart County census was 197,942.

Transit services have changed in Elkhart County since the original LEP Program was developed in 2008. MACOG currently manages 5 fixed routes in Elkhart County under the Interurban Trolley heading. On August 18, 2013, both the Heart City Rider and the Goshen Transit demand-response services ceased operation, along with the paratransit service. On August 19, 2013, MACOG resumed operation of the demand-response paratransit ADA service under the new name Interurban Trolley ACCESS, with service provided by the same company operating the Interurban Trolley fixed-route service. The boundary of the ADA service was extended to 1.5 mile on either side of the Trolley route.

## **ASSESSING LEP POPULATIONS IN ELKHART COUNTY THROUGH A FOUR-FACTOR ANALYSIS:**

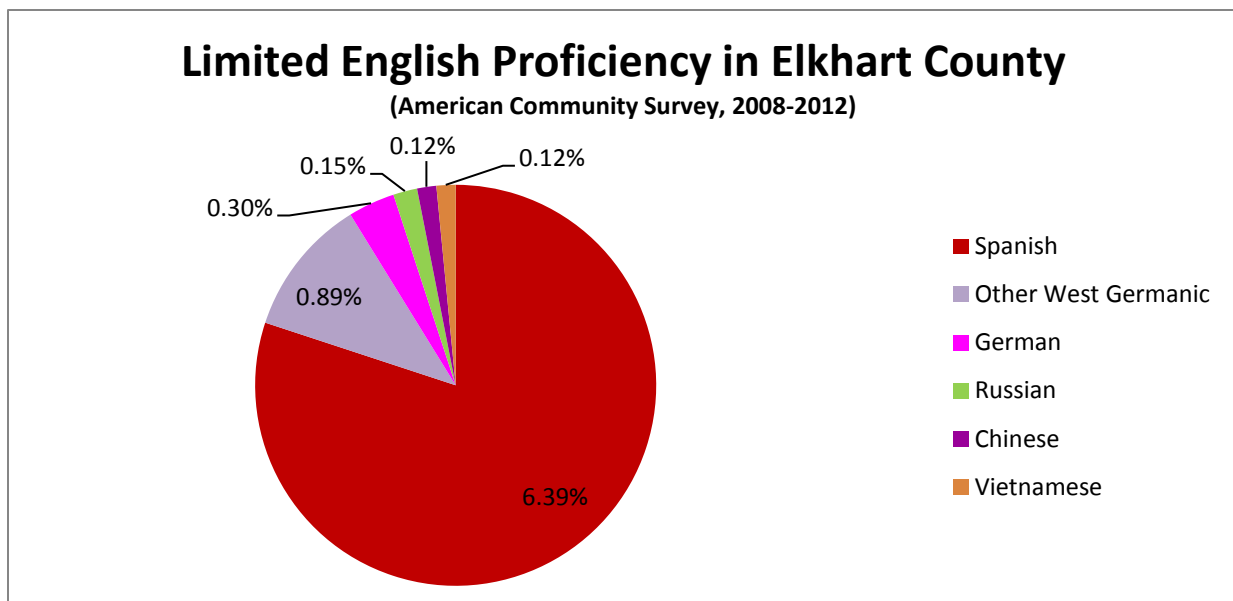
In completing the MACOG Limited English Proficiency Program (2013-2014), MACOG referenced the publication "Implementing the Department of Transportation's Policy Guidance Concerning Recipients' Responsibilities to Limited English Proficient Persons—A Handbook for Public Transportation Providers", dated April 13, 2007. This guidance outlines the following four-factors that MACOG used to assess the LEP populations in Elkhart County:

1. The number and proportion of LEP persons served or encountered in the eligible service.
2. The frequency with which LEP individuals come into contact with the program, activity, or service.

3. The nature and importance of the program, activity, or service provided by the program.
4. The resources available to the recipient and costs.

First, MACOG reviewed the US Census Bureau 2008-2012 American Community Survey to establish a basic understanding of the number and proportion of Limited English Proficient persons. According to the American Community Survey, the estimated total population for Elkhart County during this period was 182,136. Approximately, 12% of the County's population speaks Spanish and the data showed that half of these individuals speak English less than "very well." This means that 6.39% of the County's population may be considered LEP populations and need language assistance for Spanish.

The next American Community Survey also showed that 3.13% of the County's population speak other Western Germanic languages and 1.35% speak German. Individuals that speak other Western Germanic languages and speak English less than "very well" represent 0.89% of the County's population. Individuals that speak German and speak English less than "very well" represent 0.30% of the County's population. The following chart summarizes the top six highest concentrations of individuals with limited English proficiency:



MACOG then contacted the seven school districts in Elkhart County to obtain additional details and statistics about LEP populations. This serves as a good barometer to confirm or identify gaps in the American Community Survey. For this reason, MACOG polled all the major school districts within Elkhart County, including:

- Baugo Community Schools
- Concord Community Schools
- Elkhart Community Schools
- Fairfield Community Schools
- Goshen Community Schools
- Middlebury Community Schools
- Wa-Nee Community Schools

A map attached to this document illustrates the boundaries of the various school districts in Elkhart County, Indiana, with an overlay of the Interurban Trolley and Interurban Trolley Access.

MACOG also polled the service provider of the Interurban Trolley and the Interurban Trolley ACCESS, seeking input on which languages and English proficiency they encounter most frequently while transporting clients with either service. English and Spanish-speaking individuals are the most frequently encountered on the Interurban Trolley. At this point in time, the riders of the Interurban Trolley ACCESS seem to demonstrate proficiency in English.

#### **SUMMARY OF FOUR-FACTOR ANALYSIS:**

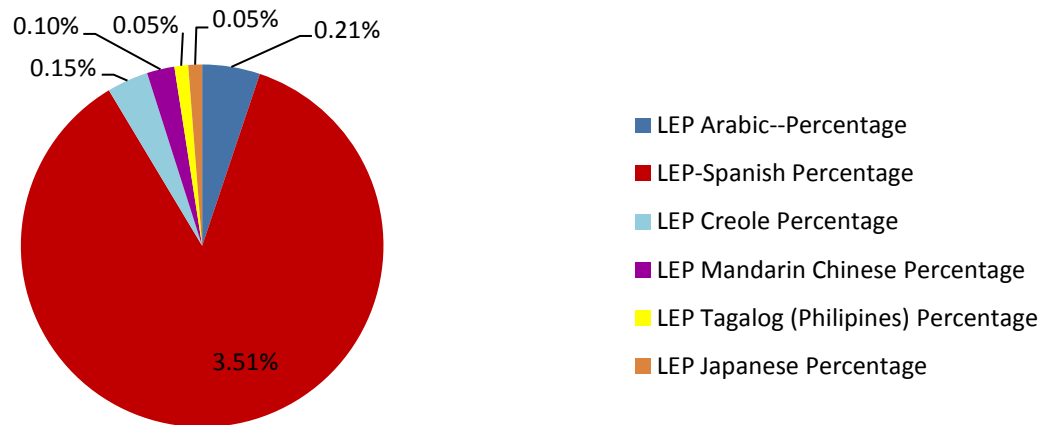
English continues to be the predominant language spoken throughout Elkhart County. However, the American Community Survey and the local schools show that a variety of languages are represented and spoken in the County.

The American Community Survey revealed that after English, the next predominate language spoken in the County is Spanish. It also shows that the Spanish-speaking populations may have higher concentrations of limited English proficiency. Additionally, MACOG received data directly from the English-as-a-Second-Language Program directors in all the school districts. This data confirmed that Spanish dominated as the language most spoken at home after English. The distribution of Spanish-speaking students in the school populations ranged from 41.30 percent down to 2.20 percent. The highest percentages in descending order were in Goshen Community Schools, Concord Community Schools and Elkhart Community School. All three school districts are serviced, at least in part, by the Interurban Trolley and Interurban Trolley ACCESS.

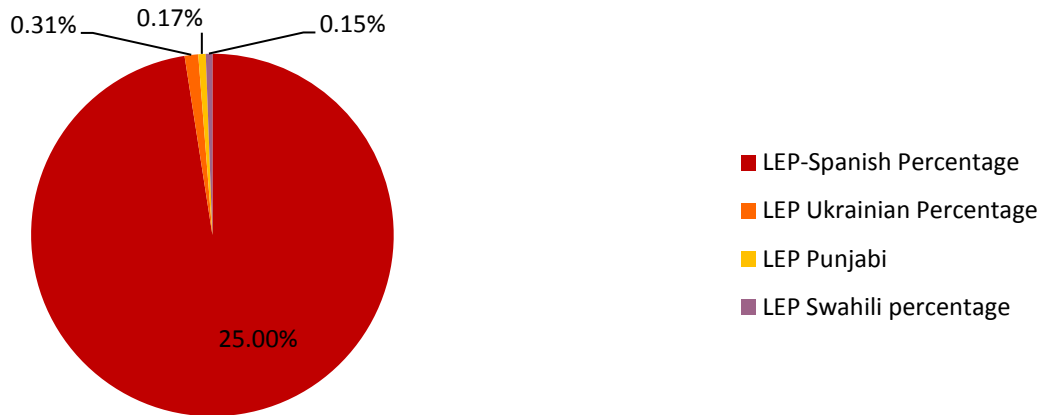
The American Community Survey showed that other Western Germanic languages and German were the next highest languages spoken. Additionally, it shows that the populations that speak Spanish have higher concentrations of limited English proficiency. According to the schools, Amish-Dutch/Dutch-German represents the next highest percentage of a language, other than English, spoken at home. The school statistics show that 19.8 percent to 5.49 percent of students in three school systems were represented by these languages—Fairfield Community Schools, Wa-Nee Community Schools and Middlebury Community Schools. These school systems are located in or near sections of the Elkhart County that are predominantly rural and historically have higher concentrated populations of Amish. None of these school systems are located within the Interurban Trolley or Interurban Trolley ACCESS transit service corridors.

The American Community Survey showed that the populations that spoke other Western Germanic languages and German did not have high concentrations of limited English proficiency. MACOG also consulted with the school systems and learned that while Amish-Dutch/German-Dutch is maintained as a language spoken at home, there was little evidence the Amish populations lack proficiency of English. The following graphs illustrate the top five languages represented in the LEP school populations by major school systems in Elkhart County:

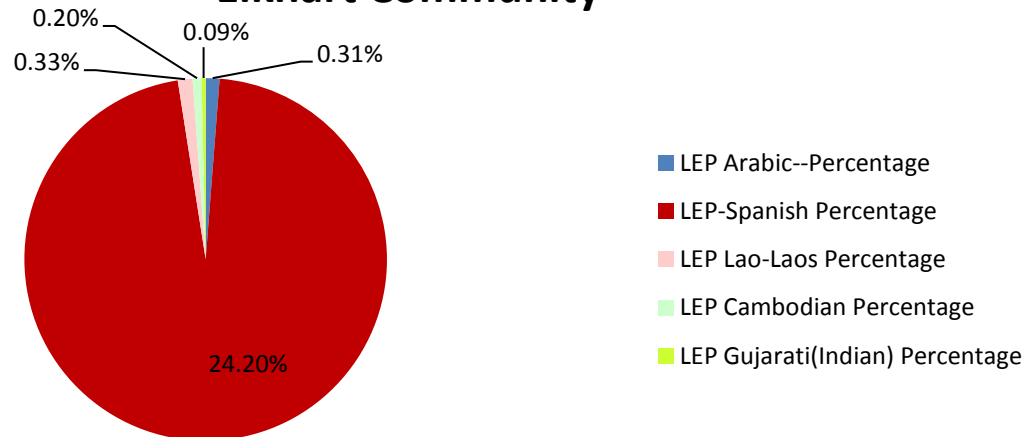
### Baugo Community



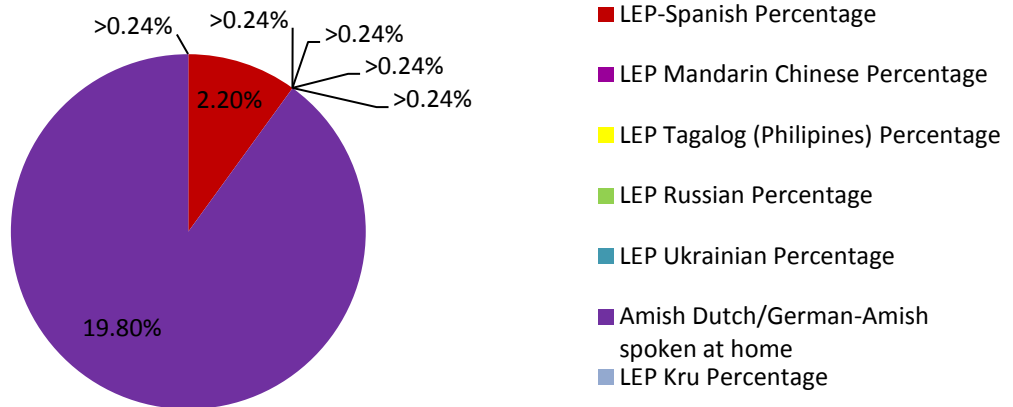
### Concord Community



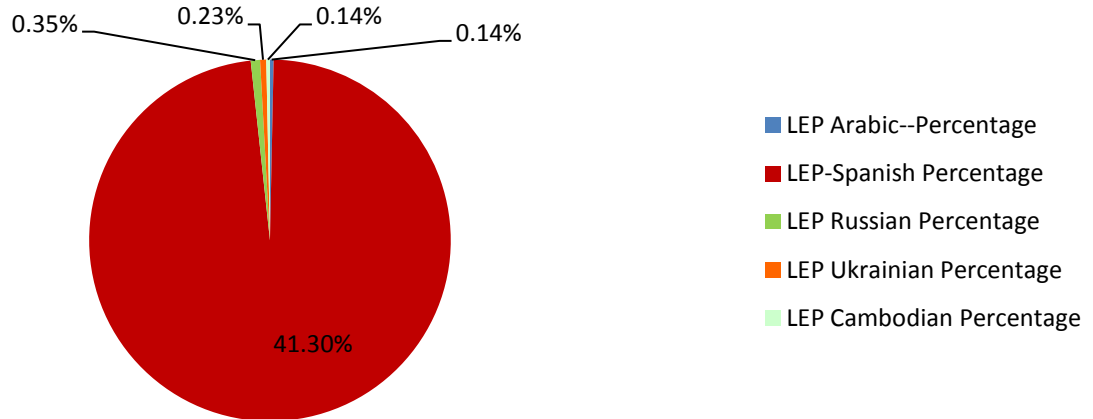
### Elkhart Community



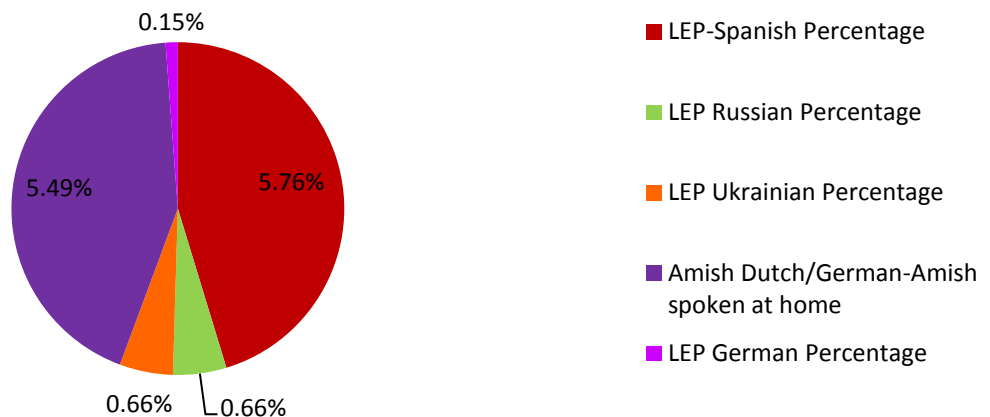
## Fairfield Community

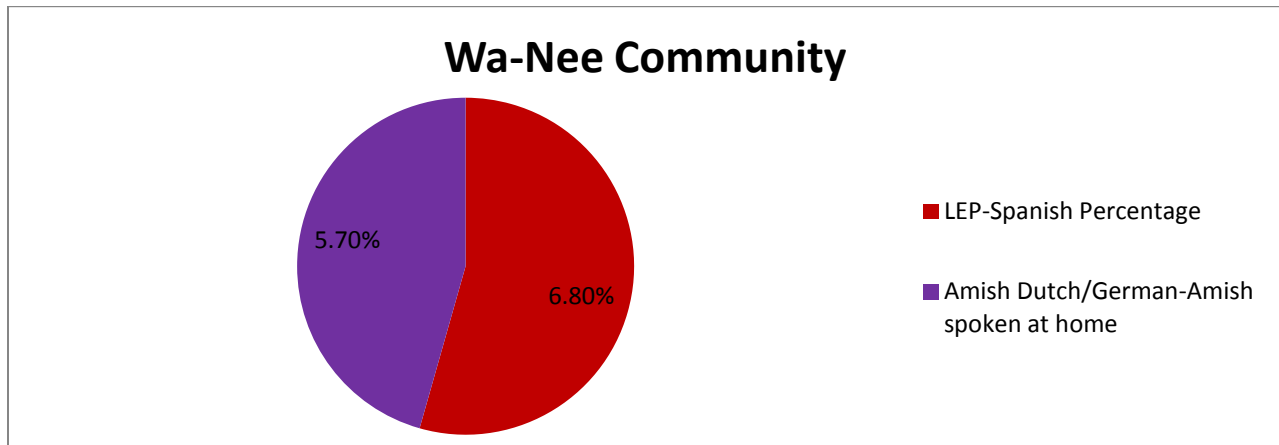


## Goshen Community



## Middlebury Community





The data that MACOG obtained from the school has a strong correlation to and seems to confirm the information presented in the American Community Survey.

#### **LANGUAGE ASSISTANCE PLAN:**

Based on the original Limited English Proficiency (LEP) Program developed in 2008, MACOG determined a need to accommodate Spanish-speaking LEP population by translating pertinent transit-related documents and notices, identifying translators and interpreters that can be called upon when needed, and consulting with those agencies that provide services to LEP populations to determine future needs or gaps in language assistance related to transit provision.

MACOG also worked with social service providers through their Transit Advisory Committee, and identified future needs during periodic review of the Locally Coordinated Human Services planning process.

Based on the most recent data from the school districts and the US Census Bureau, MACOG will conduct the following activities to insure that the Spanish-speaking LEP population in Elkhart County will receive the same transit opportunities that other citizens in Elkhart County receive:

#### **Information Distribution and Service Provision:**

Transit schedules, transit program brochures and other transit system-related information will be translated into the predominant language(s) other than English, based on a "Safe Harbor" evaluation as listed in the Federal Register/Volume 70, No. 239. At this point in time, materials are not translated for languages other than Spanish because the other LEP populations do not meet the "Safe Harbor" threshold of 5 percent of the population or 1,000 within the designated corridors.

- MACOG provides all transit schedules, and numerous transit informational brochures in English and Spanish.
- The Interurban Trolley ACCESS brochures are available and distributed in English and Spanish

- Title VI brochures for both the Interurban Trolley and the ACCESS service are available and distributed in English and Spanish.
- Rider notifications (*i.e.* stop changes, detours, etc) are posted on the buses or vans in English and Spanish
- Public participation notices, news releases and RFP notices are sent to El Puente, a Spanish-language weekly newspaper.
- MACOG will continue to evaluate other documents related to transit services and take appropriate actions to offer them in English and Spanish.
- Materials developed regarding the Interurban Trolley and the Interurban Trolley ACCESS services have a wide distribution throughout Elkhart County and are also posted on the Interurban Trolley website ([www.interurbantrolley.com](http://www.interurbantrolley.com)).
- The MACOG website and the Trolley website are currently being redesigned. MACOG is planning to offer a translate feature on the new sites.

Spoken messages along with interpretive services will be provided in the predominant language(s) using the same evaluation process.

- MACOG maintains a list of Spanish-speaking interpreters that can be used by MACOG to translate new or updated written documents, or assist MACOG in communicating with Spanish-speaking clients that may call for service. MACOG may also use Spanish-speaking translators at public meetings.
- Spanish instructions are being developed for the Interurban Trolley ACCESS telephone line.

Ongoing dialogue regarding the numbers and needs of Limited English Proficiency persons will continue.

- Currently MACOG reviews its activities along with completion of any identified goals every 2 years.
- MACOG conducts activities related to its Public Transit-Human Services Coordinated Transportation Plan that includes focus group meetings representing a number of public, private, nonprofit transportation services, and human services groups. While the purpose of the Coordinated Transportation Plan process is to address the transportation needs of low income citizens, persons with disabilities and older adults, it has also highlighted the needs of LEP persons as well. This process occurs every 2-3 years and provides a forum to learn of new needs related to LEP persons in Elkhart County.
- MACOG will seek in the future a person on its Transit Advisory Committee that represents an agency or agencies that provide services to LEP persons.

### **Future Activities:**

MACOG regularly reviews its fixed-route transit corridors and if funding and need exists, strives to revise current routes, develop new routes, or eliminate routes with a goal of providing transit service



where it is most needed and wanted. Provision of paratransit service for ADA clients is correlated to a boundary of 1.5 miles outside the transit route.

If in the future, the fixed-route transit corridor changes to meet the needs of the citizens of Elkhart County, MACOG will reevaluate the four-factor analyses and the Safe Harbor guidance to ensure that identified LEP persons receive the same opportunity for services given to the general population. Additionally, MACOG will conduct a complete review and update of the Transit LEP Program every 5 years.

**LANGUAGE SPOKEN AT HOME BY ABILITY TO SPEAK ENGLISH FOR THE  
POPULATION 5 YEARS AND OVER**

**2008-2012 American Community Survey 5-Year Estimates**

	Elkhart County, Indiana	
	Estimate	Percent
Total:	182,136	100%
Speak only English	149,519	82.09%
Spanish or Spanish Creole:	21,432	11.77%
Speak English less than "very well"	11,639	6.39%
French (incl. Patois, Cajun):	182	0.10%
Speak English less than "very well"	21	0.01%
French Creole:	172	0.09%
Speak English less than "very well"	127	0.07%
Italian:	116	0.06%
Speak English less than "very well"	25	0.01%
Portuguese or Portuguese Creole:	70	0.04%
Speak English less than "very well"	14	0.01%
German:	2,461	1.35%
Speak English less than "very well"	548	0.30%
Yiddish:	0	0.00%
Speak English less than "very well"	0	0.00%
Other West Germanic languages:	5,704	3.13%
Speak English less than "very well"	1,623	0.89%
Scandinavian languages:	3	0.00%
Speak English less than "very well"	3	0.00%
Greek:	28	0.02%
Speak English less than "very well"	0	0.00%
Russian:	523	0.29%
Speak English less than "very well"	282	0.15%
Polish:	2	0.00%
Speak English less than "very well"	0	0.00%
Serbo-Croatian:	0	0.00%
Speak English less than "very well"	0	0.00%
Other Slavic languages:	181	0.10%
Speak English less than "very well"	98	0.05%
Armenian:	0	0.00%
Speak English less than "very well"	0	0.00%
Persian:	0	0.00%
Speak English less than "very well"	0	0.00%
Gujarati:	121	0.07%
Speak English less than "very well"	90	0.05%
Hindi:	45	0.02%
Speak English less than "very well"	0	0.00%
Urdu:	68	0.04%
Speak English less than "very well"	10	0.01%

Other Indic languages:	12	0.01%
Speak English less than "very well"	0	0.00%
Other Indo-European languages:	21	0.01%
Speak English less than "very well"	4	0.00%
Chinese:	244	0.13%
Speak English less than "very well"	225	0.12%
Japanese:	53	0.03%
Speak English less than "very well"	53	0.03%
Korean:	109	0.06%
Speak English less than "very well"	22	0.01%
Mon-Khmer, Cambodian:	225	0.12%
Speak English less than "very well"	153	0.08%
Hmong:	0	0.00%
Speak English less than "very well"	0	0.00%
Thai:	0	0.00%
Speak English less than "very well"	0	0.00%
Laotian:	118	0.06%
Speak English less than "very well"	57	0.03%
Vietnamese:	294	0.16%
Speak English less than "very well"	224	0.12%
Other Asian languages:	26	0.01%
Speak English less than "very well"	0	0.00%
Tagalog:	44	0.02%
Speak English less than "very well"	44	0.02%
Other Pacific Island languages:	55	0.03%
Speak English less than "very well"	34	0.02%
Navajo:	0	0.00%
Speak English less than "very well"	0	0.00%
Other Native North American languages:	9	0.00%
Speak English less than "very well"	0	0.00%
Hungarian:	18	0.01%
Speak English less than "very well"	0	0.00%
Arabic:	130	0.07%
Speak English less than "very well"	0	0.00%
Hebrew:	24	0.01%
Speak English less than "very well"	0	0.00%
African languages:	127	0.07%
Speak English less than "very well"	0	0.00%
Other and unspecified languages:	0	0.00%
Speak English less than "very well"	0	0.00%

+

**DISTRIBUTION OF STUDENT POPULATIONS ASSOCIATED WITH LIMITED ENGLISH PROFICIENCY OR  
LANGUAGE OTHER THAN ENGLISH SPOKEN AT HOME IN ELKHART COUNTY SCHOOL SYSTEMS**

**Represents 2013-14 School Year**

<b>SCHOOL SYSTEM</b>	<b>BAUGO COMMUNITY</b>	<b>CONCORD COMMUNITY</b>	<b>ELKHART COMMUNITY</b>	<b>FAIRFIELD COMMUNITY</b>	<b>GOSHEN COMMUNITY</b>	<b>MIDDLEBURY COMMUNITY</b>	<b>WANEE COMMUNITY</b>
<b>Total student population</b>	1911	5180	13000	2080	6515	4387	3089
<b>Non-English Speaking Students</b>	5						
<b>Amish Dutch/German- Amish spoken at home-- Percentage</b>				19.80%		5.49%	5.70%
<b>LEP Arabic Percentage</b>	0.21%		0.31%				
<b>LEP Cambodian Percentage</b>			0.20%				
<b>LEP Creole Percentage</b>	0.15%						
<b>LEP German Percentage</b>						0.15%	
<b>LEP Gujarati(Indian) Percentage</b>			0.09%				
<b>LEP Japanese Percentage</b>	0.05%						
<b>LEP Kru Percentage</b>				>0.24%			
<b>LEP Lao-Laos Percentage</b>			0.33%				
<b>LEP Mandarin Chinese Percentage</b>	0.10%			>0.24%			
<b>LEP Punjabi Percentage</b>		0.17%					
<b>LEP Russian Percentage</b>				>0.24%	0.35%	0.66%	
<b>LEP Spanish Percentage</b>	3.51%	25.00%	24.20%	2.20%	41.30%	5.76%	6.80%
<b>LEP Swahili Percentage</b>		0.15%					
<b>LEP Tagalog (Philippines) Percentage</b>	0.05%			>0.24%			
<b>LEP Ukrainian Percentage</b>		0.31%		>0.24%	0.23%	0.66%	

ORAL INTERPRETERS for TRANSIT LEP (2013-2014)

FIRST NAME	LAST NAME	PHONE	DEPARTMENT	CITY	LANGUAGE
Toy	Villa	574-235-9251	South Bend Public Works	South Bend	Spanish
Manuel (Manny)	Bueno	574-277-8515	South Bend Environmental Services	South Bend	Spanish
Cathy	Briano	574-534-1312	Elkhart County Juvenile Detention	Elkhart/Goshen	Spanish
Wanda	Miller	574-642-3074	Fairfield Community Schools (Millersburg Elementary)	Elkhart County	Amish- Dutch/German

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## **MACOG STAFF RIDE FORM**

- **Interurban Trolley**
- **ADA Paratransit**

# Interurban Trolley Staff Ride

Name: \_\_\_\_\_ Date \_\_\_\_\_ Time \_\_\_\_\_

Check Route: Red Line \_\_\_\_\_ Blue Line \_\_\_\_\_ Green Line \_\_\_\_\_

Orange Line \_\_\_\_\_ Yellow Line \_\_\_\_\_

Boarding Location: \_\_\_\_\_ Boarding Time: \_\_\_\_\_

Exit Location: \_\_\_\_\_ Exit Time: \_\_\_\_\_

Trolley # \_\_\_\_\_

**For each item identified below, circle the number that best fits your judgment of its quality.**

**The scale values are described in the table shown here.**

1	Unsatisfactory
2	Fair
3	Satisfactory
4	Very Good
5	Excellent
n/a	Not Applicable

Description / Identification of Survey Item	Scale					
1. Helpfulness and accuracy of printed materials used.	1	2	3	4	5	n/a
2. On time arrival of vehicle at point of origin.	1	2	3	4	5	n/a
3. On time arrival of vehicle at destination.	1	2	3	4	5	n/a
4. Ease to transfer to another bus (timing and location.)	1	2	3	4	5	n/a
5. Cleanliness of vehicle ridden.	1	2	3	4	5	n/a
6. Friendliness and professionalism of driver	1	2	3	4	5	n/a
7. Overall impression of trip.	1	2	3	4	5	n/a

**IS THE DRIVER "CALLING OUT" MAJOR BUS STOPS? \_\_\_\_\_ YES \_\_\_\_\_ NO**

**Wheelchair user: 6 point tie down w/shoulder belt used? \_\_\_\_\_ YES \_\_\_\_\_ NO**

**Wheelchair properly secured (4 point tie down)? \_\_\_\_\_ YES \_\_\_\_\_ NO**

Please provide any additional comments you would like to make (use back if needed):

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## Paratransit Service Staff Ride

Name: \_\_\_\_\_ Date \_\_\_\_\_ Time \_\_\_\_\_

Boarding Location: \_\_\_\_\_ Boarding Time: \_\_\_\_\_

Exit Location: \_\_\_\_\_ Exit Time: \_\_\_\_\_

**For each item identified below, circle the number that best fits your judgment of its quality.**

**The scale values are described in the table shown here.**

Vehicle Number or ID \_\_\_\_\_

1	Unsatisfactory
2	Fair
3	Satisfactory
4	Very Good
5	Excellent
n/a	Not Applicable

Description / Identification of Survey Item	Scale					
1. Helpfulness and accuracy of printed materials used.	1	2	3	4	5	n/a
2. On time arrival of vehicle at point of origin.	1	2	3	4	5	n/a
3. On time arrival of vehicle at destination.		2	3	4	5	n/a
4. Correct fare charged (compare to rate card)	1	2	3	4	5	n/a
5. Cleanliness of vehicle ridden.	1	2	3	4	5	n/a
6. Friendliness and professionalism of driver	1	2	3	4	5	n/a
7. Overall impression of trip.	1	2	3	4	5	n/a

Wheelchair user: 6 point tie down w/shoulder belt used? \_\_\_\_\_ YES \_\_\_\_\_ NO

Wheelchair properly secured (4 point tie down)? \_\_\_\_\_ YES \_\_\_\_\_ NO

Please provide any additional comments you would like to make (use back if needed):

Fare Paid \$ \_\_\_\_\_

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## **MACOG VEHICLE INSPECTION FORM**

- **Interurban Trolley**
- **ADA Paratransit**

**DATE:**

**ODOMETER:**

**Vehicle #:**

**LICENSE:**

**VIN:**

	VEHICLE CONDITION			
	Good	Fair	Poor	Replace
<b>EXTERIOR:</b> wood, dents, rust, graphics, cleanliness				
<b>INTERIOR:</b> seats, floor, cleanliness				
<b>WINDOWS:</b> clean, no cracks, emergency exit works				
<b>MIRRORS:</b> two front exterior, inside rearview, rear all in place, unobstructed view				
<b>TIE DOWNS:</b> clean, 2 sets straps in bags, all floor tie-downs clean				
	Yes	No		
<b>BIKE RACK:</b> in place on rear and operable?				
<b>LIFT:</b> Cycle lift - does it work properly?				
<b>PA System.</b> Is announcement system operable?				
<b>DESTINATION SIGNS:</b> operating, legible, correct route displayed?				

**COMMENTS:**

--

**INSPECTED BY:**

DATE:

VEHICLE  
Year/Make/Model:

ODOMETER:

ACE CAB ID:

LICENSE:

VIN:

	Vehicle Condition			
	Good	Fair	Poor	Replace
EXTERIOR: dents, rust, graphics, cleanliness				
INTERIOR: seats, floor, cleanliness				
RATE CARD: Interior sign posted for rate fee				
TIRES: tread, proper inflation				
WINDOWS: clean, no cracks				
MIRRORS: all in place, unobstructed view				

	Yes	No		Yes	No
Does engine run?			Is blue webbing loop present?		
Is Ranger installed?			Is web cutting tool present?		
Does ramp operate?			Are 4-point tie-downs present?		
			Is shoulder belt extension ok?		

Comments:

<div></div>
-------------

INSPECTED BY:

**TRANSPO**  
**TITLE VI PROGRAM**  
**AUGUST 8, 2011**



South Bend Public Transportation Corporation

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# Title VI Program

## August 18, 2011



Maurice Pearl  
General Manager  
[MPearl@sbtranspo.com](mailto:MPearl@sbtranspo.com)

Rhonda Jordan, PHR  
Human Resource Director  
Title VI Officer  
[Rjordan@sbtranspo.com](mailto:Rjordan@sbtranspo.com)

1401 S. Lafayette Boulevard  
South Bend, Indiana 46613  
Phone: 574-232-9901

## Table of Contents

Introduction .....	3
Signed Policy Statement.....	3
Title VI Complaint Procedures .....	3
Record of Title VI investigations, complaints, or lawsuits.....	4
TRANSPo Limited English Proficiency Outreach Plan .....	4
Notification of TRANSPo Title VI obligations .....	4
Analysis of Construction Projects .....	5
Summary of Public Participation Efforts.....	5
Attachment A.....	6
Attachment B .....	7
Attachment C .....	8

## Introduction

This program reflects TRANSPPO's commitment to ensuring that no person shall, on the grounds of race, color, national origin, religion age, marital status, sexual orientation, or disability be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity provided by TRANSPPO.

## Signed Policy Statement

A policy statement signed by TRANSPPO's General Manager assuring TRANSPPO's compliance with Title VI of the Civil Rights Act of 1964 can be found as **Attachment A**.

## Title VI Complaint Procedures

TRANSPPO has a standard process for investigating all complaints. Members of the public may file a signed, written complaint up to one hundred and eighty (180) days from the date of alleged discrimination. Full procedures for filing a complaint and TRANSPPO's procedures for investigating complaints can be found as **Attachment B**. Complaint Questionnaire can be found as **Attachment C**. At a minimum, the complaint should include the following information:

- Name, mailing address, and how to contact complainant (i.e., telephone number, email address, etc.)
- How, when, where and why complainant alleges s/he were discriminated against. Include the location, names and contact information of any witnesses.
- Other significant information.

The complaint may be filed in writing with TRANSPPO at the following address:

TRANSPPO  
Title VI Officer  
1401 S. Lafayette Blvd.  
South Bend, Indiana 46613  
By Phone: 574-232-7509  
By Facsimile: 574-239-2312



## **Record of Title VI investigations, complaints, or lawsuits**

Over the reporting period, TRANSPO had six (6) Title VI complaints, investigations or lawsuits filed against it.

## **TRANSPO's Limited English Proficiency Outreach Plan**

A full copy of TRANSPO's outreach plan for individuals with limited English proficiency currently is not outlined in a written plan, but will be included in the next Title VI report. Key elements of the plan will include:

- Route and Schedule brochures available in both English and Spanish.
- Route and schedule information available in Spanish on TRANSPO's website.
- Transit surveys conducted by TRANSPO available in Spanish.

## **Notification of TRANSPO's Title VI obligations**

TRANSPO publicizes its Title VI program by posting its commitment to providing services without regard to race, color or national origin in all buses and TRANSPO-owned facilities. Further, TRANSPO provides information regarding their obligations on the website, in posters in our main transit center, and in customer brochures available on all buses. The posters, website and brochures all include the following statements:

- City Transit does not discriminate in the operation of its programs on the basis of race, color or national origin.
- Please contact TRANSPO's Title VI Officer with questions or comments about TRANSPO's non-discrimination policies, to get additional information, or to file a complaint.

In person or by mail:

Title VI Officer  
1401 S. Lafayette Blvd.  
South Bend, Indiana 46615

Email address: [rjordan@sbtranspo.com](mailto:rjordan@sbtranspo.com)

By Phone: 574-232-9901

By Facsimile: 574-239-2312

Website: [www.sbtranspo.com](http://www.sbtranspo.com)



## Analysis of Construction Projects

During the last three years, TRANSPO has been involved in a construction project requiring an environmental assessment (EA) or environmental impact statement (EIS). TRANSPO maintains a list of all construction projects and will summarize them in the next report. In addition, we will integrate the following components into our EA and EIS documents:

- a. A description of the low-income and minority population within the study area affected by the project, and a discussion of the method used to identify this population (e.g., analysis of Census data, minority business directories, direct observation, or a public involvement process).
- b. A discussion of all adverse effects of the project both during and after construction that would affect the identified minority and low-income population.
- c. A discussion of all positive effects that would affect the identified minority and low-income population, such as an improvement in transit service, mobility, or accessibility.
- d. A description of all mitigation and environmental enhancement actions incorporated into the project to address the adverse effects, including, but not limited to, any special features of the relocation program that go beyond the requirements of the Uniform Relocation Act and address adverse community effects such as separation or cohesion issues; and the replacement of the community resources destroyed by the project.
- e. A discussion of the remaining effects, if any, and why further mitigation is not proposed.
- f. For projects that traverse predominantly minority and low-income and predominantly non-minority and non-low-income areas, a comparison of mitigation and environmental enhancement actions that affect predominantly low-income and minority areas with mitigation implemented in predominantly non-minority or non-low-income areas. Recipients and sub-recipients that determine there is no basis for such a comparison should describe why that is so.

## Summary of Public Participation Efforts

Over the last reporting period, TRANSPO conducted the following public outreach and involvement activities:

### Spanish Service Schedules:

The current service guides includes a Spanish version. Significant service changes will be implemented in the near future. No actual date has been determined, as yet. New service guides will be provided in English and Spanish and made available via paper brochures, at our South Street Terminal, Corporate offices, and on TRANSPO's website.

**General Awareness and Phone Surveys:**

We conduct onboard rider and general awareness surveys frequently. In 2011 a marketing study was undertaken to garner information from the public regarding their perceptions of public transportation and to gather information that is used to develop new routes.

**Phone Access:**

A revision of our phone system planned for implementation in the near future. To date, an actual implementation date has not been determined. A prompt will include a Spanish option on TRANSPPO's recorded outgoing messages.

**INTERURBAN TROLLEY  
PUBLIC ROUTE SECHEDULES**

## Using the Schedule



The Trolley runs Monday - Saturday excluding major holidays (New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving, and Christmas Day).

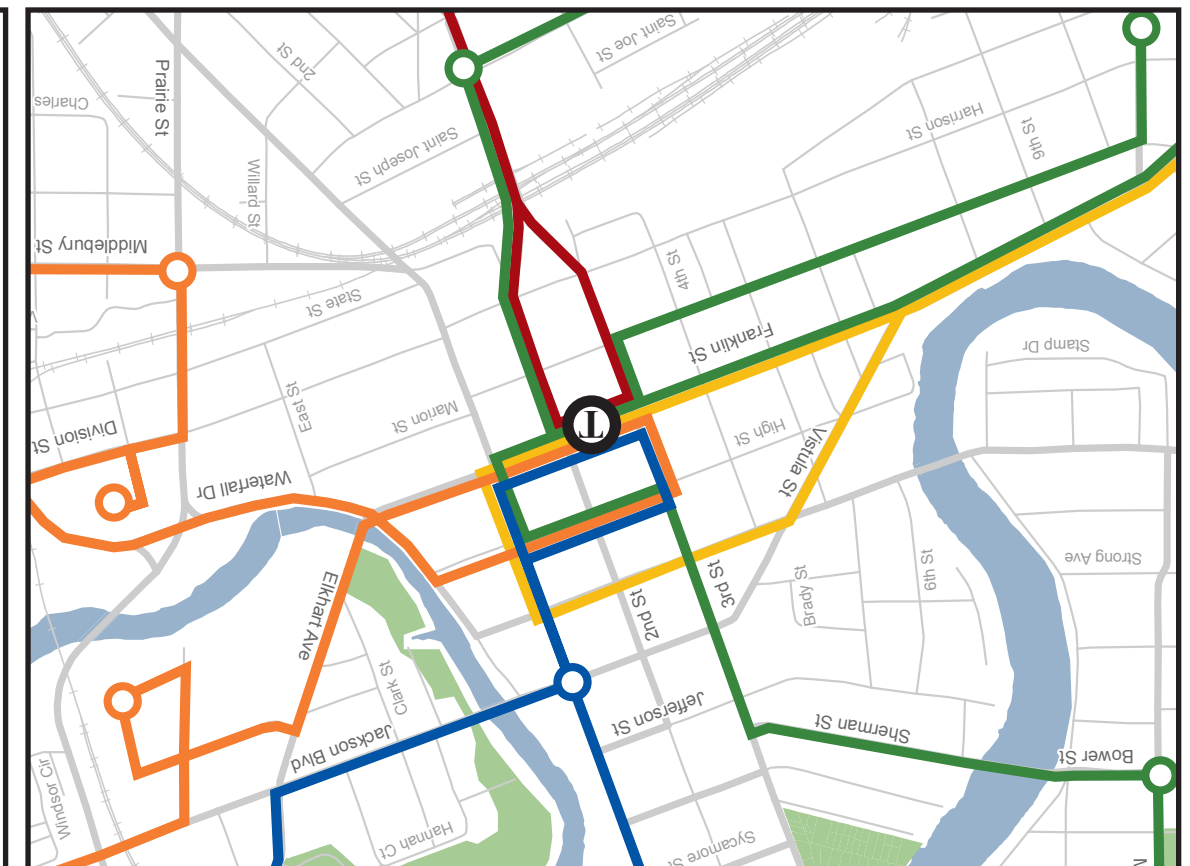
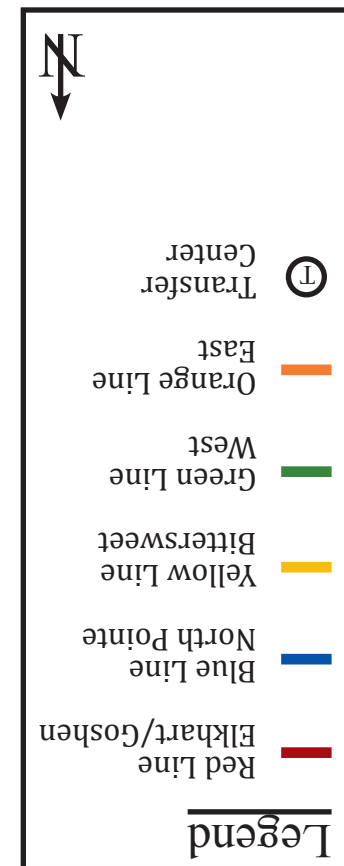
Look at the sample schedule below. At the top of the schedule are the time-point locations along the route. This will give you a general idea of the arrival time of the Trolley at locations along the way. Make sure you are at the stop 5 to 10 minutes early if possible.

**A** Locate the time point nearest your destination and, in the column below it, find the time closest to when you would like to arrive.  
Example: You would like to get to the Wal-Mart on CR 6 around 4:00.

**B** Then locate the time-point nearest to where you'll be boarding the Trolley.  
Example: You will be boarding the Trolley at North Lake Apts.

**C** By matching up the corresponding time in your boarding column to the one in your destination column, you can estimate when to expect the Trolley at your boarding location.  
Example: Catching the Trolley at 3:27 at the North Lake Apts. will get you to the Wal-Mart on CR 6 at 3:46.

Time-Point Location	8 North Lake Apts.	9 Martin's/Goodwill	10 K-Mart	11 Wal-Mart at CR 6
Arrival Times	11:27 12:27 1:27 2:27 3:27 4:27 5:27 6:27	11:30 12:30 1:30 2:30 3:30 4:30 5:30 6:30	11:35 12:35 1:35 2:35 3:35 4:35 5:35 6:35	11:46 12:46 1:46 2:46 3:46 4:46 5:46 6:46



Downtown Elkhart Routes



## Catching the Trolley

You can catch the Trolley at the stops listed in the brochure. The Trolley will stop at these locations, OR at a four-way intersection with safe pedestrian access along the route. Please wave as the Trolley approaches so the driver knows you would like to board. (Note: The Trolley only stops on US 33 at designated stops, due to traffic conditions.)



## Riding the Trolley

Have exact fare ready when you board. The farebox accepts coins and dollar bills. If you need a transfer, be sure to ask when you board the Trolley. Take your seat as quickly and safely as you can. All Trolleys are lift-equipped; if you use a wheelchair, then you must use the lift. The driver will assist you with boarding and wheelchair securement. Ambulatory riders or riders with their wheelchair weighing more than 600 lbs may not use the lift. For bicyclists, bicycles belong on the bicycle rack at the rear of the Trolley. If the rack has reached its capacity, then you must wait for the next Trolley (bicycles are not allowed in the Trolley).



## Getting off the Trolley

Before you approach your destination, pull the stop request cord by the windows. The bell informs the driver to stop at the next available location. Please exit as quickly and safely as possible. If you're in a wheelchair, the driver will stop and assist you off the Trolley. Bicyclists must remind the driver that they need to remove their bicycle from the rack.



## Paying Fares

**Exact fare required** - Drivers do not carry change.

**Regular Fare:** \$1.00 per person for a one way trip.

**Children 5 and under:** Free when accompanied by a fare-paying adult.

**Senior Citizen Fare (65+):** May ride for 1/2 fare during non-peak hours.

**Disabled Persons:** May ride for 1/2 fare during non-peak hours with ID and a Medicare or Trolley Handi-Card. To get a Handi-Card application contact MACOG at (574) 674-8894.

**Non-Peak Hours**  
5:00 am - 7:00 am  
11:00 am - 3:00 pm  
6:00 pm - 7:00 pm

## MORE INFORMATION

Toll free  
24 hours/7 days a week  
(574) 674-4094  
[www.interurbantrolley.com](http://www.interurbantrolley.com)

Text Telephone (TTY)  
1-800-743-3333



Scan with your phone to find transit directions using Google Transit, or you can visit our website.

Michiana Area Council of Governments  
227 W. Jefferson Blvd., Rm. 1120  
South Bend, IN 46601  
[www.macog.com](http://www.macog.com)



## BLUE LINE NORTH POINTE

### DESTINATIONS

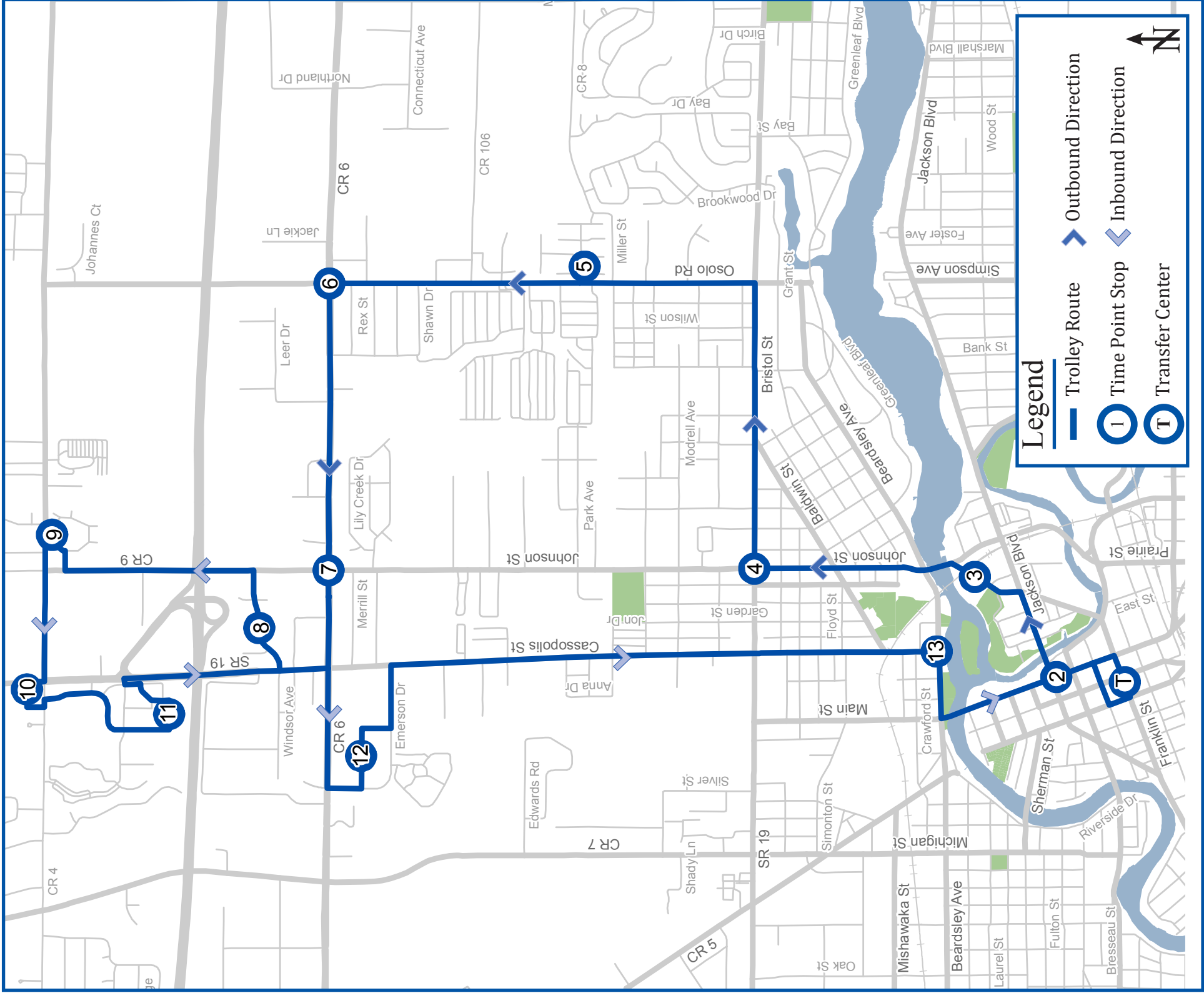
Downtown Elkhart  
Maple Lane Apartments  
Menards on Windsor  
North Lake Apartments  
North Pointe Mall/K-mart  
Wal-Mart - CR 6  
Martin's/Goodwill - CR 4

## RULES OF THE ROAD

- Please do not smoke, eat, or drink onboard the Trolley.
- The seats in the front are priority seating for elderly and disabled persons.
- Exact fare is required.
- Certified Animals that assist disabled persons are allowed.
- Small pets must be carried in an enclosed cage.
- Please do not litter.
- Carry all personal belongings with you when you exit.
- Bicycles belong on the bicycle rack, not inside the Trolley.



BLUE LINE NORTH POINTE



Outbound

Inbound

Transfer Center Franklin between 2nd & 3rd	Main & Jackson	Riverside Apts.	Johnson & Bristol	Maple Lane Apts.	Osolo & CR 6	CR 6 & Johnson	Menards on Windsor	North Lake Apts.	Martin's/Goodwill	K-Mart	Wal-Mart at CR 6	Cassopolis & Beardsley	Transfer Center Franklin between 2nd & 3rd
T	2	3	4	5	6	7	8	9	10	11	12	13	T

AM

5:00	5:05	5:07	5:12	5:15	5:20	5:22	5:25	5:27	5:30	5:35	5:46	5:50	5:55
6:00	6:05	6:07	6:12	6:15	6:20	6:22	6:25	6:27	6:30	6:35	6:46	6:50	6:55

PM

7:00	7:05	7:07	7:12	7:15	7:20	7:22	7:25	7:27	7:30	7:35	7:46	7:50	7:55
8:00	8:05	8:07	8:12	8:15	8:20	8:22	8:25	8:27	8:30	8:35	8:46	8:50	8:55
9:00	9:05	9:07	9:12	9:15	9:20	9:22	9:25	9:27	9:30	9:35	9:46	9:50	9:55
10:00	10:05	10:07	10:12	10:15	10:20	10:22	10:25	10:27	10:30	10:35	10:46	10:50	10:55
11:00	11:05	11:07	11:12	11:15	11:20	11:22	11:25	11:27	11:30	11:35	11:46	11:50	11:55
12:00	12:05	12:07	12:12	12:15	12:20	12:22	12:25	12:27	12:30	12:35	12:46	12:50	12:55
1:00	1:05	1:07	1:12	1:15	1:20	1:22	1:25	1:27	1:30	1:35	1:46	1:50	1:55
2:00	2:05	2:07	2:12	2:15	2:20	2:22	2:25	2:27	2:30	2:35	2:46	2:50	2:55
3:00	3:05	3:07	3:12	3:15	3:20	3:22	3:25	3:27	3:30	3:35	3:46	3:50	3:55
4:00	4:05	4:07	4:12	4:15	4:20	4:22	4:25	4:27	4:30	4:35	4:46	4:50	4:55
5:00	5:05	5:07	5:12	5:15	5:20	5:22	5:25	5:27	5:30	5:35	5:46	5:50	5:55
6:00	6:05	6:07	6:12	6:15	6:20	6:22	6:25	6:27	6:30	6:35	6:46	6:50	6:55

Notes: Shaded are the Peak Service Hours

SATURDAY service begins at 6am - 7pm - Boxed time is only M-F

AM- normal type / PM - bold type

## Using the Schedule



The Trolley runs Monday - Saturday excluding major holidays (New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving, and Christmas Day).

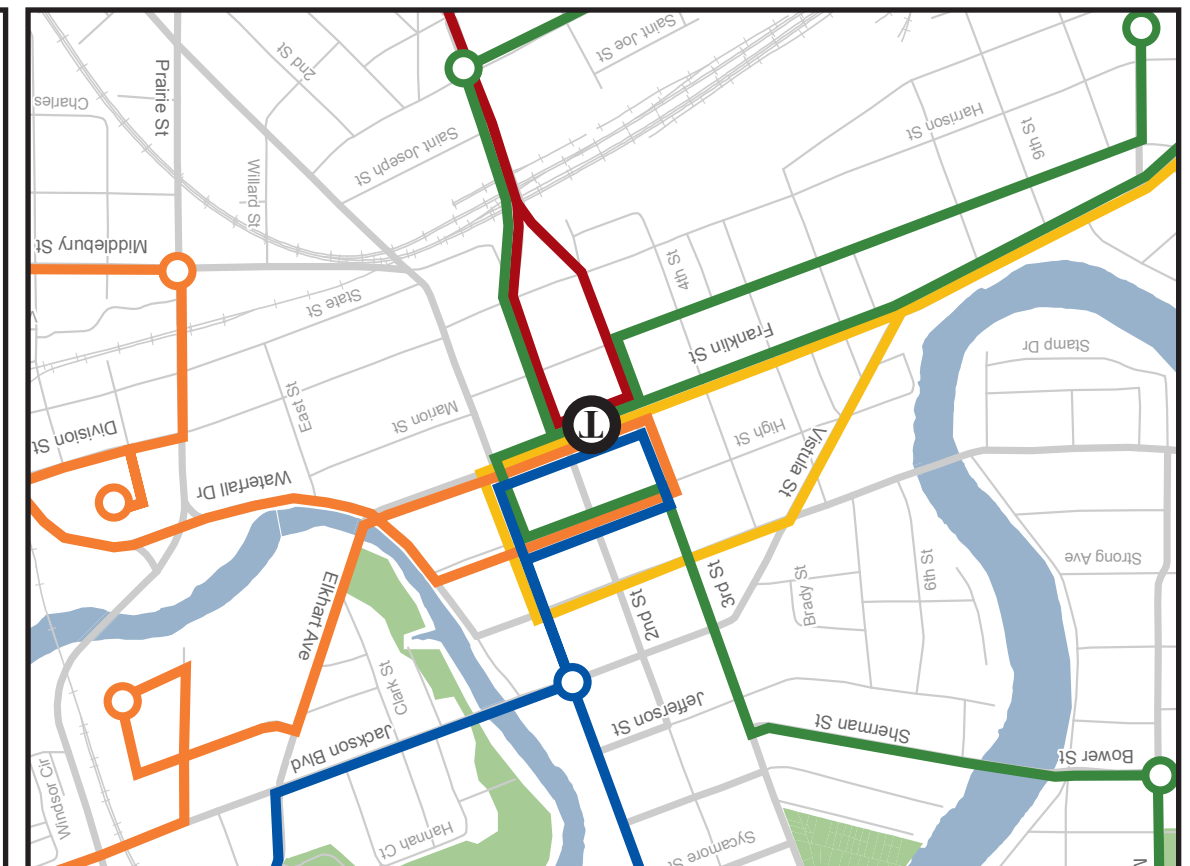
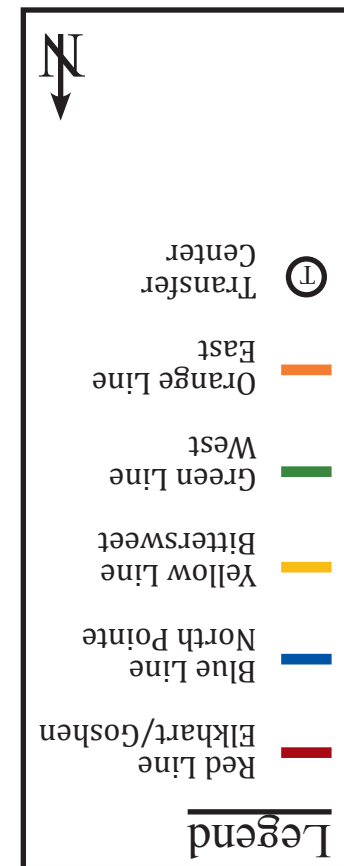
Look at the sample schedule below. At the top of the schedule are the time-point locations along the route. This will give you a general idea of the arrival time of the Trolley at locations along the way. Make sure you are at the stop 5 to 10 minutes early if possible.

**A** Locate the time point nearest your destination and, in the column below it, find the time closest to when you would like to arrive.  
Example: You would like to get to College & 15<sup>th</sup> in Goshen around 2:30.

**B** Then locate the time-point nearest to where you'll be boarding the Trolley.  
Example: You will be boarding the Trolley at the Concord Mall.

**C** By matching up the corresponding time in your boarding column to the one in your destination column, you can estimate when to expect the Trolley at your boarding location.  
Example: Catching the Trolley at 1:45 at the Concord Mall will get you to College & 15<sup>th</sup> at 2:15.

Time-Point Location	Concord Mall	Meijer	Wal-Mart Dunlap	Main & Lincoln	College & 15th
	3	4	5	6	7
	11:15	11:20	11:25	11:37	11:45
	11:45	11:50	11:55	12:07	12:15
	12:15	12:20	12:25	12:37	12:45
	12:45	12:50	12:55	1:07	1:15
	1:15	1:20	1:25	1:37	1:45
	1:45	1:50	1:55	2:07	2:15
	2:15	2:20	2:25	2:37	2:45
	2:45	2:50	2:55	3:07	3:15
	3:15	3:20	3:25	3:37	3:45



Downtown Elkhart Routes



## Catching the Trolley

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## Riding the Trolley

Have exact fare ready when you board. The farebox accepts coins and dollar bills. If you need a transfer, be sure to ask when you board the Trolley. Take your seat as quickly and safely as you can. All Trolleys are lift-equipped; if you use a wheelchair, then you must use the lift. The driver will assist you with boarding and wheelchair securement. Ambulatory riders or riders with their wheelchair weighing more than 600 lbs may not use the lift. For bicyclists, bicycles belong on the bicycle rack at the rear of the Trolley. If the rack has reached its capacity, then you must wait for the next Trolley (bicycles are not allowed in the Trolley).



## Getting off the Trolley

Before you approach your destination, pull the stop request cord by the windows. The bell informs the driver to stop at the next available location. Please exit as quickly and safely as possible. If you're in a wheelchair, the driver will stop and assist you off the Trolley. Bicyclists must remind the driver that they need to remove their bicycle from the rack.



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**Children 5 and under:** Free when accompanied by a fare-paying adult.

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**Disabled Persons:** May ride for 1/2 fare during non-peak hours with ID and a Medicare or Trolley Handi-Card. To get a Handi-Card application contact MACOG at (574) 674-8894.

**Non-Peak Hours**  
5:00 am - 7:00 am  
11:00 am - 3:00 pm  
6:00 pm - 7:00 pm

## MORE INFORMATION

Toll free  
24 hours/7 days a week  
(574) 674-4094  
[www.interurbantrolley.com](http://www.interurbantrolley.com)

Text Telephone (TTY)  
1-800-743-3333



Scan with your phone to find transit directions using Google Transit, or you can visit our website.

Michiana Area Council of Governments  
227 W. Jefferson Blvd., Rm. 1120  
South Bend, IN 46601  
[www.macog.com](http://www.macog.com)



## RED LINE ELKHART/GOSHEN

### DESTINATIONS

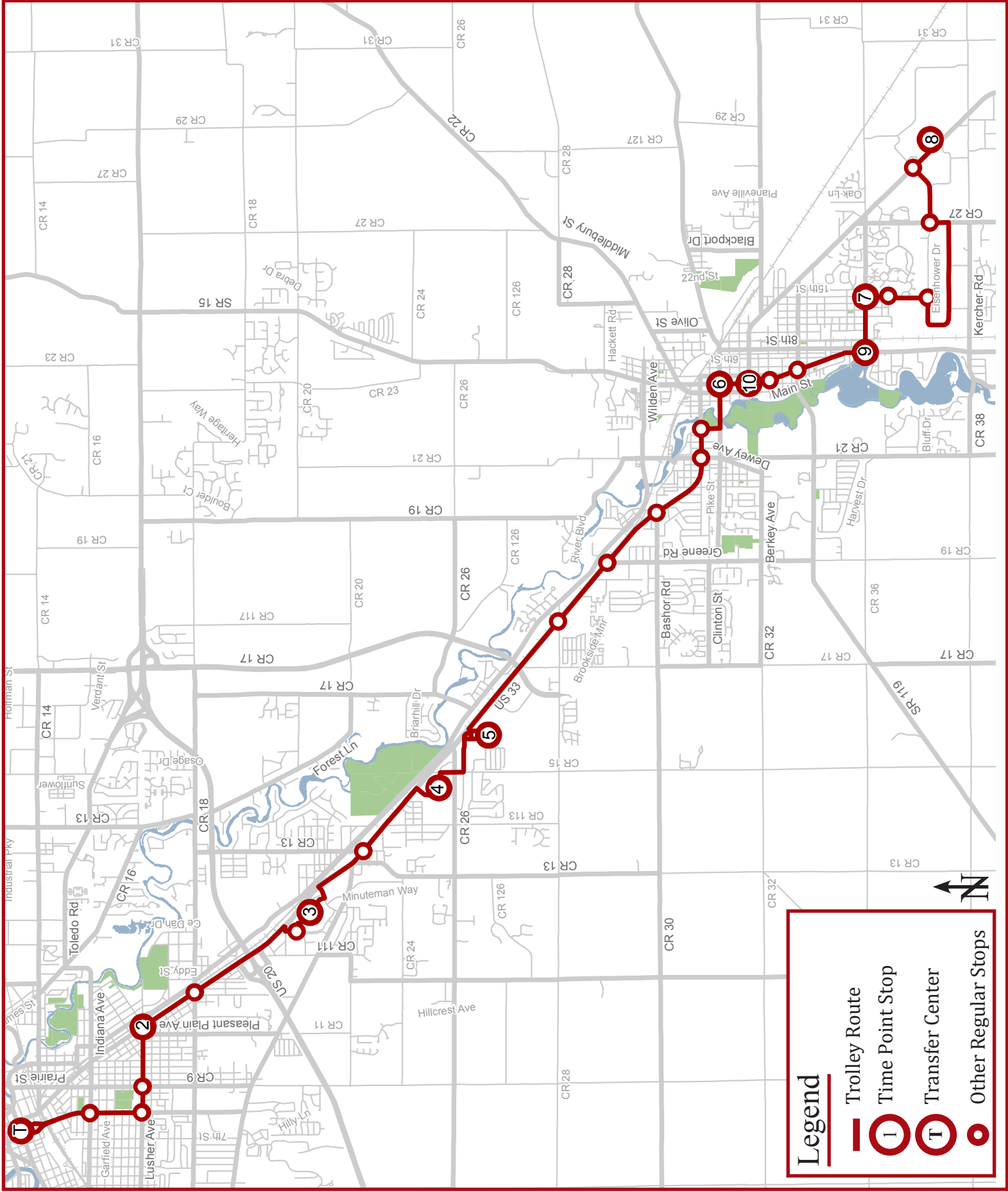
Downtown Elkhart  
Concord Mall  
Meijer  
Wal-Mart - Dunlap  
Elkhart County Court House  
Goshen Public Library  
Goshen College  
Eisenhower Industrial Park  
Wal-Mart - Goshen

## RULES OF THE ROAD

- Please do not smoke, eat, or drink onboard the Trolley.
- The seats in the front are priority seating for elderly and disabled persons.
- Exact fare is required.
- Certified Animals that assist disabled persons are allowed.
- Small pets must be carried in an enclosed cage.
- Please do not litter.
- Carry all personal belongings with you when you exit.
- Bicycles belong on the bicycle rack, not inside the Trolley.



RED LINE ELKHART/GOSHEN



Outbound

Inbound

	Transfer Center Franklin between 2nd & 3rd	Lusher & Main	Concord Mall	Meijer	Wal-Mart Dunlap	Main & Lincoln	College & 15th	Wal-Mart Goshen	Wal-Mart Goshen	College & Main	Main & Madison	Wal-Mart Dunlap	Meijer	Concord Mall	Transfer Center Franklin between 2nd & 3rd	Lusher & Main	Concord Mall	Meijer	Wal-Mart Dunlap	Main & Madison	Wal-Mart Dunlap	Meijer	Concord Mall	Transfer Center Franklin between 2nd & 3rd	Lusher & Main	Concord Mall	Transfer Center Franklin between 2nd & 3rd	Lusher & Main	Concord Mall	Transfer Center Franklin between 2nd & 3rd	Lusher & Main	Concord Mall	Transfer Center Franklin between 2nd & 3rd	Lusher & Main	Concord Mall	Transfer Center Franklin between 2nd & 3rd	Lusher & Main	Concord Mall	Transfer Center Franklin between 2nd & 3rd	Lusher & Main	Concord Mall	Transfer Center Franklin between 2nd & 3rd	Lusher & Main	Concord Mall	Transfer Center Franklin between 2nd & 3rd	Lusher & Main	Concord Mall	Transfer Center Franklin between 2nd & 3rd	Lusher & Main	Concord Mall	Transfer Center Franklin between 2nd & 3rd	Lusher & Main	Concord Mall	Transfer Center Franklin between 2nd & 3rd	Lusher & Main	Concord Mall	Transfer Center Franklin between 2nd & 3rd	Lusher & Main	Concord Mall	Transfer Center Franklin between 2nd & 3rd	Lusher & Main	Concord Mall	Transfer Center Franklin between 2nd & 3rd	Lusher & Main	Concord Mall	Transfer Center Franklin between 2nd & 3rd	Lusher & Main	Concord Mall	Transfer Center Franklin between 2nd & 3rd	Lusher & Main	Concord Mall	Transfer Center Franklin between 2nd & 3rd	Lusher & Main	Concord Mall	Transfer Center Franklin between 2nd & 3rd	Lusher & Main	Concord Mall	Transfer Center Franklin between 2nd & 3rd	Lusher & Main	Concord Mall	Transfer Center Franklin between 2nd & 3rd	Lusher & Main	Concord Mall	Transfer Center Franklin between 2nd & 3rd	Lusher & Main	Concord Mall	Transfer Center Franklin between 2nd & 3rd	Lusher & Main	Concord Mall	Transfer Center Franklin between 2nd & 3rd	Lusher & Main	Concord Mall	Transfer Center 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& 3rd	Lusher & Main	Concord Mall	Transfer Center Franklin between 2nd & 3rd	Lusher & Main	Concord Mall	Transfer Center Franklin between 2nd & 3rd	Lusher & Main	Concord Mall	Transfer Center Franklin between 2nd & 3rd	Lusher & Main	Concord Mall	Transfer Center Franklin between 2nd & 3rd	Lusher & Main	Concord Mall	Transfer Center Franklin between 2nd & 3rd	Lusher & Main	Concord Mall	Transfer Center Franklin between 2nd & 3rd	Lusher & Main	Concord Mall	Transfer Center Franklin between 2nd & 3rd	Lusher & Main	Concord Mall	Transfer Center Franklin between 2nd & 3rd	Lusher & Main	Concord Mall	Transfer Center Franklin between 2nd & 3rd	Lusher & Main	Concord Mall	Transfer Center Franklin between 2nd & 3rd	Lusher & Main	Concord Mall	Transfer Center Franklin between 2nd & 3rd	Lusher & Main	Concord Mall	Transfer Center Franklin between 2nd & 3rd	Lusher & Main	Concord Mall	Transfer Center Franklin between 2nd & 3rd	Lusher & Main	Concord Mall	Transfer Center Franklin between 2nd & 3rd	Lusher & Main	Concord Mall	Transfer Center Franklin between 2nd & 3rd	Lusher & Main	Concord Mall	Transfer Center Franklin between 2nd & 3rd	Lusher & Main	Concord Mall	Transfer Center Franklin between 2nd & 3rd	Lusher & Main	Concord Mall	Transfer Center Franklin between 2nd & 3rd	Lusher & Main	Concord Mall	Transfer Center Franklin between 2nd & 3rd	Lusher & Main	Concord Mall	Transfer Center Franklin between 2nd & 3rd	Lusher & Main	Concord Mall	Transfer Center Franklin between 2nd & 3rd	Lusher & Main	Concord Mall	Transfer Center Franklin between 2nd & 3rd	Lusher & Main	Concord Mall	Transfer Center Franklin between 2nd & 3rd	Lusher & Main	Concord Mall	Transfer Center Franklin between 2nd & 3rd	Lusher & Main	Concord Mall	Transfer Center Franklin between 2nd & 3rd	Lusher & Main	Concord Mall	Transfer Center Franklin between 2nd & 3rd	Lusher & Main	Concord Mall	Transfer Center Franklin between 2nd & 3rd	Lusher & Main	Concord Mall	Transfer Center Franklin between 2nd & 3rd	Lusher & Main	Concord Mall	Transfer Center Franklin between 2nd & 3rd	Lusher & Main	Concord Mall	Transfer Center Franklin between 2nd & 3rd	Lusher & Main	Concord Mall	Transfer Center Franklin between 2nd & 3rd	Lusher & Main	Concord Mall	Transfer Center Franklin between 2nd & 3rd	Lusher & Main	Concord Mall	Transfer Center Franklin between 2nd & 3rd	Lusher & Main	Concord Mall	Transfer Center Franklin between 2nd & 3rd	Lusher & Main	Concord Mall	Transfer Center Franklin between 2nd & 3rd	Lusher & Main	Concord Mall	Transfer Center Franklin between 2nd & 3rd	Lusher & Main	Concord Mall	Transfer Center Franklin between 2nd & 3rd	Lusher & Main	Concord Mall	Transfer Center Franklin between 2nd & 3rd	Lusher & Main	Concord Mall	Transfer Center Franklin between 2nd & 3rd	Lusher & Main	Concord Mall	Transfer Center Franklin between 2nd & 3rd	Lusher & Main	Concord Mall	Transfer Center Franklin between 2nd & 3rd	Lusher & Main	Concord Mall	Transfer Center Franklin between 2nd & 3rd	Lusher & Main	Concord Mall	Transfer Center Franklin between 2nd & 3rd	Lusher & Main	Concord Mall	Transfer Center Franklin between 2nd & 3rd	Lusher & Main	Concord Mall	Transfer Center Franklin between 2nd & 3rd	Lusher & Main	Concord Mall	Transfer Center Franklin between 2nd & 3rd	Lusher & Main	Concord Mall	Transfer Center Franklin between 2nd & 3rd	Lusher & Main	Concord Mall	Transfer Center Franklin between 2nd & 3rd	Lusher & Main	Concord Mall	Transfer Center Franklin between 2nd & 3rd	Lusher & Main	Concord Mall	Transfer Center Franklin between 2nd & 3rd	Lusher & Main	Concord Mall	Transfer Center Franklin between 2nd & 3rd	Lusher & Main	Concord Mall	Transfer Center Franklin between 2nd & 3rd	Lusher & Main	Concord Mall	Transfer Center Franklin between 2nd & 3rd	Lusher & Main	Concord Mall	Transfer Center Franklin between 2nd & 3rd	Lusher & Main	Concord Mall	Transfer Center Franklin between 2nd & 3rd	Lusher & Main	Concord Mall	Transfer Center Franklin between 2nd & 3rd	Lusher & Main	Concord Mall	Transfer Center Franklin between 2nd & 3rd	Lusher & Main	Concord Mall	Transfer Center Franklin between 2nd & 3rd	Lusher & Main	Concord Mall	Transfer Center Franklin between 2nd & 3rd	Lusher & Main	Concord Mall	Transfer Center Franklin between 2nd & 3rd	Lusher & Main	Concord Mall	Transfer Center Franklin between 2nd & 3rd	Lusher & Main	Concord Mall	Transfer Center Franklin between 2nd & 3rd	Lusher & Main	Concord Mall	Transfer Center Franklin between 2nd & 3rd	Lusher & Main	Concord Mall	Transfer Center Franklin between 2nd & 3rd	Lusher & Main	Concord Mall	Transfer Center Franklin between 2nd & 3rd	Lusher & Main	Concord Mall	Transfer Center Franklin between 2nd & 3rd	Lusher & Main	Concord Mall	Transfer Center Franklin between 2nd & 3rd	Lusher & Main	Concord Mall	Transfer Center Franklin between 2nd & 3rd	Lusher & Main	Concord Mall	Transfer Center Franklin between 2nd & 3rd	Lusher & Main	Concord Mall	Transfer Center Franklin between 2nd & 3rd	Lusher & Main	Concord Mall	Transfer Center Franklin between 2nd & 3rd	Lusher & Main	Concord Mall	Transfer Center Franklin between 2nd & 3rd	Lusher & Main	Concord Mall	Transfer Center Franklin between 2nd & 3rd	Lusher & Main	Concord Mall	Transfer Center Franklin between 2nd & 3rd	Lusher & Main	Concord Mall	Transfer Center Franklin between 2nd & 3rd	Lusher & Main	Concord Mall	Transfer Center Franklin between 2nd & 3rd	Lusher & Main	Concord Mall	Transfer Center Franklin between 2nd & 3rd	Lusher & Main	Concord Mall	Transfer Center Franklin between 2nd & 3rd	Lusher & Main	Concord Mall	
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Notes: Shaded are the Peak Service Hours

SATURDAY service begins at 5:30am - 7pm - Boxed time is only M-F

AM- normal type / PM - bold type

## Using the Schedule



The Trolley runs Monday - Saturday excluding major holidays (New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving, and Christmas Day).

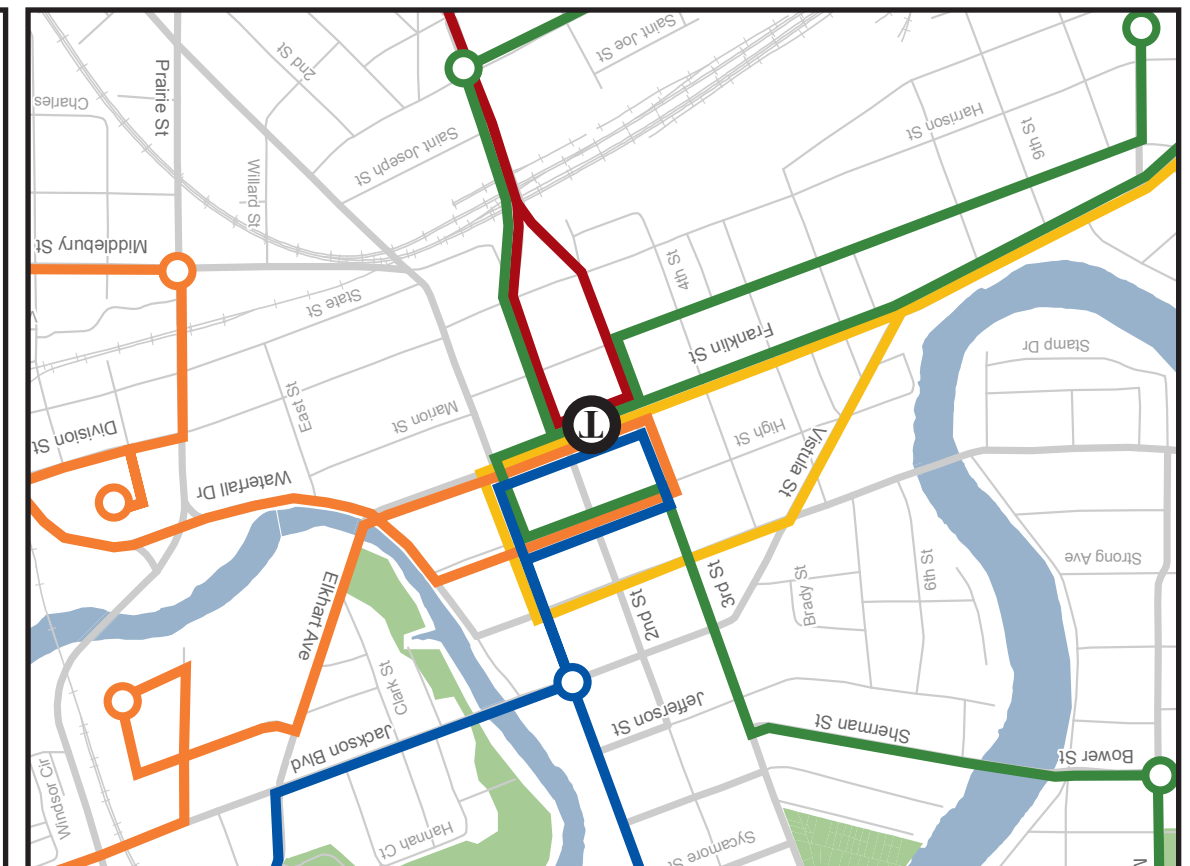
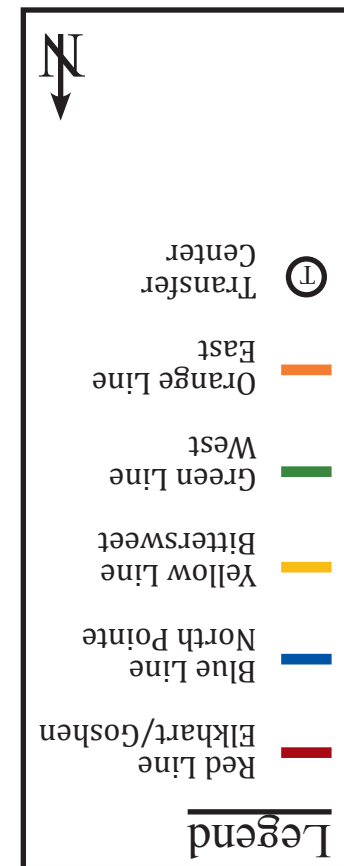
Look at the sample schedule below. At the top of the schedule are the time-point locations along the route. This will give you a general idea of the arrival time of the Trolley at locations along the way. Make sure you are at the stop 5 to 10 minutes early if possible.

**A** Locate the time point nearest your destination and, in the column below it, find the time closest to when you would like to arrive.  
Example: You would like to get to the Kroger around 2:00.

**B** Then locate the time-point nearest to where you'll be boarding the Trolley.  
Example: You will be boarding the Trolley near the Lincoln Center.

**C** By matching up the corresponding time in your boarding column to the one in your destination column, you can estimate when to expect the Trolley at your boarding location.  
Example: Catching the Trolley at 2:04 at the Lincoln Center will get you to Kroger at 2:18.

Time-Point Location	9	10	11	12
	Lincoln Center		Stratford Commons	Old Farm Apts.
				Kroger & Sears
				Connection to Orange Line
Arrival Times	8:04	8:08	8:12	8:18
	9:04	9:08	9:12	9:18
	10:04	10:08	10:12	10:18
	11:04	11:08	11:12	11:18
	12:04	12:08	12:12	12:18
	1:04	1:08	1:12	1:18
	2:04	2:08	2:12	2:18
	3:04	3:08	3:12	3:18
	4:04	4:08	4:12	4:18



Downtown Elkhart Routes



## Catching the Trolley

You can catch the Trolley at the stops listed in the brochure. The Trolley will stop at these locations, OR at a four-way intersection with safe pedestrian access along the route. Please wave as the Trolley approaches so the driver knows you would like to board. (Note: The Trolley only stops on US 33 at designated stops, due to traffic conditions.)



## Riding the Trolley

Have exact fare ready when you board. The farebox accepts coins and dollar bills. If you need a transfer, be sure to ask when you board the Trolley. Take your seat as quickly and safely as you can. All Trolleys are lift-equipped; if you use a wheelchair, then you must use the lift. The driver will assist you with boarding and wheelchair securement. Ambulatory riders or riders with their wheelchair weighing more than 600 lbs may not use the lift. For bicyclists, bicycles belong on the bicycle rack at the rear of the Trolley. If the rack has reached its capacity, then you must wait for the next Trolley (bicycles are not allowed in the Trolley).



## Getting off the Trolley

Before you approach your destination, pull the stop request cord by the windows. The bell informs the driver to stop at the next available location. Please exit as quickly and safely as possible. If you're in a wheelchair, the driver will stop and assist you off the Trolley. Bicyclists must remind the driver that they need to remove their bicycle from the rack.



## Paying Fares

**Exact fare required** - Drivers do not carry change.

**Regular Fare:** \$1.00 per person for a one way trip.

**Children 5 and under:** Free when accompanied by a fare-paying adult.

**Senior Citizen Fare (65+):** May ride for 1/2 fare during non-peak hours.

**Disabled Persons:** May ride for 1/2 fare during non-peak hours with ID and a Medicare or Trolley Handi-Card. To get a Handi-Card application contact MACOG at (574) 674-8894.

**Non-Peak Hours**  
5:00 am - 7:00 am  
11:00 am - 3:00 pm  
6:00 pm - 7:00 pm

## MORE INFORMATION

Toll free  
24 hours/7 days a week  
(574) 674-4094  
[www.interurbantrolley.com](http://www.interurbantrolley.com)

Text Telephone (TTY)  
1-800-743-3333



Scan with your phone to find transit directions using Google Transit, or you can visit our website.

Michiana Area Council of Governments  
227 W. Jefferson Blvd., Rm. 1120  
South Bend, IN 46601  
[www.macog.com](http://www.macog.com)



## GREEN LINE WEST

### DESTINATIONS

Elkhart Clinic  
OSMC  
Elkhart Career Center  
Martin's on Bristol  
Lincoln Center  
Kroger & Sears  
Welfare Office  
Faith Mission

## RULES OF THE ROAD

- Please do not smoke, eat, or drink onboard the Trolley.
- The seats in the front are priority seating for elderly and disabled persons.
- Exact fare is required.
- Certified Animals that assist disabled persons are allowed.
- Small pets must be carried in an enclosed cage.
- Please do not litter.
- Carry all personal belongings with you when you exit.
- Bicycles belong on the bicycle rack, not inside the Trolley.



GREEN LINE WEST



Northwest Loop

	Transfer Center Franklin between 2 <sup>nd</sup> & 3 <sup>rd</sup>	Indiana & Nappanee	Nappanee & Lexington	Nappanee & California	Holiday Village	Martin's on Bristol	Michigan & Bristol	Michigan & Bower	Transfer Center Franklin between 2 <sup>nd</sup> & 3 <sup>rd</sup>
	T	2	3	4	5	6	7	8	T
AM	5:30	5:35	5:36	5:38	5:41	5:48	5:50	5:53	5:57
	6:30	6:35	6:36	6:38	6:41	6:48	6:50	6:53	6:57
	7:30	7:35	7:36	7:38	7:41	7:48	7:50	7:53	7:57
	8:30	8:35	8:36	8:38	8:41	8:48	8:50	8:53	8:57
	9:30	9:35	9:36	9:38	9:41	9:48	9:50	9:53	9:57
	10:30	10:35	10:36	10:38	10:41	10:48	10:50	10:53	10:57
PM	11:30	11:35	11:36	11:38	11:41	11:48	11:50	11:53	11:57
	12:30	12:35	12:36	12:38	12:41	12:48	12:50	12:53	12:57
	1:30	1:35	1:36	1:38	1:41	1:48	1:50	1:53	1:57
	2:30	2:35	2:36	2:38	2:41	2:48	2:50	2:53	2:57
	3:30	3:35	3:36	3:38	3:41	3:48	3:50	3:53	3:57
	4:30	4:35	4:36	4:38	4:41	4:48	4:50	4:53	4:57
	5:30	5:35	5:36	5:38	5:41	5:48	5:50	5:53	5:57
	6:30	6:35	6:36	6:38	6:41	6:48	6:50	6:53	6:57

Southwest Loop

	Transfer Center Franklin between 2 <sup>nd</sup> & 3 <sup>rd</sup>	Lincoln Center	Stratford Commons	Old Farm Apts.	Kroger & Sears Connection to Orange Line	Benham & Lusher	Rosedale Apts.	Faith Mission	Transfer Center Franklin between 2 <sup>nd</sup> & 3 <sup>rd</sup>
	T	9	10	11	12	13	14	15	T
AM	5:00	5:04	5:08	5:12	5:18	5:21	5:24	5:26	5:28
	6:00	6:04	6:08	6:12	6:18	6:21	6:24	6:26	6:28
	7:00	7:04	7:08	7:12	7:18	7:21	7:24	7:26	7:28
	8:00	8:04	8:08	8:12	8:18	8:21	8:24	8:26	8:28
	9:00	9:04	9:08	9:12	9:18	9:21	9:24	9:26	9:28
	10:00	10:04	10:08	10:12	10:18	10:21	10:24	10:26	10:28
PM	11:00	11:04	11:08	11:12	11:18	11:21	11:24	11:26	11:28
	12:00	12:04	12:08	12:12	12:18	12:21	12:24	12:26	12:28
	1:00	1:04	1:08	1:12	1:18	1:21	1:24	1:26	1:28
	2:00	2:04	2:08	2:12	2:18	2:21	2:24	2:26	2:28
	3:00	3:04	3:08	3:12	3:18	3:21	3:24	3:26	3:28
	4:00	4:04	4:08	4:12	4:18	4:21	4:24	4:26	4:28
	5:00	5:04	5:08	5:12	5:18	5:21	5:24	5:26	5:28
	6:00	6:04	6:08	6:12	6:18	6:21	6:24	6:26	6:28

Notes: Shaded are the Peak Service Hours AM- normal type / PM - bold type

## Using the Schedule



The Trolley runs Monday - Saturday excluding major holidays (New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving, and Christmas Day).

Look at the sample schedule below. At the top of the schedule are the time-point locations along the route. This will give you a general idea of the arrival time of the Trolley at locations along the way. Make sure you are at the stop 5 to 10 minutes early if possible.

**A** Locate the time point nearest your destination and, in the column below it, find the time closest to when you would like to arrive.

Example: You would like to get to Martin's on Bittersweet in Mishawaka around 4:00.

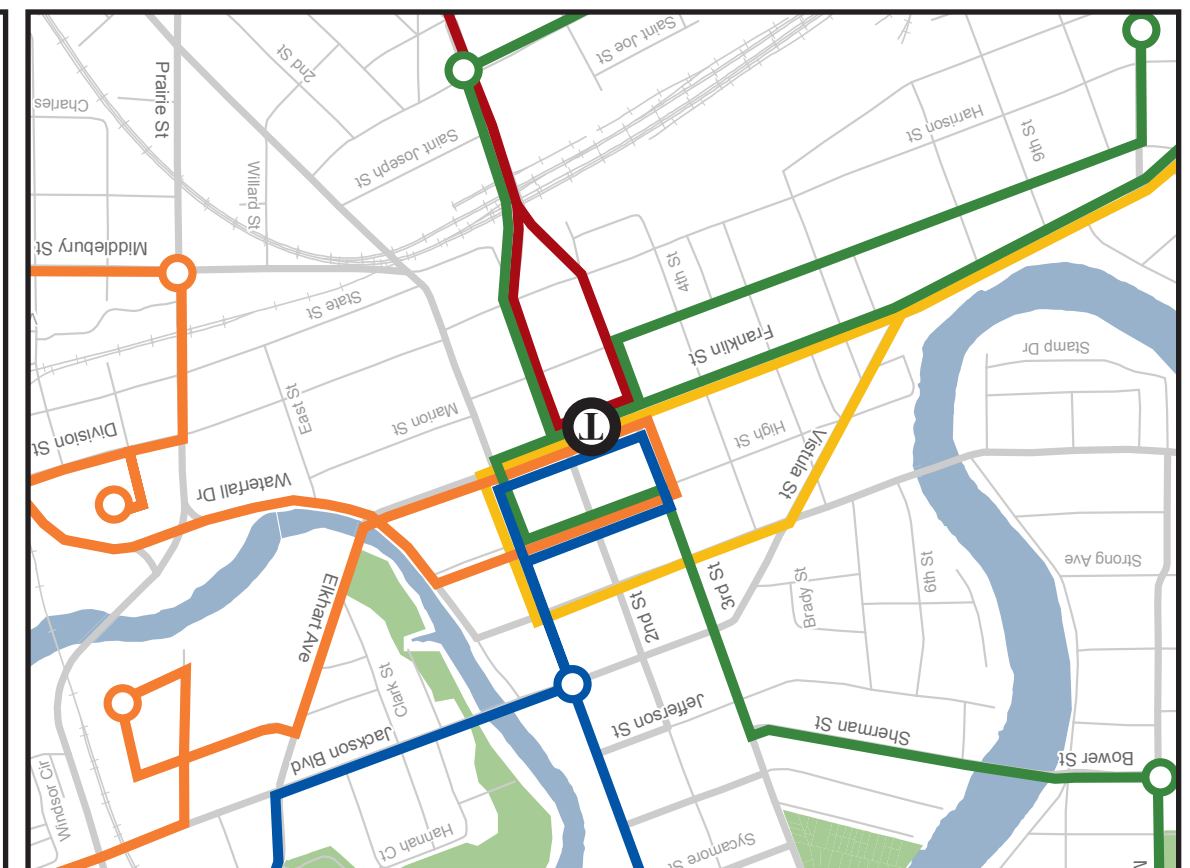
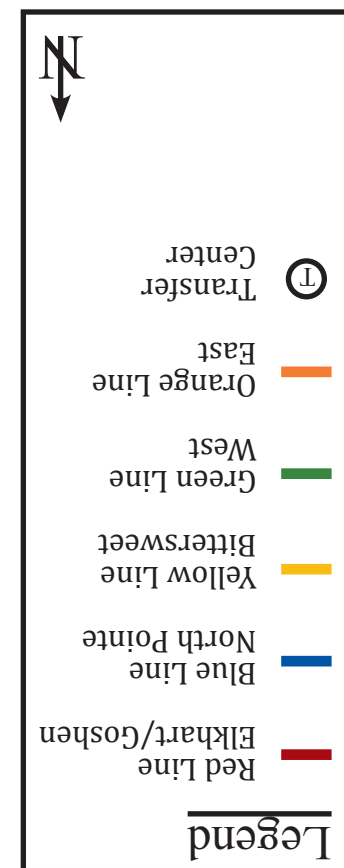
**B** Then locate the time-point nearest to where you'll be boarding the Trolley.

Example: You will be boarding the Trolley at the Wal-Mart on Ash.

**C** By matching up the corresponding time in your boarding column to the one in your destination column, you can estimate when to expect the Trolley at your boarding location.

Example: Catching the Trolley at 3:40 at Wal-Mart will get you to the Martin's on Bittersweet at 3:52pm.

Time-Point Location	4	3	2	1
	Wal-Mart on Ash	Lincolnway & Ash	Lincolnway & Beech	Martin's on Bittersweet
Arrival Times	10:40	10:44	10:46	10:52
	11:40	11:44	11:46	11:52
	12:40	12:44	12:46	12:52
	1:40	1:44	1:46	1:52
	2:40	2:44	2:46	2:52
	3:40	3:44	3:46	3:52
	4:40	4:44	4:46	4:52
	5:40	5:44	5:46	5:52
	6:40	6:44	6:46	6:52



Downtown Elkhart Routes



## Catching the Trolley

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## Getting off the Trolley

Before you approach your destination, pull the stop request cord by the windows. The bell informs the driver to stop at the next available location. Please exit as quickly and safely as possible. If you're in a wheelchair, the driver will stop and assist you off the Trolley. Bicyclists must remind the driver that they need to remove their bicycle from the rack.



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## YELLOW LINE BITTERSWEET

### DESTINATIONS

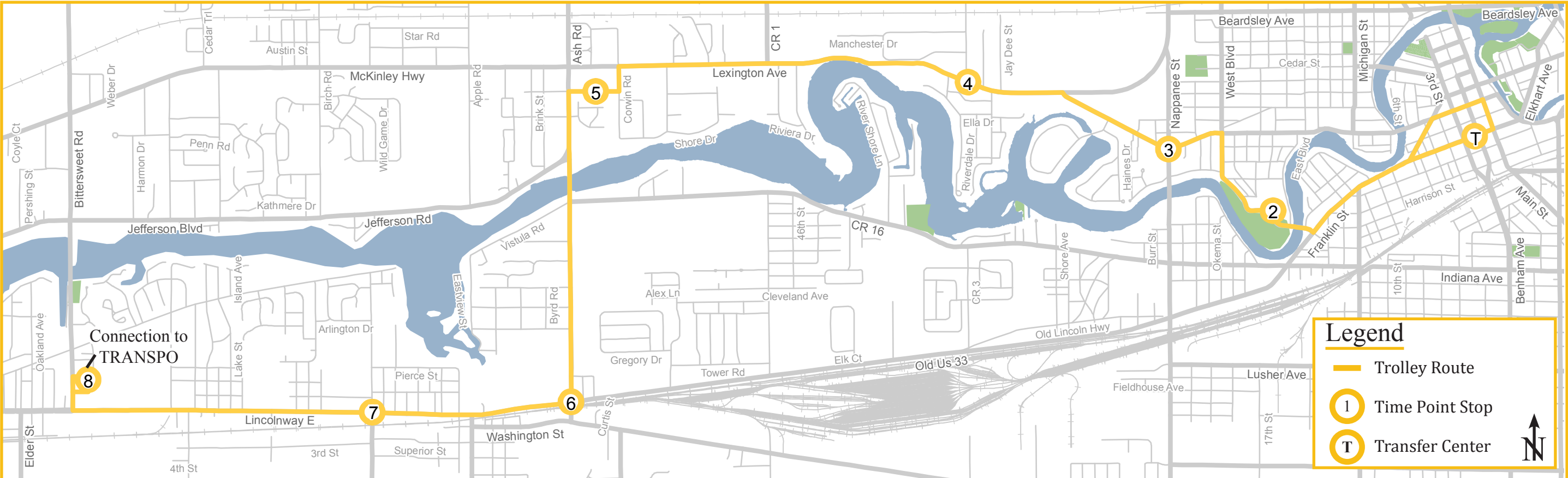
Downtown Elkhart  
Elkhart General Hospital  
Elkhart Clinic  
Heart's Desire  
Wal-Mart on Ash  
Martin's on Bittersweet  
TRANSPO - Mishawaka/  
South Bend Airport

## RULES OF THE ROAD

- Please do not smoke, eat, or drink onboard the Trolley.
- The seats in the front are priority seating for elderly and disabled persons.
- Exact fare is required.
- Certified Animals that assist disabled persons are allowed.
- Small pets must be carried in an enclosed cage.
- Please do not litter.
- Carry all personal belongings with you when you exit.
- Bicycles belong on the bicycle rack, not inside the Trolley.



YELLOW LINE BITTERSWEET



	Outbound								Inbound							
	Transfer Center Franklin between 2 <sup>nd</sup> & 3 <sup>rd</sup>								Martin's on Bittersweet TRANSPO Connection							
	T	2	3	4	5	6	7	8	8	7	6	5	4	3	2	T
AM	--	--	--	--	--	--	--	--	5:00	5:05	5:07	5:11	5:15	5:17	5:20	5:24
	5:30	5:36	5:41	5:43	5:45	5:49	5:51	5:57	6:00	6:05	6:07	6:11	6:15	6:17	6:20	6:24
	6:30	6:36	6:41	6:43	6:45	6:49	6:51	6:57	7:00	7:05	7:07	7:11	7:15	7:17	7:20	7:24
	7:30	7:36	7:41	7:43	7:45	7:49	7:51	7:57	8:00	8:05	8:07	8:11	8:15	8:17	8:20	8:24
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	1:30	1:36	1:41	1:43	1:45	1:49	1:51	1:57	2:00	2:05	2:07	2:11	2:15	2:17	2:20	2:24
	2:30	2:36	2:41	2:43	2:45	2:49	2:51	2:57	3:00	3:05	3:07	3:11	3:15	3:17	3:20	3:24
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	4:30	4:36	4:41	4:43	4:45	4:49	4:51	4:57	5:00	5:05	5:07	5:11	5:15	5:17	5:20	5:24
	5:30	5:36	5:41	5:43	5:45	5:49	5:51	5:57	6:00	6:05	6:07	6:11	6:15	6:17	6:20	6:24
	6:30	6:36	6:41	6:43	6:45	6:49	6:51	6:57	--	--	--	--	--	--	--	--

## Using the Schedule



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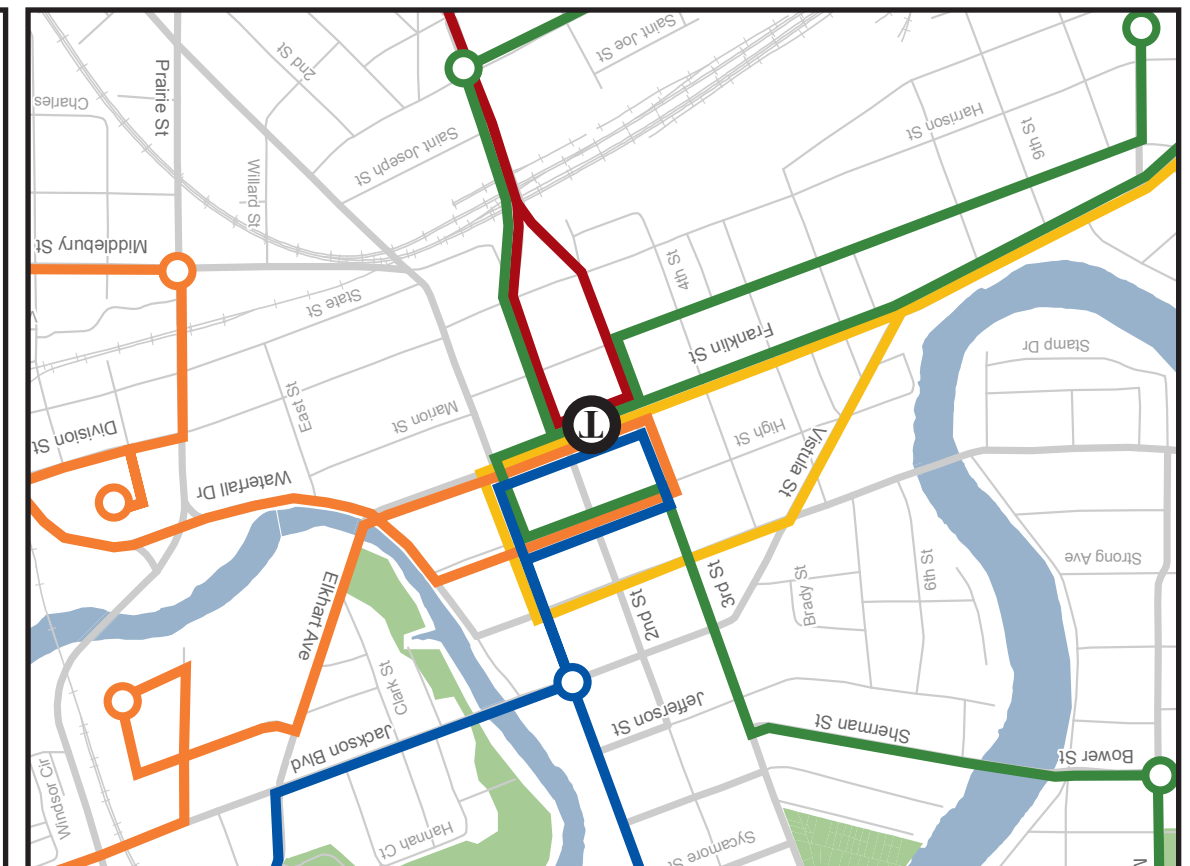
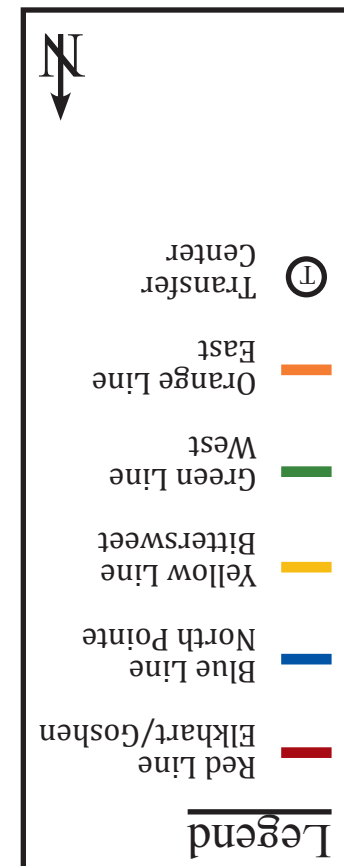
Look at the sample schedule below. At the top of the schedule are the time-point locations along the route. This will give you a general idea of the arrival time of the Trolley at locations along the way. Make sure you are at the stop 5 to 10 minutes early if possible.

**A** Locate the time point nearest your destination and, in the column below it, find the time closest to when you would like to arrive.  
Example: You would like to get to Concord Mall around 10:30.

**B** Then locate the time-point nearest to where you'll be boarding the Trolley.  
Example: You will be boarding the Trolley at Autumn Court Apts.

**C** By matching up the corresponding time in your boarding column to the one in your destination column, you can estimate when to expect the Trolley at your boarding location.  
Example: Catching the Trolley at 10:19 at Autumn Court Apts. will get you to Concord Mall at 10:27.

Time-Point Location	7	8	9	10
	Autumn Court Apts.	Carriage House Apts.	Concord Mall	Ivy Tech
Arrival Times	5:19	5:22	5:27	5:35
	6:19	6:22	6:27	6:35
	7:19	7:22	7:27	7:35
	8:19	8:22	8:27	8:35
	9:19	9:22	9:27	9:35
	10:19	10:22	10:27	10:35
	11:19	11:22	11:27	11:35
	12:19	12:22	12:27	12:35
	1:19	1:22	1:27	1:35



Downtown Elkhart Routes



## Catching the Trolley

You can catch the Trolley at the stops listed in the brochure. The Trolley will stop at these locations, OR at a four-way intersection with safe pedestrian access along the route. Please wave as the Trolley approaches so the driver knows you would like to board. (Note: The Trolley only stops on US 33 at designated stops, due to traffic conditions.)



## Riding the Trolley

Have exact fare ready when you board. The farebox accepts coins and dollar bills. If you need a transfer, be sure to ask when you board the Trolley. Take your seat as quickly and safely as you can. All Trolleys are lift-equipped; if you use a wheelchair, then you must use the lift. The driver will assist you with boarding and wheelchair securement. Ambulatory riders or riders with their wheelchair weighing more than 600 lbs may not use the lift. For bicyclists, bicycles belong on the bicycle rack at the rear of the Trolley. If the rack has reached its capacity, then you must wait for the next Trolley (bicycles are not allowed in the Trolley).



## Getting off the Trolley

Before you approach your destination, pull the stop request cord by the windows. The bell informs the driver to stop at the next available location. Please exit as quickly and safely as possible. If you're in a wheelchair, the driver will stop and assist you off the Trolley. Bicyclists must remind the driver that they need to remove their bicycle from the rack.



## Paying Fares

**Exact fare required** - Drivers do not carry change.

**Regular Fare:** \$1.00 per person for a one way trip.

**Children 5 and under:** Free when accompanied by a fare-paying adult.

**Senior Citizen Fare (65+):** May ride for 1/2 fare during non-peak hours.

**Disabled Persons:** May ride for 1/2 fare during non-peak hours with ID and a Medicare or Trolley Handi-Card. To get a Handi-Card application contact MACOG at (574) 674-8894.

**Non-Peak Hours**  
5:00 am - 7:00 am  
11:00 am - 3:00 pm  
6:00 pm - 7:00 pm

## MORE INFORMATION

Toll free  
24 hours/7 days a week  
(574) 674-4094  
[www.interurbantrolley.com](http://www.interurbantrolley.com)

Text Telephone (TTY)  
1-800-743-3333



Scan with your phone to find transit directions using Google Transit, or you can visit our website.

Michiana Area Council of Governments  
227 W. Jefferson Blvd., Rm. 1120  
South Bend, IN 46601  
[www.macog.com](http://www.macog.com)



## ORANGE LINE EAST

### DESTINATIONS

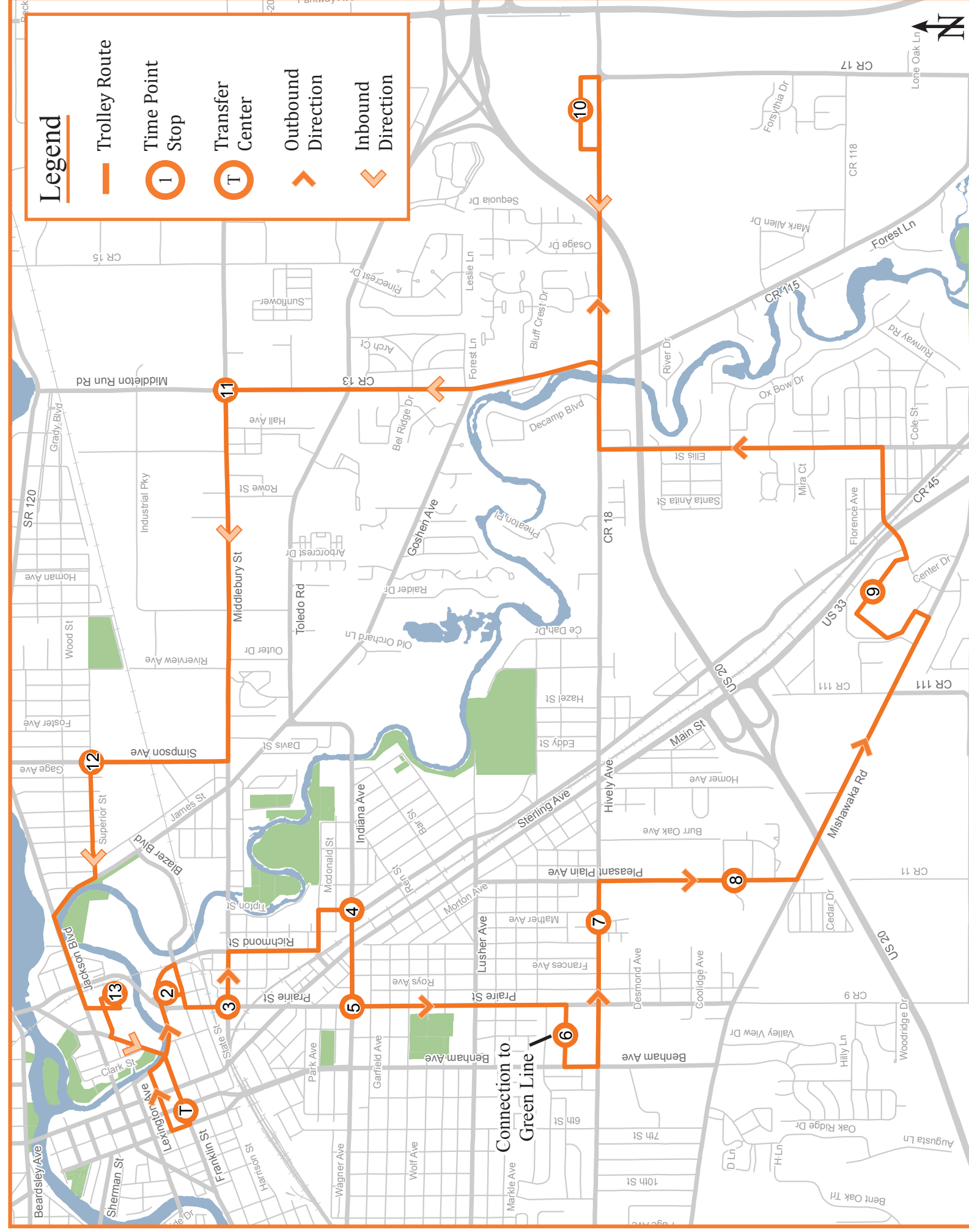
Downtown Elkhart  
Kroger & Sears  
Concord Mall  
Ivy Tech  
Industrial Park - Middlebury St  
Heart City Health Center  
Martin's on Jackson

## RULES OF THE ROAD

- Please do not smoke, eat, or drink onboard the Trolley.
- The seats in the front are priority seating for elderly and disabled persons.
- Exact fare is required.
- Certified Animals that assist disabled persons are allowed.
- Small pets must be carried in an enclosed cage.
- Please do not litter.
- Carry all personal belongings with you when you exit.
- Bicycles belong on the bicycle rack, not inside the Trolley.



# ORANGE LINE EAST



Inbound															
	Transfer Center Franklin between 2nd & 3rd	Waterfall Apts.	Prairie & Middlebury	Sterling & Indiana	Prairie & Indiana	Kroger & Sears Connection to Green Line	Autumn Court Apts.	Concord Mall	Ivy Tech	Ivy Tech	Middlebury & Middletown Run	Simpson & Superior	Martin's on Jackson	Transfer Center Franklin between 2nd & 3rd	
	T	2	3	4	5	6	7	8	9	10	10	11	12	13	T
5:00		5:05	5:08	5:10	5:12	5:18	5:19	5:22	5:27	5:35	5:38	5:43	5:47	5:53	5:57
6:00		6:05	6:08	6:10	6:12	6:18	6:19	6:22	6:27	6:35	6:38	6:43	6:47	6:53	6:57
7:00		7:05	7:08	7:10	7:12	7:18	7:19	7:22	7:27	7:35	7:38	7:43	7:47	7:53	7:57
8:00		8:05	8:08	8:10	8:12	8:18	8:19	8:22	8:27	8:35	8:38	8:43	8:47	8:53	8:57
9:00		9:05	9:08	9:10	9:12	9:18	9:19	9:22	9:27	9:35	9:38	9:43	9:47	9:53	9:57
10:00		10:05	10:08	10:10	10:12	10:18	10:19	10:22	10:27	10:35	10:38	10:43	10:47	10:53	10:57
11:00		11:05	11:08	11:10	11:12	11:18	11:19	11:22	11:27	11:35	11:38	11:43	11:47	11:53	11:57
12:00		12:05	12:08	12:10	12:12	12:18	12:19	12:22	12:27	12:35	12:38	12:43	12:47	12:53	12:57
1:00		1:05	1:08	1:10	1:12	1:18	1:19	1:22	1:27	1:35	1:38	1:43	1:47	1:53	1:57
2:00		2:05	2:08	2:10	2:12	2:18	2:19	2:22	2:27	2:35	2:38	2:43	2:47	2:53	2:57
3:00		3:05	3:08	3:10	3:12	3:18	3:19	3:22	3:27	3:35	3:38	3:43	3:47	3:53	3:57
4:00		4:05	4:08	4:10	4:12	4:18	4:19	4:22	4:27	4:35	4:38	4:43	4:47	4:53	4:57
5:00		5:05	5:08	5:10	5:12	5:18	5:19	5:22	5:27	5:35	5:38	5:43	5:47	5:53	5:57
6:00		6:05	6:08	6:10	6:12	6:18	6:19	6:22	6:27	6:35	6:38	6:43	6:47	6:53	6:57

Outbound

Inbound

Notes: Shaded are the Peak Service Hours

AM- normal type / PM - bold type

## Usando el Programa



El Trolley viaja de Lunes a Sábado excluyendo los principales días festivos (Día de Año Nuevo, Día Conmemorativo, Día de Independencia, Día del Trabajo, Día de Gracias y Día de Navidad).

Mire el programa de muestra abajo. Al tope del programa están las ubicaciones de números de paradas a lo largo de la ruta. Esto le dará una idea general de la hora de llegada del Trolley a las ubicaciones a lo largo del camino. Asegúrese de estar en la parada 5 a 10 minutos antes si es posible.

**A** Ubique el número de parada más cercano a su destino y, en la columna debajo de ella, busque la hora más cercana a cuando usted quisiera llegar.

Ejemplo: A usted le gustaría llegar a la estación la Wal-Mart en CR 6 alrededor de las 4:00.

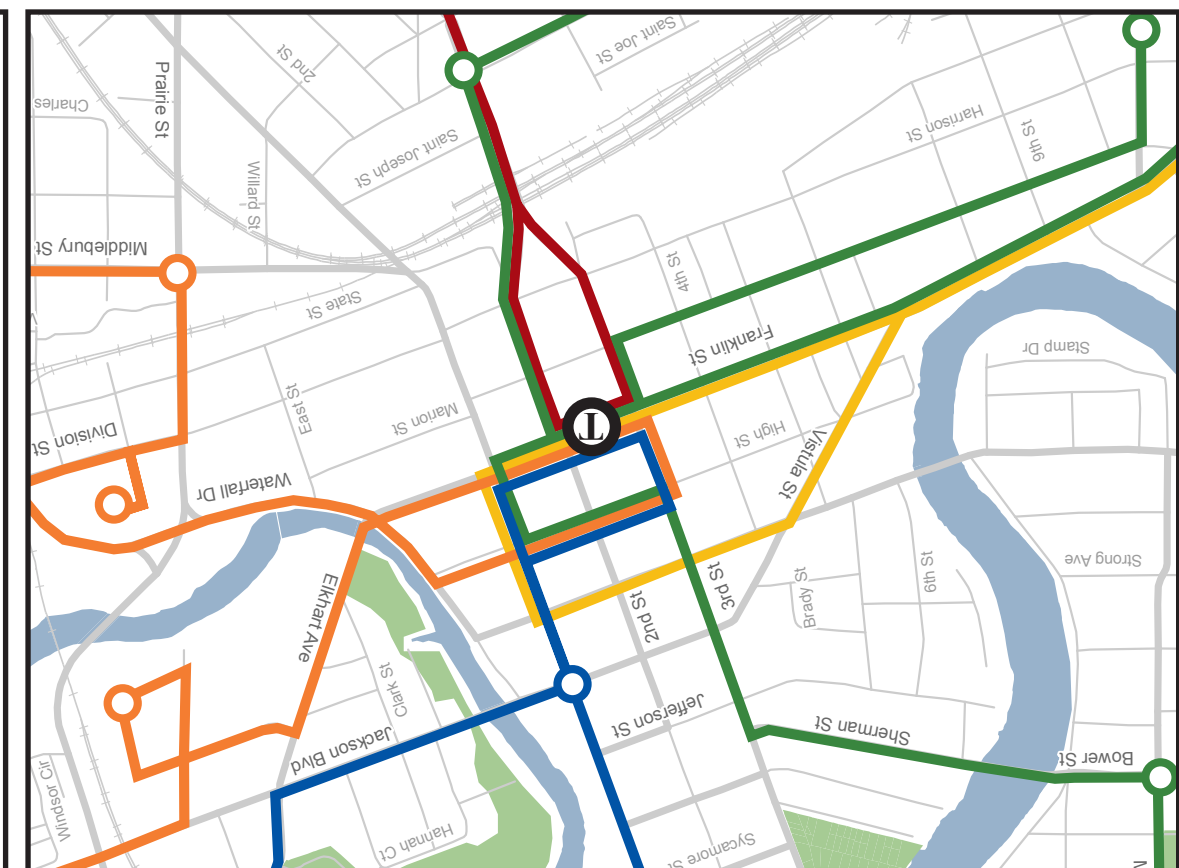
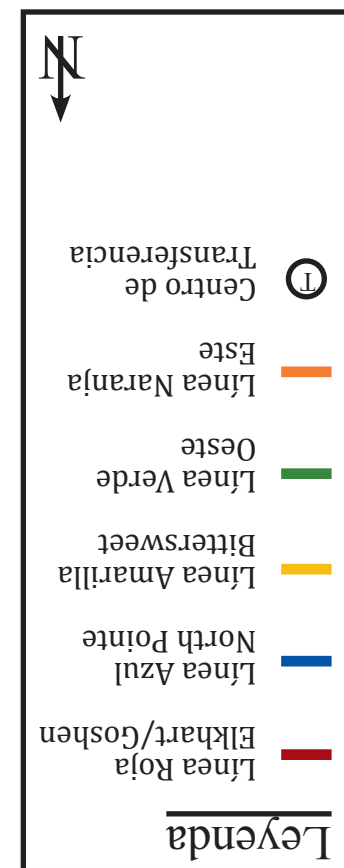
**B** Luego ubique el número de parada más cercano a donde usted estará abordando el Trolley.

Ejemplo: Usted abordaría el Trolley en la North Lake Apts.

**C** Igualando la hora correspondiente en su columna de abordaje a la de su columna de destino, usted puede estimar cuando esperar el Trolley en su ubicación de abordaje.

Ejemplo: Tomando el Trolley a las 3:27 en la North Lake Apts usted llegara a la Estación la Wal-Mart a las 3:46.

Número de Parada	8	9	10	11
	North Lake Apts.	Martin's/Goodwill	K-Mart	Wal-Mart at CR 6
Horarios de llegada	11:27 12:27 1:27 2:27 3:27 4:27 5:27 6:27	11:30 12:30 1:30 2:30 3:30 4:30 5:30 6:30	11:35 12:35 1:35 2:35 3:35 4:35 5:35 6:35	11:46 12:46 1:46 2:46 3:46 4:46 5:46 6:46



## Rutas Centro de Elkhart



## Tomando el Trolley

Usted puede tomar el Trolley en las paradas listadas en el folleto. El Trolley parará en estas ubicaciones o en una intersección de cuatro vías con acceso seguro del peatón a lo largo de la ruta. Favor hacer señas cuando el Trolley se acerca para que el conductor sepa que usted desea abordar. (Nota: El Trolley solo para en la US 33 en paradas designadas, debido a las condiciones del tráfico.)



## Viajando en el Trolley

Tenga listo el pasaje exacto cuando usted aborda. La caja de pasajes acepta monedas y billetes de a dólar. Si necesita una transferencia, asegúrese de pedirla cuando usted aborda el Trolley. Tome su asiento tan rápida y seguramente como pueda. Todos los Trolleys están equipados con elevador; si usted usa silla de ruedas, entonces debe usar el elevador. El conductor lo ayudará a abordar y asegurar la silla de ruedas. Los viajeros ambulatorios o viajeros cuya silla de ruedas pesa más de 600 libras no deben usar el elevador. Para los ciclistas, las bicicletas van en el soporte para aparcar bicicletas detrás del Trolley. Si el soporte ha alcanzado su capacidad, entonces usted debe esperar el próximo Trolley (las bicicletas no son permitidas en el Trolley).



## Bajándose del Trolley

Antes de acercarse a su destino, hale la cuerda de solicitar parada, por las ventanas. El timbre le informa al conductor que pare en la próxima ubicación disponible. Favor salir tan rápida y seguramente como sea posible. Si usted está en una silla de ruedas, el conductor parará y lo ayudará a salir del Trolley. Los ciclistas deben de recordarle al conductor que ellos necesitan remover su bicicleta de la rejilla de soporte.



## Pagando Pasajes

**Se requiere el pasaje exacto** – Los conductores no tienen cambio.

**Pasaje Regular:** \$1.00 por persona por un viaje de ida.

**Niños de 5 años o menores:** Gratis cuando van acompañados de un adulto que paga el pasaje.

**Pasaje de Ciudadano Mayor (65+):** Puede viajar por ½ pasaje durante horas de baja densidad.

**Personas Incapacitadas:** Pueden viajar por ½ pasaje durante horas de baja densidad con identificación y una tarjeta de Medicare o Trolley Handi-Card. Para obtener una solicitud de Handi-Card contacte MACOG al (574) 674-8894.

**Horas de Baja Densidad**  
5:00 am - 7:00 am  
11:00 am - 3:00 pm  
6:00 pm - 7:00 pm

## MÁS INFORMACIÓN

Teléfono gratuito  
24 horas/7 días por semana.  
(574) 674-4094  
www.interurbantrolley.com

Teléfono de Texto (TTY)  
711 ó 1-800-743-3333



Exploración con su teléfono para encontrar las direcciones de tránsito a través de Google Transit, o puede visitar nuestra página web.

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www.macog.com



## LÍNEA AZUL NORTH POINTE

### DESTINO

Downtown Elkhart  
Maple Lane Apartments  
Menards on Windsor  
North Lake Apartments  
North Pointe Mall/K-mart  
Wal-Mart - CR 6  
Martin's/Goodwill - CR 4

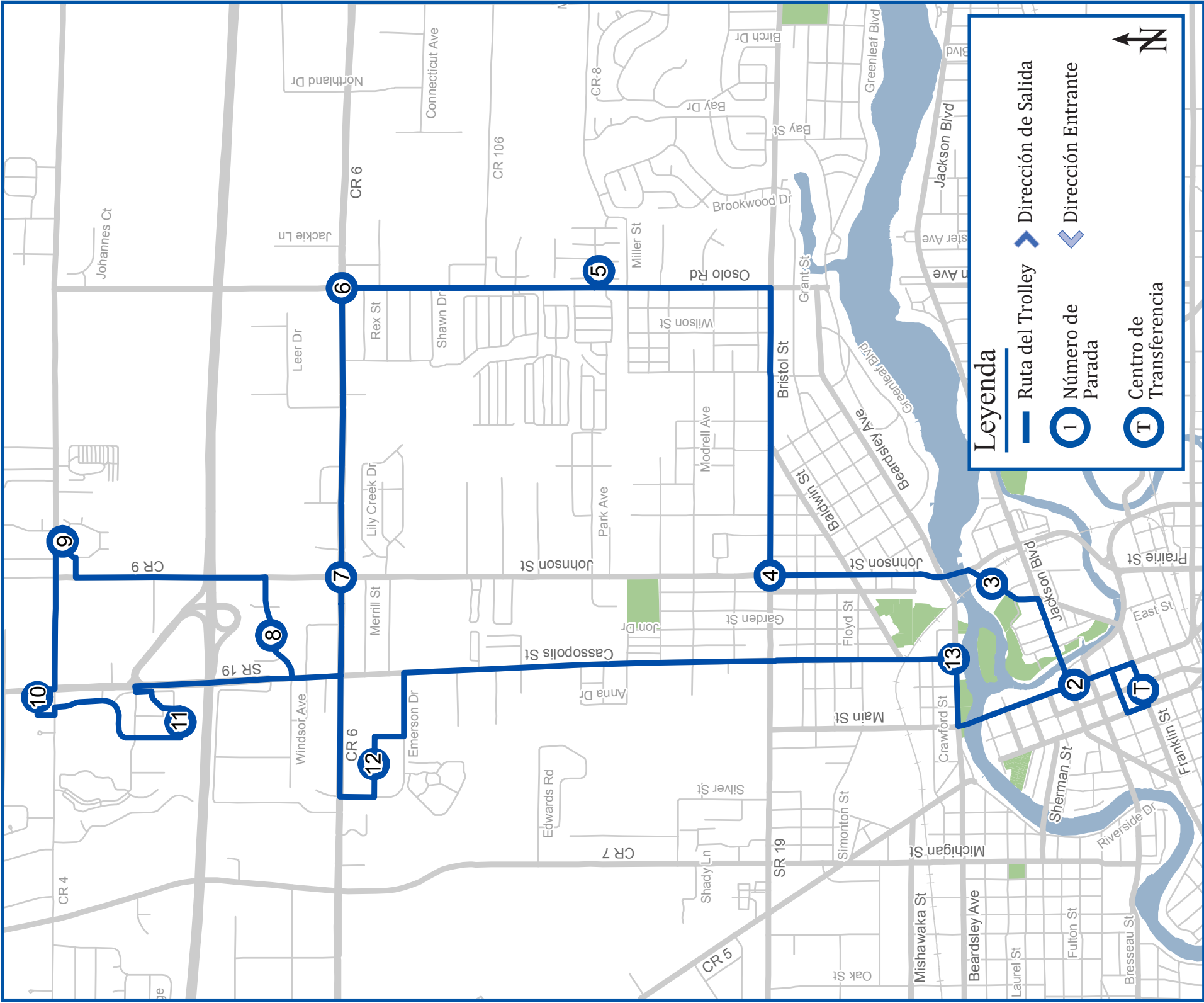


## REGLAS DEL CAMINO

- Favor no fumar, comer o beber a bordo del Trolley.
- Los asientos al frente tienen prioridad para personas mayores e incapacitadas.
- Se requiere el pasaje exacto.
- Se permiten Animales Certificados que ayudan a personas incapacitadas.
- Los animales domésticos pequeños deben llevarse en una jaula.
- Favor de no tirar basura.
- Cuando salga lleve todos sus efectos personales.
- Las bicicletas van en el soporte para aparcar bicicletas, no dentro del Trolley

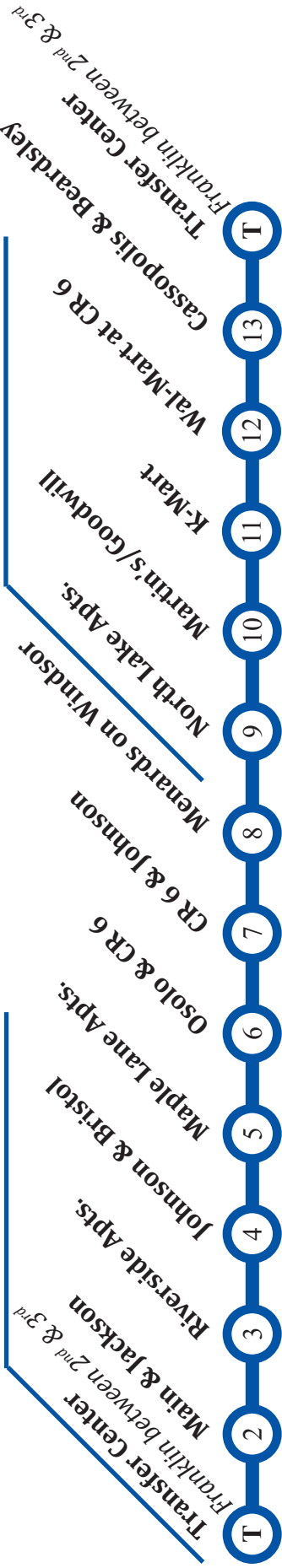


LÍNEA AZUL NORTH



Dirección de Salida

Dirección Entrante



AM

5:00	5:05	5:12	5:15	5:20	5:22	5:25	5:27	5:30	5:35	5:46	5:50	5:55
------	------	------	------	------	------	------	------	------	------	------	------	------

7:00	7:05	7:07	7:12	7:15	7:20	7:22	7:25	7:27	7:30	7:35	7:46	7:50	7:55
8:00	8:05	8:07	8:12	8:15	8:20	8:22	8:25	8:27	8:30	8:35	8:46	8:50	8:55
9:00	9:05	9:07	9:12	9:15	9:20	9:22	9:25	9:27	9:30	9:35	9:46	9:50	9:55
10:00	10:05	10:07	10:12	10:15	10:20	10:22	10:25	10:27	10:30	10:35	10:46	10:50	10:55

PM

11:00	11:05	11:07	11:12	11:15	11:20	11:22	11:25	11:27	11:30	11:35	11:46	11:50	11:55
12:00	12:05	12:07	12:12	12:15	12:20	12:22	12:25	12:27	12:30	12:35	12:46	12:50	12:55
1:00	1:05	1:07	1:12	1:15	1:20	1:22	1:25	1:27	1:30	1:35	1:46	1:50	1:55
2:00	2:05	2:07	2:12	2:15	2:20	2:22	2:25	2:27	2:30	2:35	2:46	2:50	2:55
3:00	3:05	3:07	3:12	3:15	3:20	3:22	3:25	3:27	3:30	3:35	3:46	3:50	3:55
4:00	4:05	4:07	4:12	4:15	4:20	4:22	4:25	4:27	4:30	4:35	4:46	4:50	4:55
5:00	5:05	5:07	5:12	5:15	5:20	5:22	5:25	5:27	5:30	5:35	5:46	5:50	5:55
6:00	6:05	6:07	6:12	6:15	6:20	6:22	6:25	6:27	6:30	6:35	6:46	6:50	6:55

Notas: Sombreadas son las horas pico de servicio

Servicio de los sábados comienza 6am-7pm

Tiempo en cala sólo M-F

AM- normal tipo / PM - **negrita**

## Usando el Programa



El Trolley viaja de Lunes a Sábado excluyendo los principales días festivos (Día de Año Nuevo, Día Conmemorativo, Día de Independencia, Día del Trabajo, Día de Gracias y Día de Navidad).

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**A** Ubique el número de parada más cercano a su destino y, en la columna debajo de ella, busque la hora más cercana a cuando usted quisiera llegar.

Ejemplo: A usted le gustaría llegar a College y 15th en Goshen alrededor de las 2:30.

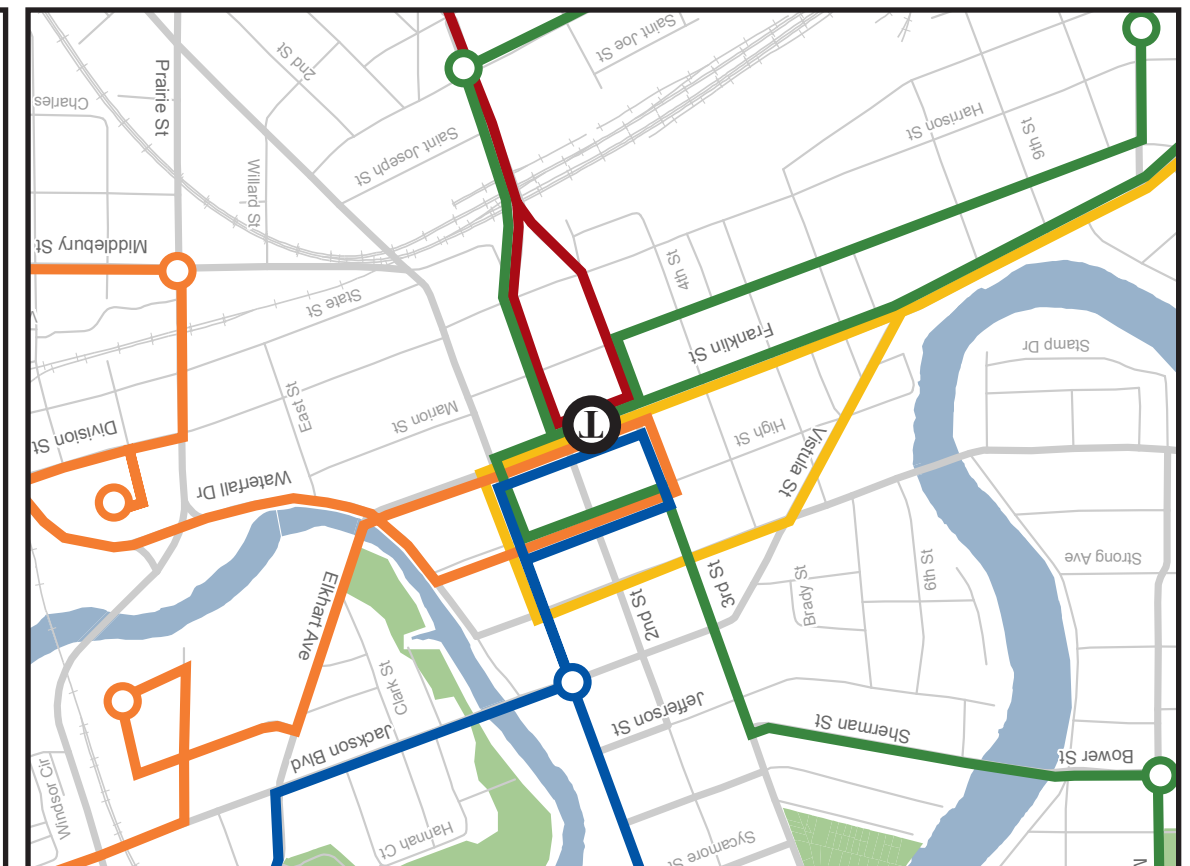
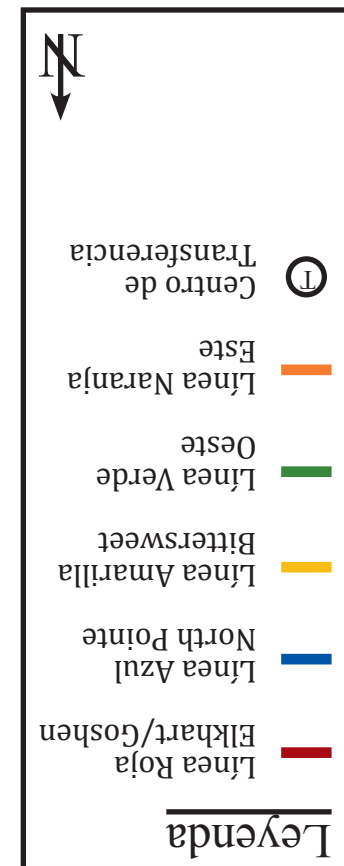
**B** Luego ubique el número de parada más cercano a donde usted estará abordando el Trolley.

Ejemplo: Usted abordaría el Trolley en Concord Mall.

**C** Igualando la hora correspondiente en su columna de abordaje a la de su columna de destino, usted puede estimar cuando esperar el Trolley en su ubicación de abordaje.

Ejemplo: Tomando el Trolley a la 1:45 en Concord Mall lo llevaría a usted a College y 15th a las 2:15.

Número de Parada	3	4	5	6	7
	Concord Mall	Meijer	Wal-Mart Dunlap	Main & Lincoln	College & 15th
	11:15	11:20	11:25	11:37	11:45
	11:45	11:50	11:55	12:07	12:15
	12:15	12:20	12:25	12:37	12:45
	12:45	12:50	12:55	1:07	1:15
	1:15	1:20	1:25	1:37	1:45
	1:45	1:50	1:55	2:07	2:15
	2:15	2:20	2:25	2:37	2:45
	2:45	2:50	2:55	3:07	3:15
	3:15	3:20	3:25	3:37	3:45
Horarios de llegada					



## Rutas Centro de Elkhart



## Tomando el Trolley

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Tenga listo el pasaje exacto cuando usted aborda. La caja de pasajes acepta monedas y billetes de a dólar. Si necesita una transferencia, asegúrese de pedirla cuando usted aborda el Trolley. Tome su asiento tan rápida y seguramente como pueda. Todos los Trolleys están equipados con elevador; si usted usa silla de ruedas, entonces debe usar el elevador. El conductor lo ayudará a abordar y asegurar la silla de ruedas. Los viajeros ambulatorios o viajeros cuya silla de ruedas pesa más de 600 libras no deben usar el elevador. Para los ciclistas, las bicicletas van en el soporte para aparcar bicicletas detrás del Trolley. Si el soporte ha alcanzado su capacidad, entonces usted debe esperar el próximo Trolley (las bicicletas no son permitidas en el Trolley).



## Bajándose del Trolley

Antes de acercarse a su destino, hale la cuerda de solicitar parada, por las ventanas. El timbre le informa al conductor que pare en la próxima ubicación disponible. Favor salir tan rápida y seguramente como sea posible. Si usted está en una silla de ruedas, el conductor parará y lo ayudará a salir del Trolley. Los ciclistas deben de recordarle al conductor que ellos necesitan remover su bicicleta de la rejilla de soporte.



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6:00 pm - 7:00 pm

## MÁS INFORMACIÓN

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[www.macog.com](http://www.macog.com)



## LÍNEA ROJA ELKHART/GOSHEN

### DESTINO

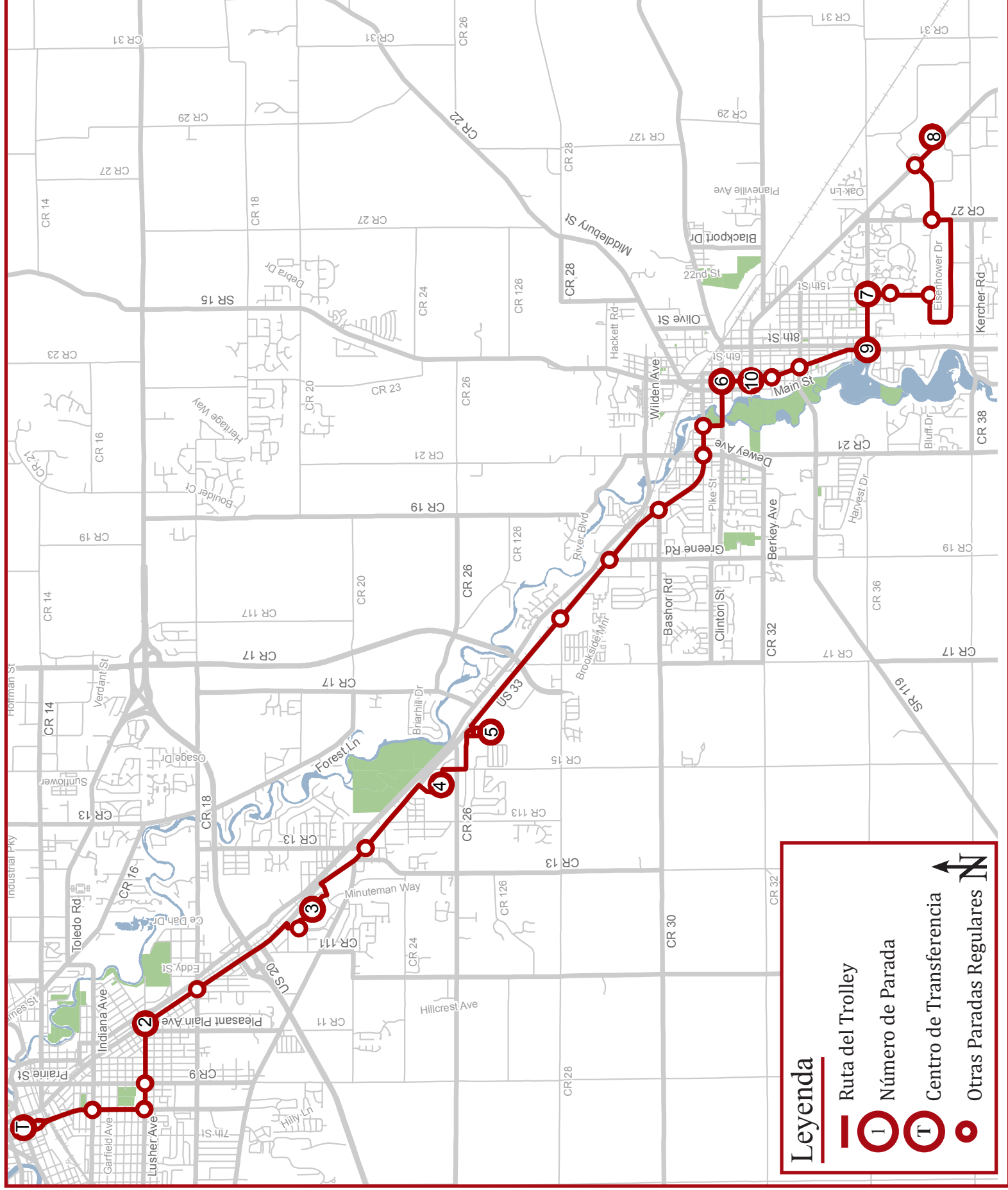
Downtown Elkhart  
Concord Mall  
Meijer  
Wal-Mart - Dunlap  
Elkhart County Court House  
Goshen Public Library  
Goshen College  
Eisenhower Industrial Park  
Wal-Mart - Goshen

## REGLAS DEL CAMINO

- Favor no fumar, comer o beber a bordo del Trolley.
- Los asientos al frente tienen prioridad para personas mayores e incapacitadas.
- Se requiere el pasaje exacto.
- Se permiten Animales Certificados que ayudan a personas incapacitadas.
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- Favor de no tirar basura.
- Cuando salga lleve todos sus efectos personales.
- Las bicicletas van en el soporte para aparcar bicicletas, no dentro del Trolley



## LÍNEA ROJA ELKHART/GOSHEN



## Dirección de Salida

# Dirección Entrante

<div>Transfer Center between 2nd &amp; 3rd</div> <div>Franklin</div>															
	2	3	4	5	6	7	8	8	9	10	5	4	3	2	T
AM	---	---	---	5:00	5:07	5:15	5:25	5:30	5:40	5:45	5:55	6:00	6:05	6:10	6:25
5:00	5:10	5:15	5:20	5:25	5:37	5:45	5:55	6:00	6:10	6:15	6:25	6:30	6:35	6:40	6:55
5:30	5:40	5:45	5:50	5:55	6:07	6:15	6:25	6:30	6:40	6:45	6:55	7:00	7:05	7:10	7:25
6:00	6:10	6:15	6:20	6:25	6:37	6:45	6:55	7:00	7:10	7:15	7:25	7:30	7:35	7:40	7:55
6:30	6:40	6:45	6:50	6:55	7:07	7:15	7:25	7:30	7:40	7:45	7:55	8:00	8:05	8:10	8:25
7:00	7:10	7:15	7:20	7:25	7:37	7:45	7:55	8:00	8:10	8:15	8:25	8:30	8:35	8:40	8:55
7:30	7:40	7:45	7:50	7:55	8:07	8:15	8:25	8:30	8:40	8:45	8:55	9:00	9:05	9:10	9:25
8:00	8:10	8:15	8:20	8:25	8:37	8:45	8:55	9:00	9:10	9:15	9:25	9:30	9:35	9:40	9:55
8:30	8:40	8:45	8:50	8:55	9:07	9:15	9:25	9:30	9:40	9:45	9:55	10:00	10:05	10:10	10:25
9:00	9:10	9:15	9:20	9:25	9:37	9:45	9:55	10:00	10:10	10:15	10:25	10:30	10:35	10:40	10:55
9:30	9:40	9:45	9:50	9:55	10:07	10:15	10:25	10:30	10:40	10:45	10:55	11:00	11:05	11:10	11:25
10:00	10:10	10:15	10:20	10:25	10:37	10:45	10:55	11:00	11:10	11:15	11:25	11:30	11:35	11:40	11:55
10:30	10:40	10:45	10:50	10:55	11:07	11:15	11:25	11:30	11:40	11:45	11:55	12:00	12:05	12:10	12:25
11:00	11:10	11:15	11:20	11:25	11:37	11:45	11:55	12:00	12:10	12:15	12:25	12:30	12:35	12:40	12:55
11:30	11:40	11:45	11:50	11:55	12:07	12:15	12:25	12:30	12:40	12:45	12:55	1:00	1:05	1:10	1:25
12:00	12:10	12:15	12:20	12:25	12:37	12:45	12:55	1:00	1:10	1:15	1:25	1:30	1:35	1:40	1:55
12:30	12:40	12:45	12:50	12:55	1:07	1:15	1:25	1:30	1:40	1:45	1:55	2:00	2:05	2:10	2:25
1:00	1:10	1:15	1:20	1:25	1:37	1:45	1:55	2:00	2:10	2:15	2:25	2:30	2:35	2:40	2:55
1:30	1:40	1:45	1:50	1:55	2:07	2:15	2:25	2:30	2:40	2:45	2:55	3:00	3:05	3:10	3:25
2:00	2:10	2:15	2:20	2:25	2:37	2:45	2:55	3:00	3:10	3:15	3:25	3:30	3:35	3:40	3:55
2:30	2:40	2:45	2:50	2:55	3:07	3:15	3:25	3:30	3:40	3:45	3:55	4:00	4:05	4:10	4:25
3:00	3:10	3:15	3:20	3:25	3:37	3:45	3:55	4:00	4:10	4:15	4:25	4:30	4:35	4:40	4:55
3:30	3:40	3:45	3:50	3:55	4:07	4:15	4:25	4:30	4:40	4:45	4:55	5:00	5:05	5:10	5:25
4:00	4:10	4:15	4:20	4:25	4:37	4:45	4:55	5:00	5:10	5:15	5:25	5:30	5:35	5:40	5:55
4:30	4:40	4:45	4:50	4:55	5:07	5:15	5:25	5:30	5:40	5:45	5:55	6:00	6:05	6:10	6:25
5:00	5:10	5:15	5:20	5:25	5:37	5:45	5:55	6:00	6:10	6:15	6:25	6:30	6:35	6:40	6:55
5:30	5:40	5:45	5:50	5:55	6:07	6:15	6:25	6:30	6:40	6:45	6:55	7:00	7:05	7:10	7:25
6:00	6:10	6:15	6:20	6:25	6:37	6:45	6:55	7:00	7:10	7:15	7:25	7:30	7:35	7:40	7:55
6:30	6:40	6:45	6:50	6:55	7:07	7:15	7:25	7:30	7:40	7:45	7:55	8:00	8:05	8:10	8:25
7:00	7:10	7:15	7:20	7:25	7:37	7:45	7:55	8:00	8:10	8:15	8:25	8:30	8:35	8:40	8:55
7:30	7:40	7:45	7:50	7:55	8:07	8:15	8:25	8:30	8:40	8:45	8:55	9:00	9:05	9:10	9:25
8:00	8:10	8:15	8:20	8:25	8:37	8:45	8:55	9:00	9:10	9:15	9:25	9:30	9:35	9:40	9:55
8:30	8:40	8:45	8:50	8:55	9:07	9:15	9:25	9:30	9:40	9:45	9:55	10:00	10:05	10:10	10:25
9:00	9:10	9:15	9:20	9:25	9:37	9:45	9:55	10:00	10:10	10:15	10:25	10:30	10:35	10:40	10:55
9:30	9:40	9:45	9:50	9:55	10:07	10:15	10:25	10:30	10:40	10:45	10:55	11:00	11:05	11:10	11:25
10:00	10:10	10:15	10:20	10:25	10:37	10:45	10:55	11:00	11:10	11:15	11:25	11:30	11:35	11:40	11:55
10:30	10:40	10:45	10:50	10:55	11:07	11:15	11:25	11:30	11:40	11:45	11:55	12:00	12:05	12:10	12:25
11:00	11:10	11:15	11:20	11:25	11:37	11:45	11:55	12:00	12:10	12:15	12:25	12:30	12:35	12:40	12:55
11:30	11:40	11:45	11:50	11:55	12:07	12:15	12:25	12:30	12:40	12:45	12:55	1:00	1:05	1:10	1:25
12:00	12:10	12:15	12:20	12:25	12:37	12:45	12:55	1:00	1:10	1:15	1:25	1:30	1:35	1:40	1:55
12:30	12:40	12:45	12:50	12:55	1:07	1:15	1:25	1:30	1:40	1:45	1:55	2:00	2:05	2:10	2:25
1:00	1:10	1:15	1:20	1:25	1:37	1:45	1:55	2:00	2:10	2:15	2:25	2:30	2:35	2:40	2:55
1:30	1:40	1:45	1:50	1:55	2:07	2:15	2:25	2:30	2:40	2:45	2:55	3:00	3:05	3:10	3:25
2:00	2:10	2:15	2:20	2:25	2:37	2:45	2:55	3:00	3:10	3:15	3:25	3:30	3:35	3:40	3:55
2:30	2:40	2:45	2:50	2:55	3:07	3:15	3:25	3:30	3:40	3:45	3:55	4:00	4:05	4:10	4:25
3:00	3:10	3:15	3:20	3:25	3:37	3:45	3:55	4:00	4:10	4:15	4:25	4:30	4:35	4:40	4:55
3:30	3:40	3:45	3:50	3:55	4:07	4:15	4:25	4:30	4:40	4:45	4:55	5:00	5:05	5:10	5:25
4:00	4:10	4:15	4:20	4:25	4:37	4:45	4:55	5:00	5:10	5:15	5:25	5:30	5:35	5:40	5:55
4:30	4:40	4:45	4:50	4:55	5:07	5:15	5:25	5:30	5:40	5:45	5:55	6:00	6:05	6:10	6:25
5:00	5:10	5:15	5:20	5:25	5:37	5:45	5:55	6:00	6:10	6:15	6:25	6:30	6:35	6:40	6:55
5:30	5:40	5:45	5:50	5:55	6:07	6:15	6:25	6:30	6:40	6:45	6:55	7:00	7:05	7:10	7:25
6:00	6:10	6:15	6:20	6:25	6:37	6:45	6:55	7:00	7:10	7:15	7:25	7:30	7:35	7:40	7:55

Notas: Sombreadas son las horas pico de servicio

Tiempo en caja sólo M-F

Fecha de vigencia: 4/2/12      Horario sujeto a cambio

Usando el Programa



El Trolley viaja de Lunes a Sábado excluyendo los principales días festivos (Día de Año Nuevo, Día Conmemorativo, Día de Independencia, Día del Trabajo, Día de Gracias y Día de Navidad).

Mire el programa de muestra abajo. Al tope del programa están las ubicaciones de números de paradas a lo largo de la ruta. Esto le dará una idea general de la hora de llegada del Trolley a las ubicaciones a lo largo del camino. Asegúrese de estar en la parada 5 a 10 minutos antes si es posible.

**A** Ubique el número de parada más cercano a su destino y, en la columna debajo de ella, busque la hora más cercana a cuando usted quisiera llegar.

Ejemplo: A usted le gustaría llegar a la Kroger alrededor de las 2:00.

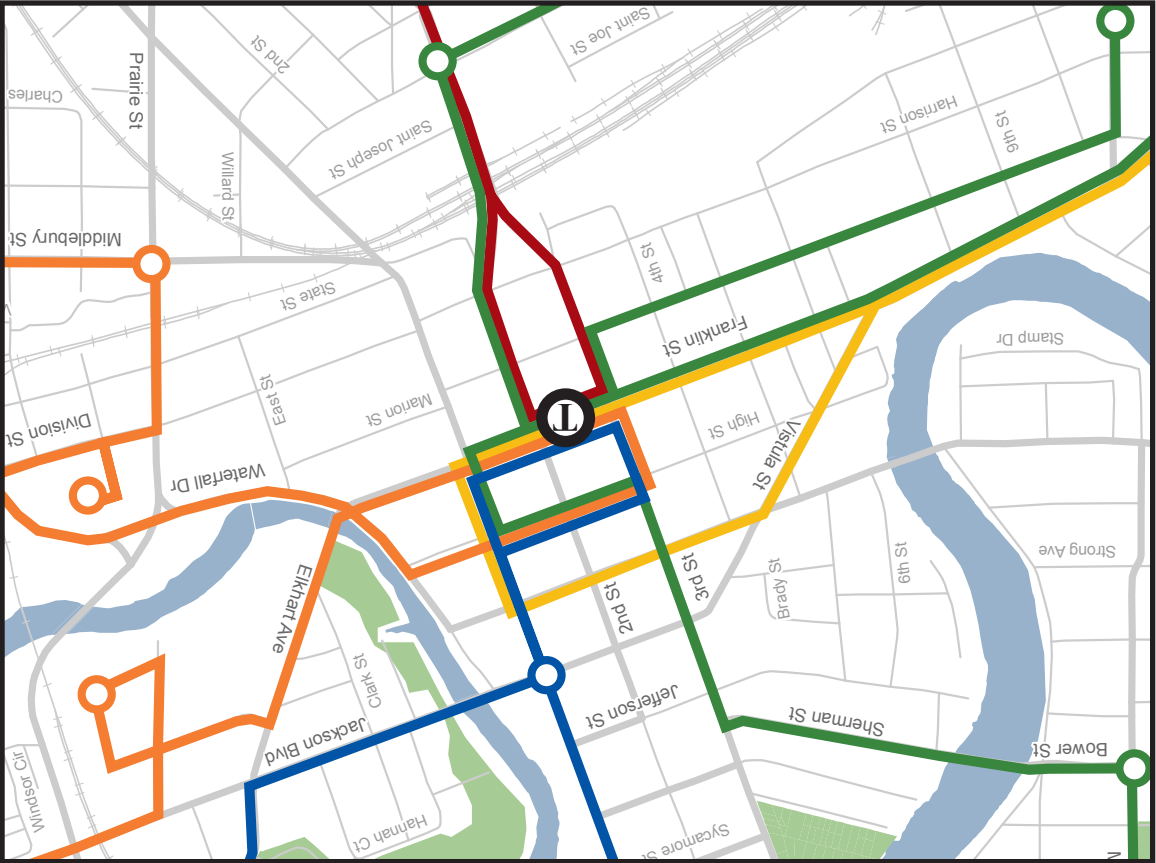
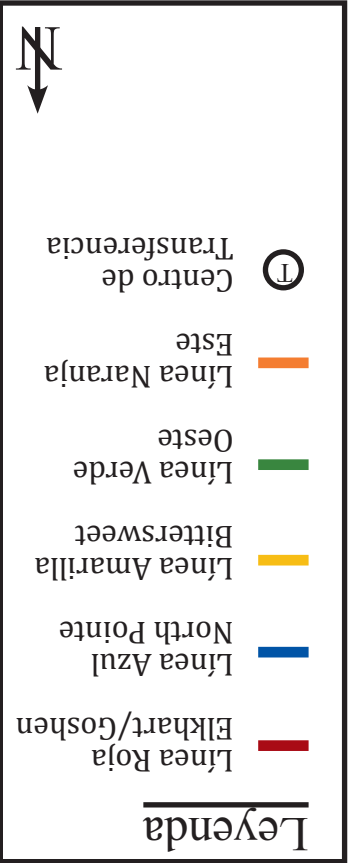
**B** Luego ubique el número de parada más cercano a donde usted estará abordando el Trolley.

Ejemplo: Usted abordaría el Trolley en Lincoln Center.

**C** Igualando la hora correspondiente en su columna de abordaje a la de su columna de destino, usted puede estimar cuando esperar el Trolley en su ubicación de abordaje.

Ejemplo: Tomando el Trolley a las 2:04 en Lincoln Center llegaría usted a la Kroger a las 2:18.

Número de Parada	Lincoln Center	Stratford Commons	Old Farm Apts.	Kroger & Sears La conexión a la Línea Naranja
9	B	10	11	12
Horarios de llegada	8:04 9:04 10:04 11:04 12:04 1:04 2:04 3:04 4:04	8:08 9:08 10:08 11:08 12:08 1:08 2:08 3:08 4:08	8:12 9:12 10:12 11:12 12:12 1:12 2:12 3:12 4:12	8:18 9:18 10:18 11:18 12:18 1:18 2:18 3:18 4:18



Rutas Centro de Elkhart



Tomando el Trolley

Usted puede tomar el Trolley en las paradas listadas en el folleto. El Trolley parará en estas ubicaciones o en una intersección de cuatro vías con acceso seguro del peatón a lo largo de la ruta. Favor hacer señas cuando el Trolley se acerca para que el conductor sepa que usted desea abordar. (Nota: El Trolley solo para en la US 33 en paradas designadas, debido a las condiciones del tráfico.)



Viajando en el Trolley

Tenga listo el pasaje exacto cuando usted aborda. La caja de pasajes acepta monedas y billetes de a dólar. Si necesita una transferencia, asegúrese de pedirla cuando usted aborda el Trolley. Tome su asiento tan rápida y seguramente como pueda. Todos los Trolleys están equipados con elevador; si usted usa silla de ruedas, entonces debe usar el elevador. El conductor lo ayudará a abordar y asegurar la silla de ruedas. Los viajeros ambulatorios o viajeros cuya silla de ruedas pesa más de 600 libras no deben usar el elevador. Para los ciclistas, las bicicletas van en el soporte para aparcar bicicletas detrás del Trolley. Si el soporte ha alcanzado su capacidad, entonces usted debe esperar el próximo Trolley (las bicicletas no son permitidas en el Trolley).



Bajándose del Trolley

Antes de acercarse a su destino, hale la cuerda de solicitar parada, por las ventanas. El timbre le informa al conductor que pare en la próxima ubicación disponible. Favor salir tan rápida y seguramente como sea posible. Si usted está en una silla de ruedas, el conductor parará y lo ayudará a salir del Trolley. Los ciclistas deben de recordarle al conductor que ellos necesitan remover su bicicleta de la rejilla de soporte.



Pagando Pasajes

Se requiere el pasaje exacto – Los conductores no tienen cambio.

**Pasaje Regular:** \$1.00 por persona por un viaje de ida.

**Niños de 5 años o menores:** Gratis cuando van acompañados de un adulto que paga el pasaje.

**Pasaje de Ciudadano Mayor (65+):** Puede viajar por ½ pasaje durante horas de baja densidad.

**Personas Incapacitadas:** Pueden viajar por ½ pasaje durante horas de baja densidad con identificación y una tarjeta de Medicare o Trolley Handi-Card. Para obtener una solicitud de Handi-Card contacte MACOG al (574) 674-8894.

**Horas de Baja Densidad**  
5:00 am - 7:00 am  
11:00 am - 3:00 pm  
6:00 pm - 7:00 pm

MÁS INFORMACIÓN

Teléfono gratuito  
24 horas/7 días por semana.  
(574) 674-4094  
www.interurbantrolley.com

Teléfono de Texto (TTY)  
711 ó 1-800-743-3333

Exploración con su teléfono para encontrar las direcciones de tránsito a través de Google Transit, o puede visitar nuestra página web.

Michiana Area Council of Governments  
227 W. Jefferson Blvd., Rm. 1120  
South Bend, IN 46601  
www.macog.com

the Interurban TROLLEY

LÍNEA VERDE OESTE

DESTINO

Elkhart Clinic  
OSMC  
Elkhart Career Center  
Martin’s on Bristol  
Lincoln Center  
Kroger & Sears  
Welfare Office  
Faith Mission

REGLAS DEL CAMINO

- Favor no fumar, comer o beber a bordo del Trolley.
- Los asientos al frente tienen prioridad para personas mayores e incapacitadas.
- Se requiere el pasaje exacto.
- Se permiten Animales Certificados que ayudan a personas incapacitadas.
- Los animales domésticos pequeños deben llevarse en una jaula.
- Favor de no tirar basura.
- Cuando salga lleve todos sus efectos personales.
- Las bicicletas van en el soporte para aparcar bicicletas, no dentro del Trolley



# LÍNEA VERDE OESTE



Leyenda

Ruta del Trolley

1

Número de Parada

T

Centro de Transferencia

Northwest Loop

Southwest Loop

## Northwest Loop

	Transfer Center Franklin between 2 <sup>nd</sup> & 3 <sup>rd</sup>	Indiana & Nappanee	Nappanee & Lexington	Nappanee & California	Holiday Village	Martin's on Bristol	Michigan & Bristol	Michigan & Bower	Transfer Center Franklin between 2 <sup>nd</sup> & 3 <sup>rd</sup>
	T	2	3	4	5	6	7	8	T
AM	5:30	5:35	5:36	5:38	5:41	5:48	5:50	5:53	5:57
	6:30	6:35	6:36	6:38	6:41	6:48	6:50	6:53	6:57
	7:30	7:35	7:36	7:38	7:41	7:48	7:50	7:53	7:57
	8:30	8:35	8:36	8:38	8:41	8:48	8:50	8:53	8:57
	9:30	9:35	9:36	9:38	9:41	9:48	9:50	9:53	9:57
	10:30	10:35	10:36	10:38	10:41	10:48	10:50	10:53	10:57
PM	11:30	11:35	11:36	11:38	11:41	11:48	11:50	11:53	11:57
	12:30	12:35	12:36	12:38	12:41	12:48	12:50	12:53	12:57
	1:30	1:35	1:36	1:38	1:41	1:48	1:50	1:53	1:57
	2:30	2:35	2:36	2:38	2:41	2:48	2:50	2:53	2:57
	3:30	3:35	3:36	3:38	3:41	3:48	3:50	3:53	3:57
	4:30	4:35	4:36	4:38	4:41	4:48	4:50	4:53	4:57
	5:30	5:35	5:36	5:38	5:41	5:48	5:50	5:53	5:57
	6:30	6:35	6:36	6:38	6:41	6:48	6:50	6:53	6:57

## Southwest Loop

	Transfer Center Franklin between 2 <sup>nd</sup> & 3 <sup>rd</sup>	Lincoln Center	Stratford Commons	Old Farm Apts.	Kroger & Sears La conexión a la Línea Naranja	Benham & Lusher	Rosedale Apts.	Faith Mission	Transfer Center Franklin between 2 <sup>nd</sup> & 3 <sup>rd</sup>
	T	9	10	11	12	13	14	15	T
AM	5:00	5:04	5:08	5:12	5:18	5:21	5:24	5:26	5:28
	6:00	6:04	6:08	6:12	6:18	6:21	6:24	6:26	6:28
	7:00	7:04	7:08	7:12	7:18	7:21	7:24	7:26	7:28
	8:00	8:04	8:08	8:12	8:18	8:21	8:24	8:26	8:28
	9:00	9:04	9:08	9:12	9:18	9:21	9:24	9:26	9:28
	10:00	10:04	10:08	10:12	10:18	10:21	10:24	10:26	10:28
PM	11:00	11:04	11:08	11:12	11:18	11:21	11:24	11:26	11:28
	12:00	12:04	12:08	12:12	12:18	12:21	12:24	12:26	12:28
	1:00	1:04	1:08	1:12	1:18	1:21	1:24	1:26	1:28
	2:00	2:04	2:08	2:12	2:18	2:21	2:24	2:26	2:28
	3:00	3:04	3:08	3:12	3:18	3:21	3:24	3:26	3:28
	4:00	4:04	4:08	4:12	4:18	4:21	4:24	4:26	4:28
	5:00	5:04	5:08	5:12	5:18	5:21	5:24	5:26	5:28
	6:00	6:04	6:08	6:12	6:18	6:21	6:24	6:26	6:28

Notas: Sombreadas son las horas pico de servicio

AM- normal tipo / PM - **negrita**

# Usando el Programa



El Trolley viaja de Lunes a Sábado excluyendo los principales días festivos (Día de Año Nuevo, Día Conmemorativo, Día de Independencia, Día del Trabajo, Día de Gracias y Día de Navidad).

Mire el programa de muestra abajo. Al tope del programa están las ubicaciones de números de paradas a lo largo de la ruta. Esto le dará una idea general de la hora de llegada del Trolley a las ubicaciones a lo largo del camino. Asegúrese de estar en la parada 5 a 10 minutos antes si es posible.

**A** Ubique el número de parada más cercano a su destino y, en la columna debajo de ella, busque la hora más cercana a cuando usted quisiera llegar.

Ejemplo: A usted le gustaría llegar a Martin's en la Bittersweet de Mishawaka alrededor de las 4:00.

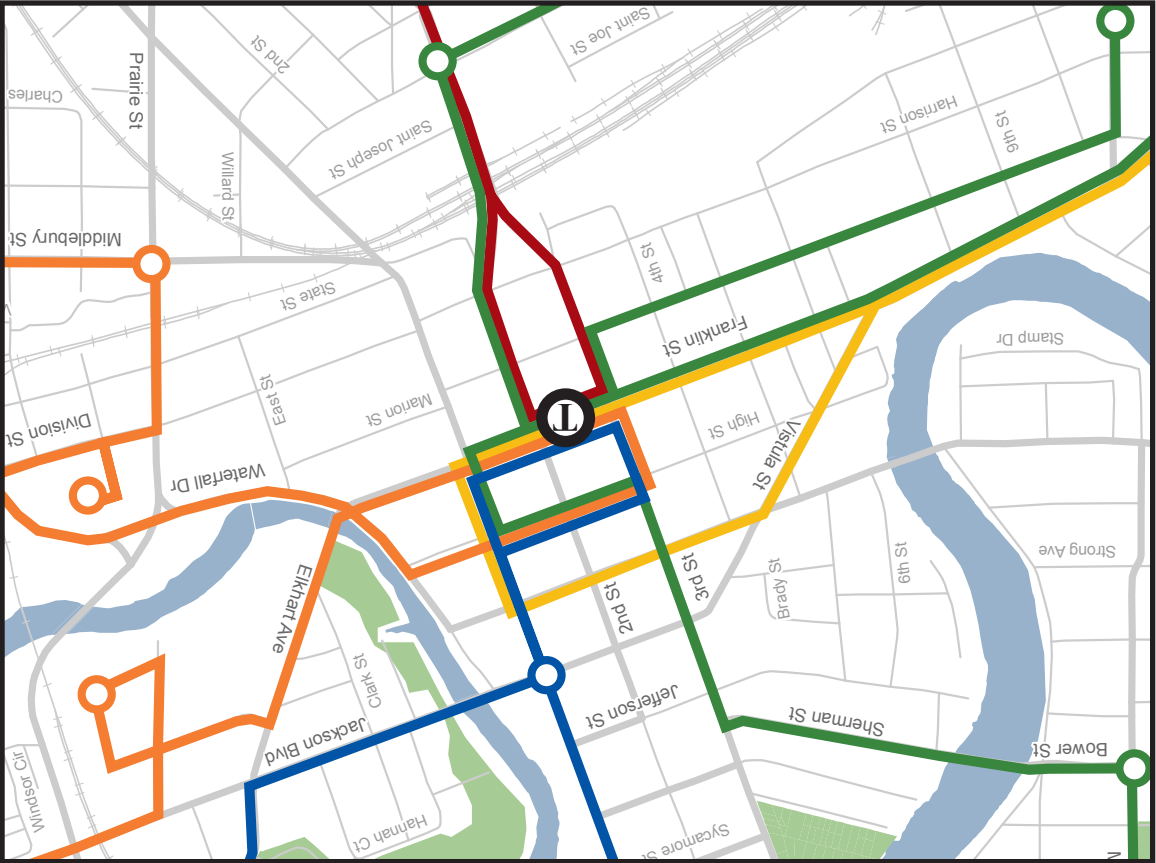
**B** Luego ubique el número de parada más cercano a donde usted estará abordando el Trolley.

Ejemplo: Usted abordaría el Trolley en Wal-Mart de la Ash.

**C** Igualando la hora correspondiente en su columna de abordaje a la de su columna de destino, usted puede estimar cuando esperar el Trolley en su ubicación de abordaje.

Ejemplo: Tomando el Trolley a las 3:40 en Wal-Mart usted llegara a Martin's en la Bittersweet a las 3:52.

Número de Parada	4	3	2	1
	Wal-Mart on Ash	Lincolnway & Ash	Lincolnway & Beech	Martin's on Bittersweet
	10:40	10:44	10:46	10:52
	11:40	11:44	11:46	11:52
	12:40	12:44	12:46	12:52
	1:40	1:44	1:46	1:52
	2:40	2:44	2:46	2:52
	3:40	3:44	3:46	3:52
	4:40	4:44	4:46	4:52
	5:40	5:44	5:46	5:52
	6:40	6:44	6:46	6:52



## Rutas Centro de Elkhart



## Tomando el Trolley

Usted puede tomar el Trolley en las paradas listadas en el folleto. El Trolley parará en estas ubicaciones o en una intersección de cuatro vías con acceso seguro del peatón a lo largo de la ruta. Favor hacer señas cuando el Trolley se acerca para que el conductor sepa que usted desea abordar. (Nota: El Trolley solo para en la US 33 en paradas designadas, debido a las condiciones del tráfico.)



## Viajando en el Trolley

Tenga listo el pasaje exacto cuando usted aborda. La caja de pasajes acepta monedas y billetes de a dólar. Si necesita una transferencia, asegúrese de pedirla cuando usted aborda el Trolley. Tome su asiento tan rápida y seguramente como pueda. Todos los Trolleys están equipados con elevador; si usted usa silla de ruedas, entonces debe usar el elevador. El conductor lo ayudará a abordar y asegurar la silla de ruedas. Los viajeros ambulatorios o viajeros cuya silla de ruedas pesa más de 600 libras no deben usar el elevador. Para los ciclistas, las bicicletas van en el soporte para aparcar bicicletas detrás del Trolley. Si el soporte ha alcanzado su capacidad, entonces usted debe esperar el próximo Trolley (las bicicletas no son permitidas en el Trolley).



## Bajándose del Trolley

Antes de acercarse a su destino, hale la cuerda de solicitar parada, por las ventanas. El timbre le informa al conductor que pare en la próxima ubicación disponible. Favor salir tan rápida y seguramente como sea posible. Si usted está en una silla de ruedas, el conductor parará y lo ayudará a salir del Trolley. Los ciclistas deben de recordarle al conductor que ellos necesitan remover su bicicleta de la rejilla de soporte.



## Pagando Pasajes

**Se requiere el pasaje exacto** – Los conductores no tienen cambio.

**Pasaje Regular:** \$1.00 por persona por un viaje de ida.

**Niños de 5 años o menores:** Gratis cuando van acompañados de un adulto que paga el pasaje.

**Pasaje de Ciudadano Mayor (65+):** Puede viajar por ½ pasaje durante horas de baja densidad.

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5:00 am - 7:00 am  
11:00 am - 3:00 pm  
6:00 pm - 7:00 pm

## MÁS INFORMACIÓN

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[www.interurbantrolley.com](http://www.interurbantrolley.com)

Teléfono de Texto (TTY)  
711 ó 1-800-743-3333



Exploración con su teléfono para encontrar las direcciones de tránsito a través de Google Transit, o puede visitar nuestra página web.

Michiana Area Council of Governments  
227 W. Jefferson Blvd., Rm. 1120  
South Bend, IN 46601  
[www.macog.com](http://www.macog.com)



## LÍNEA AMARILLA BITTERSWEET

### DESTINO

Downtown Elkhart  
Elkhart General Hospital  
Elkhart Clinic  
Heart's Desire  
Wal-Mart on Ash  
Martin's on Bittersweet  
TRANSPO - Mishawaka/  
South Bend Airport

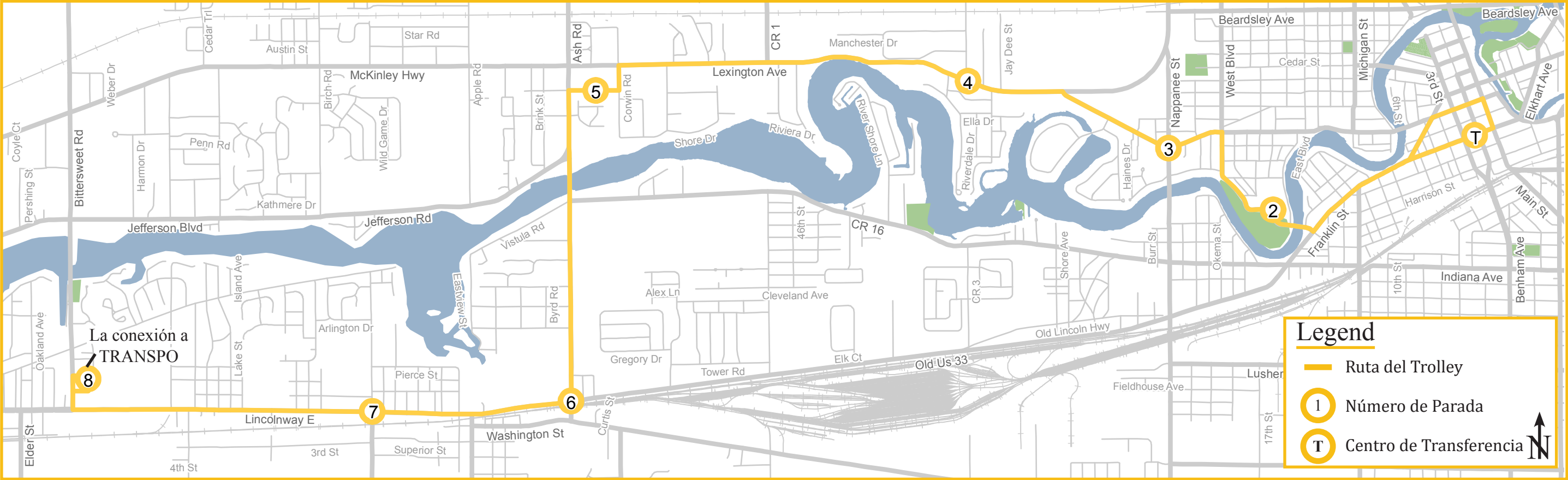


## REGLAS DEL CAMINO

- Favor no fumar, comer o beber a bordo del Trolley.
- Los asientos al frente tienen prioridad para personas mayores e incapacitadas.
- Se requiere el pasaje exacto.
- Se permiten Animales Certificados que ayudan a personas incapacitadas.
- Los animales domésticos pequeños deben llevarse en una jaula.
- Favor de no tirar basura.
- Cuando salga lleve todos sus efectos personales.
- Las bicicletas van en el soporte para aparcar bicicletas, no dentro del Trolley



LÍNEA AMARILLA BITTERSWEET



	Outbound								Inbound							
	T	2	3	4	5	6	7	8	8	7	6	5	4	3	2	T
AM	--	--	--	--	--	--	--	--	5:00	5:05	5:07	5:11	5:15	5:17	5:20	5:24
	5:30	5:36	5:41	5:43	5:45	5:49	5:51	5:57	6:00	6:05	6:07	6:11	6:15	6:17	6:20	6:24
	6:30	6:36	6:41	6:43	6:45	6:49	6:51	6:57	7:00	7:05	7:07	7:11	7:15	7:17	7:20	7:24
	7:30	7:36	7:41	7:43	7:45	7:49	7:51	7:57	8:00	8:05	8:07	8:11	8:15	8:17	8:20	8:24
	8:30	8:36	8:41	8:43	8:45	8:49	8:51	8:57	9:00	9:05	9:07	9:11	9:15	9:17	9:20	9:24
	9:30	9:36	9:41	9:43	9:45	9:49	9:51	9:57	10:00	10:05	10:07	10:11	10:15	10:17	10:20	10:24
	10:30	10:36	10:41	10:43	10:45	10:49	10:51	10:57	11:00	11:05	11:07	11:11	11:15	11:17	11:20	11:24
	11:30	11:36	11:41	11:43	11:45	11:49	11:51	11:57	12:00	12:05	12:07	12:11	12:15	12:17	12:20	12:24
PM	12:30	12:36	12:41	12:43	12:45	12:49	12:51	12:57	1:00	1:05	1:07	1:11	1:15	1:17	1:20	1:24
	1:30	1:36	1:41	1:43	1:45	1:49	1:51	1:57	2:00	2:05	2:07	2:11	2:15	2:17	2:20	2:24
	2:30	2:36	2:41	2:43	2:45	2:49	2:51	2:57	3:00	3:05	3:07	3:11	3:15	3:17	3:20	3:24
	3:30	3:36	3:41	3:43	3:45	3:49	3:51	3:57	4:00	4:05	4:07	4:11	4:15	4:17	4:20	4:24
	4:30	4:36	4:41	4:43	4:45	4:49	4:51	4:57	5:00	5:05	5:07	5:11	5:15	5:17	5:20	5:24
	5:30	5:36	5:41	5:43	5:45	5:49	5:51	5:57	6:00	6:05	6:07	6:11	6:15	6:17	6:20	6:24
	6:30	6:36	6:41	6:43	6:45	6:49	6:51	6:57	--	--	--	--	--	--	--	--

Notas: Sombreadas son las horas pico de servicio

Servicio de los sábados comienza 6am-6pm - Tiempo en caja sólo M-F

AM- normal tipo / PM - negrita

Fecha de vigencia:4/2/12 Horario sujeto a cambio

Usando el Programa



El Trolley viaja de Lunes a Sábado excluyendo los principales días festivos (Día de Año Nuevo, Día Conmemorativo, Día de Independencia, Día del Trabajo, Día de Gracias y Día de Navidad).

Mire el programa de muestra abajo. Al tope del programa están las ubicaciones de números de paradas a lo largo de la ruta. Esto le dará una idea general de la hora de llegada del Trolley a las ubicaciones a lo largo del camino. Asegúrese de estar en la parada 5 a 10 minutos antes si es posible.

**A** Ubique el número de parada más cercano a su destino y, en la columna debajo de ella, busque la hora más cercana a cuando usted quisiera llegar.

Ejemplo: A usted le gustaría llegar a Concord Mall alrededor de las 10:30.

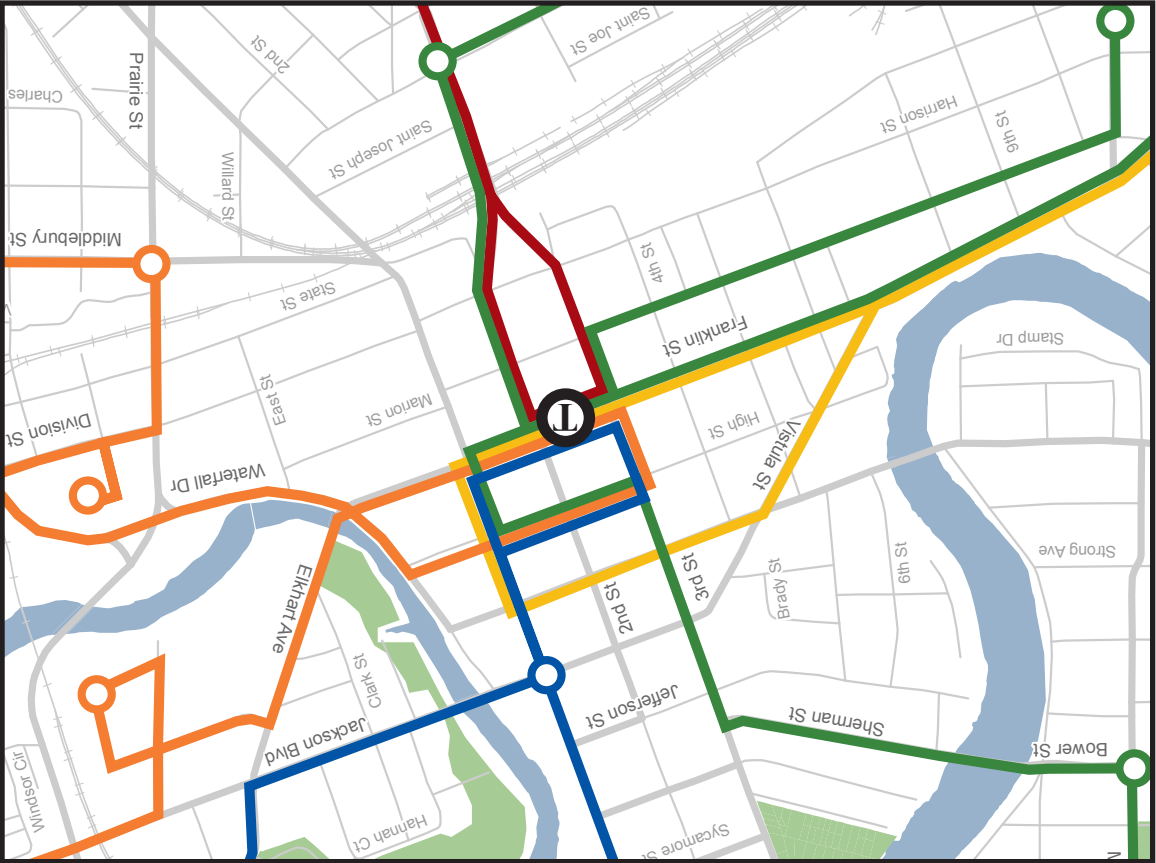
**B** Luego ubique el número de parada más cercano a donde usted estará abordando el Trolley.

Ejemplo: Usted abordaría el Trolley en la Autumn Court Apts..

**C** Igualando la hora correspondiente en su columna de abordaje a la de su columna de destino, usted puede estimar cuando esperar el Trolley en su ubicación de abordaje.

Ejemplo: Tomando el Trolley a las 10:19 en la Autumn Court Apts. lo llevaría a usted a Concord Mall a las 10:27.

Número de Parada	7	8	9	10
	Autumn Court Apts.		Carriage House Apts.	Concord Mall
				Ivy Tech
Horarios de llegada	5:19	5:22	5:27	5:35
	6:19	6:22	6:27	6:35
	7:19	7:22	7:27	7:35
	8:19	8:22	8:27	8:35
	9:19	9:22	9:27	9:35
	10:19	10:22	10:27	10:35
	11:19	11:22	11:27	11:35
	12:19	12:22	12:27	12:35
	1:19	1:22	1:27	1:35



Rutas Centro de Elkhart



Tomando el Trolley

Usted puede tomar el Trolley en las paradas listadas en el folleto. El Trolley parará en estas ubicaciones o en una intersección de cuatro vías con acceso seguro del peatón a lo largo de la ruta. Favor hacer señas cuando el Trolley se acerca para que el conductor sepa que usted desea abordar. (Nota: El Trolley solo para en la US 33 en paradas designadas, debido a las condiciones del tráfico.)



Viajando en el Trolley

Tenga listo el pasaje exacto cuando usted aborda. La caja de pasajes acepta monedas y billetes de a dólar. Si necesita una transferencia, asegúrese de pedirla cuando usted aborda el Trolley. Tome su asiento tan rápida y seguramente como pueda. Todos los Trolleys están equipados con elevador; si usted usa silla de ruedas, entonces debe usar el elevador. El conductor lo ayudará a abordar y asegurar la silla de ruedas. Los viajeros ambulatorios o viajeros cuya silla de ruedas pesa más de 600 libras no deben usar el elevador. Para los ciclistas, las bicicletas van en el soporte para aparcar bicicletas detrás del Trolley. Si el soporte ha alcanzado su capacidad, entonces usted debe esperar el próximo Trolley (las bicicletas no son permitidas en el Trolley).



Bajándose del Trolley

Antes de acercarse a su destino, hale la cuerda de solicitar parada, por las ventanas. El timbre le informa al conductor que pare en la próxima ubicación disponible. Favor salir tan rápida y seguramente como sea posible. Si usted está en una silla de ruedas, el conductor parará y lo ayudará a salir del Trolley. Los ciclistas deben de recordarle al conductor que ellos necesitan remover su bicicleta de la rejilla de soporte.



Pagando Pasajes

**Se requiere el pasaje exacto** – Los conductores no tienen cambio.

**Pasaje Regular:** \$1.00 por persona por un viaje de ida.

**Niños de 5 años o menores:** Gratis cuando van acompañados de un adulto que paga el pasaje.

**Pasaje de Ciudadano Mayor (65+):** Puede viajar por ½ pasaje durante horas de baja densidad.

**Personas Incapacitadas:** Pueden viajar por ½ pasaje durante horas de baja densidad con identificación y una tarjeta de Medicare o Trolley Handi-Card. Para obtener una solicitud de Handi-Card contacte MACOG al (574) 674-8894.

**Horas de Baja Densidad**  
5:00 am - 7:00 am  
11:00 am - 3:00 pm  
6:00 pm - 7:00 pm

MÁS INFORMACIÓN

Teléfono gratuito  
24 horas/7 días por semana.  
(574) 674-4094  
www.interurbantrolley.com

Teléfono de Texto (TTY)  
711 ó 1-800-743-3333



Exploración con su teléfono para encontrar las direcciones de tránsito a través de Google Transit, o puede visitar nuestra página web.

Michiana Area Council of Governments  
227 W. Jefferson Blvd., Rm. 1120  
South Bend, IN 46601  
www.macog.com



LÍNEA NARANJA ESTE

DESTINO

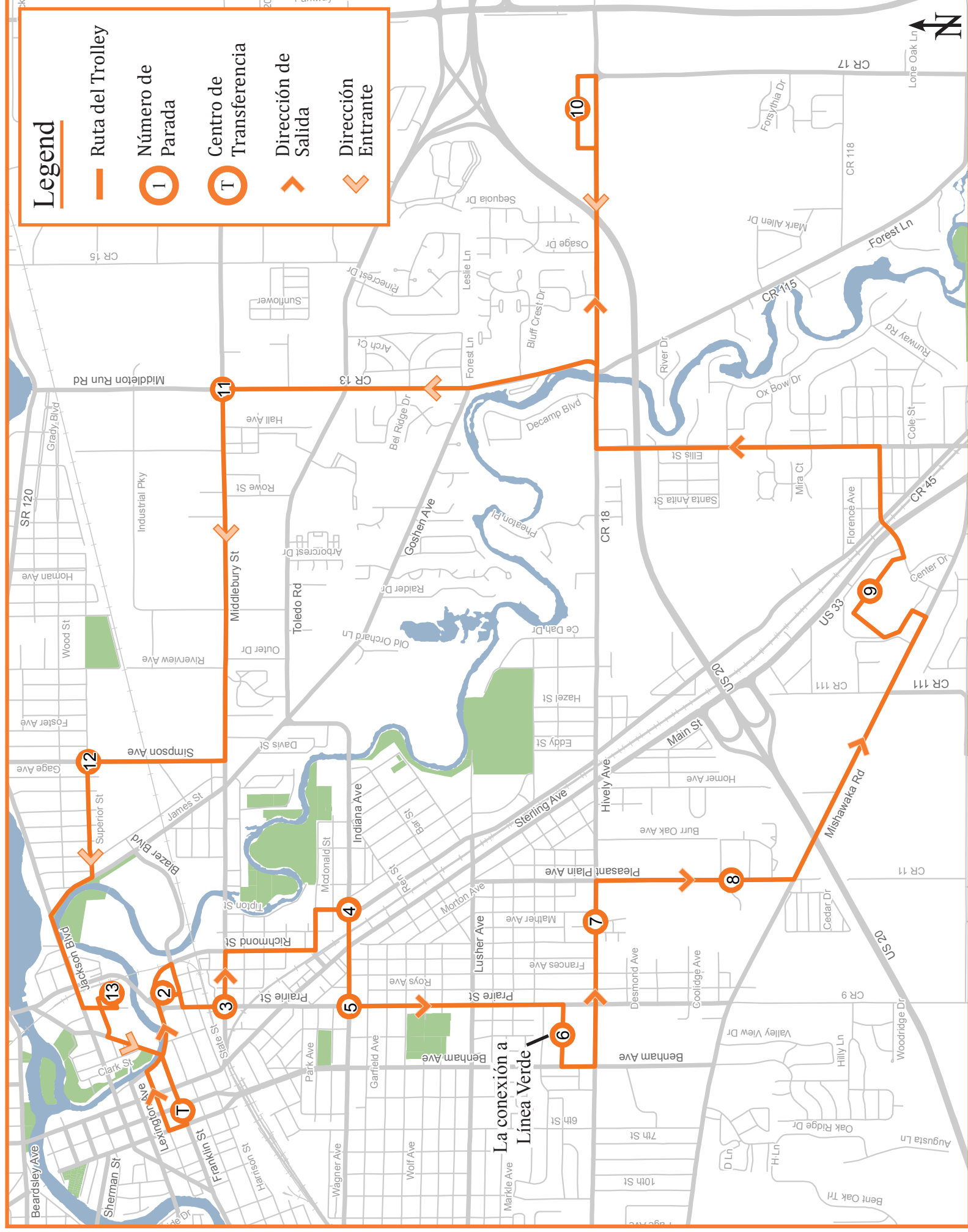
Downtown Elkhart  
Kroger & Sears  
Concord Mall  
Ivy Tech  
Industrial Park - Middlebury St  
Heart City Health Center  
Martin’s on Jackson

REGLAS DEL CAMINO

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# LÍNEA NARANJA ESTE



		Inbound															
		T	2	3	4	5	6	7	8	9	10	10	11	12	13	T	
		Transfer Center Franklin between 2nd & 3rd	Waterfall Apts.	Prairie & Middlebury	Prairie & Indiana	Kroger & Sears La conexión a la Línea Verde	Autumn Court Apts.	Concord Mall	Ivy Tech	Ivy Tech	Middlebury & Middleton Run	Simpson & Superior	Martin's on Jackson	Transfer Center Franklin between 2nd & 3rd			
AM	▲	5:00	5:05	5:08	5:10	5:12	5:18	5:19	5:22	5:27	5:35	5:38	5:43	5:47	5:53	5:57	
		6:00	6:05	6:08	6:10	6:12	6:18	6:19	6:22	6:27	6:35	6:38	6:43	6:47	6:53	6:57	
		7:00	7:05	7:08	7:10	7:12	7:18	7:19	7:22	7:27	7:35	7:38	7:43	7:47	7:53	7:57	
		8:00	8:05	8:08	8:10	8:12	8:18	8:19	8:22	8:27	8:35	8:38	8:43	8:47	8:53	8:57	
		9:00	9:05	9:08	9:10	9:12	9:18	9:19	9:22	9:27	9:35	9:38	9:43	9:47	9:53	9:57	
		10:00	10:05	10:08	10:10	10:12	10:18	10:19	10:22	10:27	10:35	10:38	10:43	10:47	10:53	10:57	
		11:00	11:05	11:08	11:10	11:12	11:18	11:19	11:22	11:27	11:35	11:38	11:43	11:47	11:53	11:57	
PM	▼	12:00	12:05	12:08	12:10	12:12	12:18	12:19	12:22	12:27	12:35	12:38	12:43	12:47	12:53	12:57	
		1:00	1:05	1:08	1:10	1:12	1:18	1:19	1:22	1:27	1:35	1:38	1:43	1:47	1:53	1:57	
		2:00	2:05	2:08	2:10	2:12	2:18	2:19	2:22	2:27	2:35	2:38	2:43	2:47	2:53	2:57	
		3:00	3:05	3:08	3:10	3:12	3:18	3:19	3:22	3:27	3:35	3:38	3:43	3:47	3:53	3:57	
		4:00	4:05	4:08	4:10	4:12	4:18	4:19	4:22	4:27	4:35	4:38	4:43	4:47	4:53	4:57	
		5:00	5:05	5:08	5:10	5:12	5:18	5:19	5:22	5:27	5:35	5:38	5:43	5:47	5:53	5:57	
		6:00	6:05	6:08	6:10	6:12	6:18	6:19	6:22	6:27	6:35	6:38	6:43	6:47	6:53	6:57	

Notas: Sombreadas son las horas pico de servicio

AM- normal tipo / PM - negrita

## Scheduling a Trip

Once you receive your Interurban Trolley Access ADA Card, you are eligible to ride. Please call 574-674-8894 to schedule a trip. When scheduling a trip, riders will be asked to provide:

- Your name
- Your address
- Your telephone number
- Complete name and address for pick-up and drop-off location

Trips can be scheduled between 8:30 and 4:00 p.m., Monday through Friday. You can schedule trips in advance from several days to one business day prior to the trip being taken. Trips for Saturday and Monday must be scheduled no later than the Friday before. Any trips for the day after a holiday (see Service Hours), must be scheduled no later than the business day before the holiday. Interurban Trolley Access riders are encouraged to call in advance to schedule rides for future dates when possible. This allows the service provider to more efficiently meet riders' needs and plan in advance.

## Taking a Trip

All riders must be ready 30 minutes prior to the confirmed pick-up time. All Interurban Trolley Access riders should be at the curb to receive service. The drivers will assist riders getting into and out of the vehicles. Drivers may not go into pick-up or drop-off locations to look for or assist riders. You may have an assistant ride for free to help you get from place to place.

When the van arrives, give the driver your Interurban Trolley Access ADA Card and photo ID. The driver will swipe the card to verify your trip before your ride begins; only pre-scheduled trips may be taken. You are required to have both your photo ID and your Interurban Trolley Access ADA Card in order to receive the discounted fare. Fares must be paid before starting the trip. When your ride is completed, please be sure to carry all personal belongings with you when you exit the vehicle.

## Discounted Fare

The Interurban Trolley Access fare is \$2.00 for each one-way passenger trip within the designated corridor. Trips must begin and end in the Paratransit ADA Corridor for the trip to be eligible for the service.

Your assistant, friend, or relative may ride with you free of charge (please make sure to tell the dispatcher). If you have additional passengers, the cost is 40 cents for each adult rider after the second rider and 20 cents for each child after the second rider. Exact change is required. The driver cannot make change.

There are no wait times. After each stop, a new (\$2.00) fare will be paid for each one-way trip. Each trip must be scheduled a day in advance.

## Contact Us

If you have any questions, you may call at 574-674-8894 between 8:00 a.m. – 4:30 p.m., Monday through Friday, e-mail, or mail them to the address listed below attention Interurban Trolley Access.

To use a Text Telephone (TTY) call the Indiana Telecommunications Relay System toll free at 711 or (800) 743-3333, 24 hours a day, seven days a week.

La información relativa a este programa también está disponible en español.



227 W. Jefferson Blvd.  
1120 County-City Building  
South Bend, IN 46601

Phone: (574) 674-8894  
Fax: (574) 239-4072  
Email: [access@interurbantrolley.com](mailto:access@interurbantrolley.com)



**Paratransit ADA Program**



**Services for people who are unable to  
use the Interurban Trolley**

**For More Information  
Call 574-674-8894**



## Interurban Trolley Access

The Interurban Trolley Access is the curb-to-curb paratransit program for the Interurban Trolley. The paratransit program is a general public transportation service for disabled persons unable to use the Interurban Trolley fixed route system. The paratransit program serves the same general service area the Trolley buses operate (see the map on the inside).

The Interurban Trolley Access provides a way for persons whose physical or mental disabilities prevent them from using the Interurban Trolley bus to travel in Elkhart and Goshen, Indiana. The Interurban Trolley Access uses accessible minivans equipped with ramps for wheelchair access.

## Service Hours

The Interurban Trolley Access operates the same hours as the Interurban Trolley, Monday through Friday from 5:00 a.m. to 8:00 p.m. and on Saturday from 5:00 a.m. to 7:00 p.m. Pick-up times cannot be made earlier than 5:00 a.m. or later than 7:30 p.m. Monday through Friday and 6:30 p.m. on Saturday.

The Interurban Trolley Access does not operate on Sundays and major holidays (New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving, and Christmas Day).

## Eligibility

The Interurban Trolley buses are lift-equipped; however, if you are disabled and/or unable to use the bus, you may be eligible to use the ADA Paratransit service. You must complete an application documenting your disability or reasons you are unable to ride the Interurban Trolley bus. Anyone who wishes to use the Interurban Trolley Access must apply and be found eligible prior to using the ADA Paratransit service. The Interurban Trolley Access ADA Card is free.

You may call 574-674-8894 to request an ADA Eligibility Application. You can also get a copy of this application at [www.interurbantrolley.com/ADA\\_Access.htm](http://www.interurbantrolley.com/ADA_Access.htm) and click "Print a Paratransit ADA Application." Mail your completed application to the address on the back of this brochure attention Interurban Trolley Access.

You may be required to provide a physician's verification of your disability for the Interurban Trolley Access ADA Card.

## Replacement ADA Cards

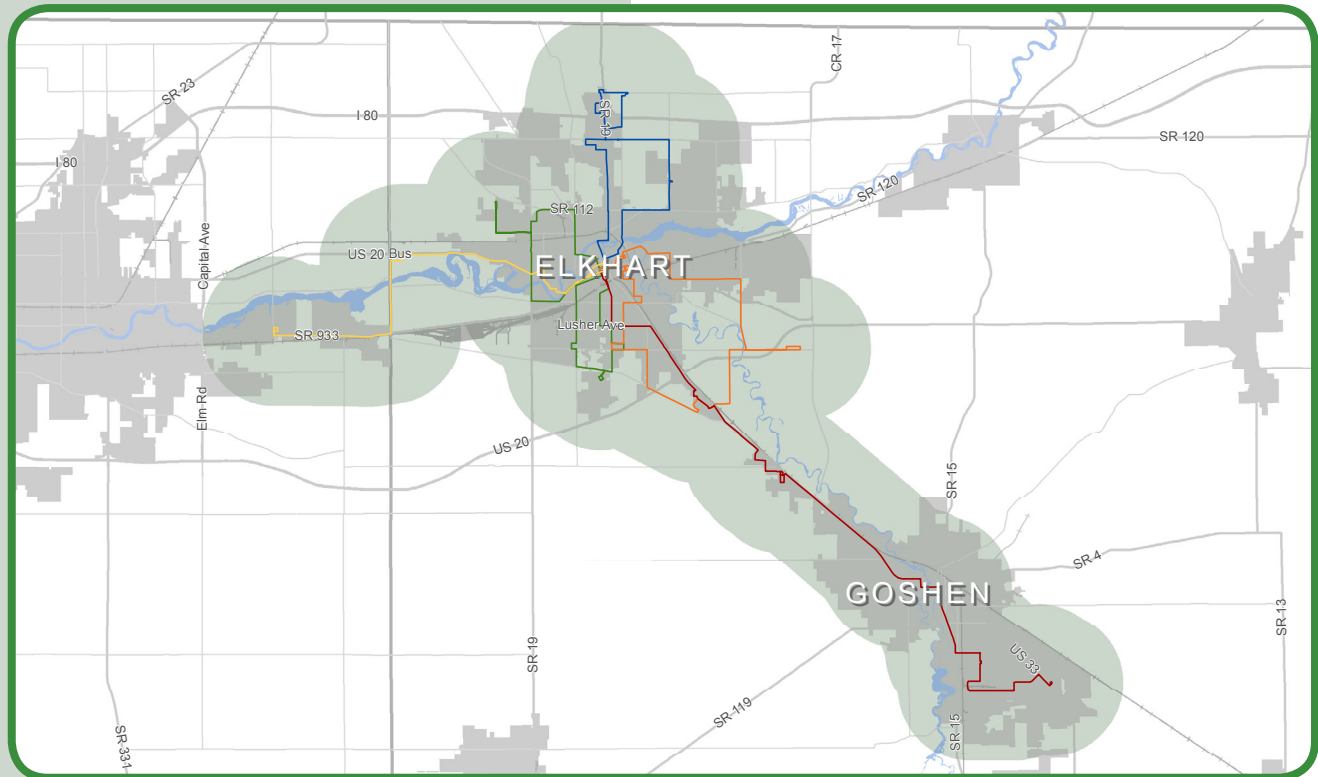
If you have lost your Access ADA Card and would like to request a new one, call 574-674-8894 or write to the address listed on the back. You must have your Interurban Trolley Access ADA card with you when you ride. Worn cards will be exchanged free of charge.

## Access Vehicle

The Interurban Trolley Access service uses accessible minivans equipped with ramps for wheelchair access. The vans can accommodate one wheelchair but has seats available for additional riders.

## The Interurban Trolley Access Paratransit ADA Corridor

The Interurban Trolley Access Paratransit ADA corridor is the shaded area covering 1.5 miles around the fixed route service shown in the map below. It can also be viewed at [www.interurbantrolley.com](http://www.interurbantrolley.com) for more detail. Click on the designated link and follow instructions on the site. Destinations can also be verified by calling 574-674-8894.



## Programar un viaje

Cuando usted reciba su tarjeta de Trolley Access ADA eres elegible para viajar. Por favor llame 574-674-8894 para programar un viaje. Cuando se planifica un viaje, se pedirá a pasajeros de proporcionar:

- Su nombre
- Su dirección
- Su número de teléfono
- Nombre completo y la dirección del sitio de recoger y dejar

Los viajes pueden ser programados 8:30 am. - 4:00 p.m., de lunes a viernes. Puede programar viajes con anticipación de varios días a un día laborable antes del viaje. Viajes para el sábado y el lunes se deben programar un día antes. Cualquier viaje que es para el día después de un día de fiesta (ver Horario de servicio), deben programarse a más tardar el día laborable antes de las vacaciones. Les suplica a pasajeros Interurban Trolley Access a llamar con anticipación para programar viajes de fechas futuras cuando sea posible. Esto permite que el proveedor de servicios para satisfacer más eficazmente las necesidades y el plan de pasajeros de anticipación.

## Tomando un viaje

Todos los pasajeros deben estar listos 30 minutos antes de la hora confirmada. Todos los pasajeros de Interurban Trolley Access deben estar en la orilla de la acera para recibir el servicio. Los conductores ayudarán a los pasajeros entrar y salir de los vehículos. Los conductores no pueden ir a recoger o dejar a los lugares para buscar o ayudar a los pasajeros. Usted puede tener un asistente que puede viajar gratis de ayudarlo a partir de un lugar a otro.

Cuando llega la camioneta, dar al conductor su tarjeta de Interurban Trolley Access ADA y identificación con foto. El conductor le checará la tarjeta para verificar sus viajes antes de comenzar su viaje, sólo los viajes pre-programados pueden ser cumplidos. Usted está obligado a tener su identificación con foto y su tarjeta de Interurban Trolley Access para recibir la tarifa con descuento. Las tarifas deben ser pagadas antes de iniciar el viaje. Cuando se complete su viaje, por favor, asegúrese de llevar todos sus objetos personales con usted cuando salga del vehículo.

## Tarifa con Descuento

El Interurban Trolley Access tarifa es de \$ 2.00 por cada viaje de los pasajeros de un solo sentido en el corredor designado. Los viajes deben comenzar y terminar en el Paratransit ADA Corredor para el viaje a ser elegible para el servicio.

Su asistente, amigo o familiar puede viajar con usted gratis (por favor, asegúrese de decirle a la operadora). Si usted tiene más pasajeros, el costo es de 40 centavos por cada adulto después del segundo pasajero y 20 centavos por cada niño después del segundo pasajero. Se requiere el cambio exacto. El conductor no puede dar cambio.

No hay tiempo de espera. Después de cada parada, una nueva tarifa (\$ 2.00) será pagado por cada viaje. Cada viaje debe ser programado un día de antes.

## Contáctenos

Si usted tiene alguna pregunta, puede llamar al 574-674-8894 entre las 8:00 am - 4:30 pm, de lunes a viernes, e-mail o por correo a la dirección que aparece a continuación atención Interurban Trolley Access.

Para utilizar un teléfono de texto (TTY), llame al Indiana Telecommunications Relay System número gratis al 711 o al (800) 743-3333, las 24 horas del día, siete días a la semana.

Information regarding this program is also available in English.



227 W. Jefferson Blvd.  
1120 County-City Building  
South Bend, IN 46601

Phone: (574) 674-8894

Fax: (574) 239-4072

Email: [access@interurbantrolley.com](mailto:access@interurbantrolley.com)



**Los servicios para las personas que no pueden utilizar el Interurban Trolley**

**Para más información llame  
574-674-8894**

## Interurban Trolley Access

El Interurban Trolley Access es el programa de paratransito de acera a acera para el tranvía interurbano. El programa de paratransito es un servicio de transporte público para las personas con discapacidad que no pueden utilizar el sistema de ruta fija de InterurbanTrolley. El programa de transporte informal sirve al mismo área de servicio general, los trolebuses funcionan (véase el mapa en el interior).

El Trolley Interurban Access proporciona una forma para que las personas que tienen discapacidades físicas o mentales les impiden utilizar el trolebús interurbano viajar en Elkhart y Goshen, Indiana. El Interurban Trolley Access utiliza minivans accesibles equipados con rampas para sillas de ruedas.

## Horario de Servicio

Interurban Trolley Access opera el mismo horario que InterurbanTrolley, de Lunes a Viernes de 5:00 am a 8:00 pm, y el sábado 5:00 a.m.-7:00 horas. Horarios de traslado no se pueden hacer antes de 5:12 a.m. o después de las 7:30 pm de lunes a viernes y de las 6:30 pm el sábado.

Interurban Trolley Access no funciona los domingos y días de fiesta importantes (día de Año Nuevo, Memorial Day, Día de la Independencia, Día del Trabajo, Acción de Gracias y Navidad).

## Elegibilidad

Los Interurban Trolebuses son ascensor equipado, sin embargo, si usted está incapacitado y / o no pueden utilizar el autobús, usted puede ser elegible para utilizar el servicio Paratransit ADA. Usted debe completar una solicitud documentando su discapacidad o razones usted no puede tomar el Interurban Trolley. Cualquier persona que desee utilizar la Interurban Trolley Access debe aplicar y ser elegible antes de utilizar el servicio de Paratransit ADA. El tarjeta de Interurban Trolley Access ADA es gratuito.

Usted puede llamar al 574-674-8894 para pedir una Solicitud de Elegibilidad ADA. También puede obtener una copia de esta solicitud a [www.interurbantrolley.com/ADA\\_Access.htm](http://www.interurbantrolley.com/ADA_Access.htm) y haga clic en "Imprimir una Solicitud Paratransit ADA." Envíe su solicitud a la dirección que aparece en la parte posterior de este folleto atención Interurban Trolley Access

Usted puede ser requerido para proporcionar la verificación de un médico de su incapacidad para el tarjeta de Interurban Trolley Access ADA.

## Reemplazo ADA Tarjetas

Si ha perdido su tarjeta ADA Access y desea solicitar una nueva, llame 574-674-8894 o escriba a la dirección que aparece en la parte posterior. Usted debe tener su tarjeta de de Interurban Trolley Access ADA con usted cuando viaje. Tarjetas desgastadas serán intercambiadas de forma gratuita.

## Vehículo de Acceso

El servicio Interurban Trolley Access utiliza minivans accesibles equipados con rampas para sillas de ruedas. Las furgonetas pueden acomodar a una silla de ruedas pero tiene asientos disponibles para pasajeros adicionales.

## The Interurban Trolley Access Paratransit ADA Corredor

Interurban Trolley Access Paratransit ADA corredor es el área sombreada cubre 1,5 millas alrededor del servicio de ruta fija se muestra en el mapa siguiente. También se puede ver en [www.interurbantrolley.com](http://www.interurbantrolley.com) para más detalles. Haga clic en el enlace designado y siga las instrucciones en el sitio. Destinos también se pueden verificar llamando al 574-674-8894.

